Norwegian Financial Mechanism 2009-2014

PROGRAMME AGREEMENT

between

The Norwegian Ministry of Foreign Affairs

and

The Council of Ministers of the Republic of Bulgaria,
hereinafter referred to as the "National Focal Point",
representing Bulgaria,
hereinafter referred to as the "Beneficiary State"
together hereinafter referred to as the "Parties"

for the financing of the Programme "Domestic and Gender-based Violence"
hereinafter referred to as the "Programme"
Chapter 1
Scope, Legal Framework, and Definitions

Article 1.1
Scope

This programme agreement between the Norwegian Ministry of Foreign Affairs (hereinafter referred to as the NMFA) and the National Focal Point lays down the rights and obligations of the Parties regarding the implementation of the Programme and the financial contribution from the Norwegian Financial Mechanism 2009-2014 to the Programme.

Article 1.2
Legal Framework

1. This programme agreement shall be read in conjunction with the following documents which, together with this programme agreement, constitute the legal framework of the Norwegian Financial Mechanism 2009-2014:
   a. the Agreement between the Kingdom of Norway and the European Union on the Norwegian Financial Mechanism 2009-2014 (hereinafter referred to as the Agreement);
   b. the Regulation on the implementation of the Norwegian Financial Mechanism 2009-2014 (hereinafter referred to as the "Regulation") issued by Norway in accordance with Article 8(8) of the Agreement;
   c. the Memorandum of Understanding on the Implementation of the Norwegian Financial Mechanism 2009-2014 (hereinafter referred to as the "MoU"), entered into between the Kingdom of Norway and the Beneficiary State; and
   d. any guidelines adopted by the NMFA in accordance with the Regulation.

2. In case of an inconsistency between this programme agreement and the Regulation, the Regulation shall prevail.

3. The legal framework is binding for the Parties. An act or omission by a Party to this programme agreement that is incompatible with the legal framework constitutes a breach of this programme agreement by that Party.

Article 1.3
Definitions

Terms used and institutions and documents referred to in this programme agreement shall be understood in accordance with the Regulation, in particular Article 1.5 thereof, and the legal framework referred to in Article 1.2 of this programme agreement.

Chapter 2
The Programme

Article 2.1
Co-operation

1. The Parties shall take all appropriate and necessary measures to ensure fulfilment of the obligations and objectives arising out of this programme agreement.

2. The Parties agree to provide all information necessary for the good functioning of this programme agreement and to apply the highest degree of transparency, accountability and cost efficiency as well as the principles of good governance, sustainable development, gender equality and equal opportunities.

3. The Parties shall promptly inform each other of any circumstances that interfere or threaten to interfere with the successful implementation of the Programme.

4. In executing this programme agreement the Parties declare to counteract corrupt practices. Further, they declare not to accept, either directly or indirectly, any kind of offer, gift, payments or benefits which would or could be construed as illegal or corrupt practice. The Parties shall immediately inform each other of any indication of corruption or misuse of resources related to this programme agreement.
Article 2.2
Main responsibilities of the Parties

1. The National Focal Point is responsible and accountable for the overall management of the Norwegian Financial Mechanism 2009-2014 in the Beneficiary State and for the full and correct implementation of this programme agreement. In particular, the National Focal Point undertakes to:
   a. comply with its obligations stipulated in the Regulation and this programme agreement;
   b. ensure that the Certifying Authority, the Audit Authority, the Monitoring Committee and the Programme Operator properly perform the tasks assigned to them in the Regulation, this programme agreement and the programme implementation agreement;
   c. take all necessary steps to ensure that the Programme Operator is fully committed and able to implement and manage the Programme;
   d. take the necessary measures to remedy irregularities in the implementation of the Programme and ensure that the Programme Operator takes appropriate measures to remedy irregularities in Projects within the Programme, including measures to recover misspent funds;
   e. make all the necessary and appropriate arrangements in order to strengthen or change the way the Programme is managed.

2. The NMFA shall, subject to the rules stipulated in the legal framework referred to in Article 1.2 of this programme agreement, make available to the Beneficiary State a financial contribution (hereinafter referred to as "the programme grant") to be used exclusively to finance the eligible cost of the Programme.

Article 2.3
Objective and outcomes of the Programme

1. The programme decision sets out the objective, outcome(s), outputs, indicators and targets for the Programme.

2. The National Focal Point shall ensure that the Programme Operator implements and completes the Programme in accordance with the objective, outcome(s), outputs, indicators and targets set for the Programme.

Article 2.4
Programme grant

1. The maximum amount of the programme grant, the programme grant rate, and the estimated eligible cost of the Programme shall be as specified in the programme decision.

2. In case the Programme is also supported by the EEA Financial Mechanism, this programme agreement shall be interpreted in conjunction with the agreement regulating that support.

3. The financial plan shall:
   a. contain a breakdown between the Programme's budget headings using the description put forward in the template for the programme proposal;
   b. indicate the agreed advance payment, if any.

4. The management cost of the Programme Operator shall not exceed the amount specified in the programme decision.

Article 2.5
Special conditions and programme specific rules

1. The programme decision shall list any conditions set by the NMFA with reference to paragraph 3 of Article 5.3 of the Regulation. The National Focal Point shall ensure compliance with these conditions and, in a timely manner, take the necessary steps to ensure their fulfilment.

2. The National Focal Point shall ensure compliance with any other programme specific rules laid down in the operational rules.

Article 2.6
Programme implementation agreement

1. With reference to Article 5.8 of the Regulation and without prejudice to paragraph 2 thereof, the National Focal Point shall, before any payment is made to the Programme, sign a programme implementation agreement with the Programme Operator. The National Focal Point shall notify the NMFA of such signing.

2. The signed programme implementation agreement shall be identical to the draft programme implementation agreement confirmed by the NMFA in accordance with paragraph 5 of Article 5.8 of the Regulation with regard to the content required according to paragraph 3 thereof. The National Focal Point shall inform the NMFA of any deviation from that confirmed draft which may be subject to a new confirmation according to paragraph 5 of Article 5.8 of the Regulation prior to any payment to the Programme.

Article 2.7
Reporting

The National Focal Point shall ensure that the Programme Operator provides financial reports, annual programme reports and a final programme report in accordance with Chapter 8 and Articles 5.11 and 5.12 of the Regulation as well as statistical reporting in accordance with the Programme Operator's Manual (Annex 9 to the Regulation).
Article 2.8
External monitoring

The external monitoring and audit referred to in Articles 10.1, 10.2, 10.3 and 10.4 of the Regulation shall not in any way relieve the National Focal Point or the Programme Operator of its obligations under the programme agreement regarding monitoring of the Programme and/or its projects, financial control and audit.

Article 2.9
Modification of the Programme

1. Unless otherwise explicitly stipulated in this programme agreement, any modification of the Programme is subject to prior approval by the NMFA.

2. Modifications that do not affect the objective, outcomes, outputs, indicators or targets of the Programme are permitted without NMFA’s prior approval provided that they are limited to the following:
   a. cumulative transfers between budget headings related to outcomes of an amount less than 10% of total eligible expenditure of the Programme or €1,000,000, whichever is higher, and
   b. changes of internal practices of the Programme Operator that are not stipulated in the programme agreement.

3. Programme specific exceptions from paragraphs 1 and 2, if any, are set in the operational rules.

4. Expenditures incurred in breach of this article are not eligible.

5. Should there be a doubt as to whether the proposed modifications require approval by the NMFA, the National Focal Point shall consult the NMFA before such modifications take effect.

6. Requests for modifications shall be submitted and assessed in accordance with Article 5.9 of the Regulation.

Article 2.10
Communication

1. All communication to the NMFA regarding this programme agreement shall take place in English and be directed to the Financial Mechanism Office (hereinafter referred to as the FMO), which represents the NMFA towards the National Focal Point and the Programme Operator in relation to the implementation of the Programme.

2. To the extent that original documents are not available in the English language, the documents shall be accompanied by full and accurate translations into English.

3. The National Focal Point shall bear the responsibility for the accuracy of the translation that it provides and the possible consequences that might arise from any inaccurate translations.

4. The NMFA shall ensure that the National Focal Point is informed about communication between the NMFA and the Programme Operator that is relevant for the responsibilities of the National Focal Point under this programme agreement.

Article 2.11
Contact Information

1. The contact information of the National Focal Point and the Programme Operator is as specified in the programme proposal.

2. The contact information for the NMFA and the Financial Mechanism Office are:
   Financial Mechanism Office
   Att: Director
   EFTA Secretariat
   Rue Joseph II, 12-16
   1000 Brussels
   Telephone: +32 (0)2 286 1701
   Telefax (general): +32 (0)2 211 1889
   E-mail: fmo@efta.int

3. Changes of or corrections to the contact information referred to in this article shall be given in writing without undue delay by the Parties to this programme agreement.

Article 2.12
Representations and Warranties

1. This programme agreement and the awarding of the programme grant is based or information provided by, through, or on behalf of the National Focal Point to the NMFA in the programme proposal or other communication prior to the signing of this programme agreement.

2. The National Focal Point represents and warrants that the information provided by, through, or on behalf of the National Focal Point in the programme proposal, in connection with the programme proposal, the implementation or conclusion of this programme agreement are authentic, accurate and complete.
Chapter 3
Projects

Article 3.1
Selection of projects

1. The National Focal Point shall ensure that the Programme Operator selects projects in accordance with Chapter 6 of the Regulation and the operational rules.

2. Eligibility of applicants is stipulated in Article 6.2 of the Regulation and, in accordance with paragraph 3 thereof, subject only to the limitations stipulated in the operational rules.

3. Pre-defined projects shall be outlined in the operational rules.

4. The National Focal Point shall take proactive steps to ensure that the Programme Operator complies fully with Article 6.6 of the Regulation.

Article 3.2
Project contract

1. For each approved project a project contract shall be concluded between the Programme Operator and the Project Promoter.

2. In cases where a project contract cannot, due to provisions in the national legislation, be made between the Programme Operator and the Project Promoter, the Beneficiary State may instead issue a legislative or administrative act of similar effect and content.

3. The content and form or the project contract shall comply with Article 6.7 of the Regulation.

4. The National Focal Point shall ensure that the obligations of the Project Promoter under the project contract are valid and enforceable under the applicable law of the Beneficiary State.

Article 3.3
Project partners and partnership agreements

1. A project may be implemented in a partnership between the Project Promoter and project partners as defined in paragraph 1(w) of Article 1.5 of the Regulation. If a project is implemented in such a partnership, the Project Promoter shall sign a partnership agreement with the project partners with the content and in the form stipulated in Article 6.8 of the Regulation.

2. The partnership agreement shall be in English if one of the parties to the agreement is an entity from Norway.

3. The eligibility of expenditures incurred by a project partner is subject to the same limitations as would apply if the expenditures were incurred by the Project Promoter.

4. The creation and implementation of the relationship between the Project Promoter and the project partner shall comply with the applicable national and European Union law on public procurement as well as Article 7.16 of the Regulation.

5. The National Focal Point shall ensure that the Programme Operator verifies that the partnership agreement complies with this article before the signing of the project contract.

Article 3.4
Reallocation of funds

1. Reallocation of unused or cancelled financial contributions to projects shall be made in compliance with Article 6.9 of the Regulation.

2. Project grants not reallocated shall be reimbursed to the NMFA in accordance with Article 6.9 of the Regulation.

Chapter 4
Finance

Article 4.1
Eligible expenditures

1. Subject to Article 7.6 of the Regulation, eligible expenditures of this Programme are:
   a. management costs of the Programme Operator in accordance with the detailed budget in the financial plan;
   b. payments to projects within this Programme in accordance with the Regulation, this programme agreement and the project contract;
   c. expenditure of funds for bilateral relations in accordance with Article 7.7 of the Regulation;

2. Expenditure related to the categories referred to in subparagraphs (d), (e) and (f) of Article 7.1 of the Regulation are eligible in accordance with Chapter 7 thereof if such expenditures are explicitly approved by the NMFA in the programme decision. The implementation of the activities under these categories shall be in compliance with the operational rules.

3. Eligible expenditures of projects are those actually incurred by the Project Promoter or project partners, meet the criteria set in Article 7.2 of the Regulation and fall within the categories and fulfil the conditions of direct eligible expenditure set in Article 7.3 of the Regulation as well as indirect costs in accordance with Article 7.4 of the Regulation.
4. The first date of eligibility of expenditures in projects shall be set in the project contract in accordance with Article 7.14 of the Regulation. The first date of eligibility of any pre-defined projects shall be no earlier than the date on which the National Focal Point notifies the NMFA of a positive appraisal of the pre-defined projects by the Programme Operator in accordance with paragraph 3 of Article 5.5 of the Regulation.

5. The maximum eligible costs of the categories referred to in paragraphs 1 and 2 are set in the programme decision. Programme specific rules on the eligibility of expenditure set in the programme decision or in the operational rules shall be complied with.

**Article 4.2**
Proof of expenditure

Costs incurred by Programme Operators, Project Promoters and project partners shall be supported by documentary evidence as required in Article 7.13 of the Regulation.

**Article 4.3**
Payments

1. Payments to the Programme shall be made when all relevant conditions for payments stipulated in this programme agreement and the Regulation have been fulfilled.

2. Payments to the Programme shall take the form of an advance payment, interim payments and payment of the final balance and shall be made in accordance with Articles 8.2, 8.3 and 8.4 of the Regulation.

3. Payments of the project grant to the Project Promoters may take the form of advance payments, interim payments and payments of the final balance. The level of advance payments and their off-set mechanism is set in the operational rules.

4. The National Focal Point shall ensure that payments are transferred in accordance with paragraph 2 of Article 8.1 of the Regulation.

5. Chapter 8 of the Regulation shall apply to all aspects related to payments, including currency exchange rules and handling of interests on bank accounts.

**Article 4.4**
Transparency and availability of documents

The National Focal Point shall ensure an audit trail for financial contributions from the Norwegian Financial Mechanism 2009-2014 to the Programme in accordance with Article 8.8 of the Regulation.

**Article 4.5**
Irregularities, suspension and reimbursements

The NMFA has the right to make use of the remedies provided in the Regulation, in particular Chapter 12 thereof. The National Focal Point has a duty to take all necessary measures to ensure that the provisions in Chapter 11 and 12 of the Regulation regarding irregularities, suspension of payments, financial corrections and reimbursement are complied with.

**Chapter 5**
Final provisions

**Article 5.1**
Dispute settlement

1. The Parties waive their rights to bring any dispute related to the programme agreement before any national or international court, and agree to settle such a dispute in an amicable manner.

2. If a demand for reimbursement to the NMFA is not complied with by the Beneficiary State, or a dispute related to a demand for reimbursement arises that cannot be solved in accordance with paragraph 1, the Parties may bring the dispute before Oslo Tingrett.

**Article 5.2**
Termination

1. The NMFA may, after consultation with the National Focal Point, terminate this programme agreement if:

   a. a general suspension decision according to Article 12.6 of the Regulation or a decision to suspend payments according to paragraph 1(h) of Article 12.1 of the Regulation has not been lifted within 6 months of such a decision;

   b. a suspension of payments according to Article 12.1 of the Regulation, other than under paragraph 1(h), has not been lifted within one year of such a decision;

   c. a request for reimbursement according to Article 12.2 of the Regulation has not been complied with within one year from such a decision;

   d. the Programme Operator becomes bankrupt, is deemed to be insolvent, or declares that it does not have the financial capacity to continue with the implementation of the Programme; or

   e. the Programme Operator has, in the opinion of the NMFA, been engaged in corruption, fraud or similar activities or has not taken the appropriate measures to detect or prevent such activities or, if they have occurred, nullify their effects.
2. This programme agreement can be terminated by mutual agreement between the Parties.

3. Termination does not affect the right of the Parties to make use of the dispute settlement mechanism referred to in Article 5.1 or the right of the NMFA to make use of the remedies provided in Chapter 12 of the Regulation.

Article 5.3
Waiver of responsibility

1. Any appraisal of the Programme undertaken before or after its approval by the NMFA, does not in any way diminish the responsibility of the National Focal Point and the Programme Operator to verify and confirm the correctness of the documents and information forming the basis of the programme agreement.

2. Nothing contained in the programme agreement shall be construed as imposing upon the NMFA or the FMO any responsibility of any kind for the supervision, execution, completion, or operation of the Programme or its projects.

3. The NMFA does not assume any risk or responsibility whatsoever for any damages, injuries, or other possible adverse effects caused by the Programme or its projects, including, but not limited to inconsistencies in the planning of the Programme or its projects, other project(s) that might affect it or that it might affect, or public discontent. It is the full and sole responsibility of the National Focal Point and the Programme Operator to satisfactorily address such issues.

4. Neither the National Focal Point, the Programme Operator, entities involved in the implementation of projects, nor any other party shall have recourse to the NMFA for further financial support or assistance to the Programme in whatsoever form over and above what has been provided for in the programme agreement.

5. Neither the European Free Trade Association, its Secretariat, including the FMO, its officials or employees, nor the NMFA, its officials or employees, can be held liable for any damages or injuries of whatever nature sustained by the National Focal Point or the Beneficiary State, the Programme Operator, Project Promoters or any other third person, in connection, be it direct or indirect, with this programme agreement.

6. Nothing in this programme agreement shall be construed as a waiver of diplomatic immunities and privileges awarded to the European Free Trade Association, its assets, officials or employees.

Article 5.4
Entry into force and duration

1. This programme agreement shall enter into force on the date of the last signature of the Parties.

2. This programme agreement shall remain in force until five years have elapsed after the date of the acceptance of the final programme report.

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This programme agreement is drawn up in two originals in the English language.

For the NMFA

Signed in Oslo on 11.9.2013

Anders Erdal
Deputy Director General

For the National Focal Point

Signed in Sofia on 24.9.2013

Mariana Kordova
Director, head of the National Contact Point
## Annex I - Programme Decision

### 1. Expected Outcomes & Indicators for Outputs

**Expected Outcome(s):** Domestic violence reduced

#### Output

**Support services for victims of domestic violence**

<table>
<thead>
<tr>
<th>Output indicator(s)</th>
<th>Baseline</th>
<th>Target</th>
<th>Source of Verification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of victims of domestic violence benefitting from support services</td>
<td>4884</td>
<td>5384</td>
<td>Programme documentation</td>
</tr>
</tbody>
</table>

**Output**

**Awareness raising activities with a special focus on the Roma and other vulnerable communities.**

<table>
<thead>
<tr>
<th>Output indicator(s)</th>
<th>Baseline</th>
<th>Target</th>
<th>Source of Verification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of information activities carried out in areas predominantly populated by Roma population</td>
<td>0</td>
<td>5</td>
<td>Programme documentation</td>
</tr>
</tbody>
</table>

**Output**

**Capacity of competent institutions involved in cases of domestic violence strengthened**

<table>
<thead>
<tr>
<th>Output indicator(s)</th>
<th>Baseline</th>
<th>Target</th>
<th>Source of Verification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of professionals trained</td>
<td>0</td>
<td>550</td>
<td>Programme documentation</td>
</tr>
</tbody>
</table>

**Expected Outcome(s):** Gender-based violence reduced

#### Output

**Support services for victims of domestic violence and gender-based violence**

<table>
<thead>
<tr>
<th>Output indicator(s)</th>
<th>Baseline</th>
<th>Target</th>
<th>Source of Verification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of women’s shelters or crisis centres supported</td>
<td>6</td>
<td>7</td>
<td>Programme documentation</td>
</tr>
<tr>
<td>Number of support services provided</td>
<td>0</td>
<td>15</td>
<td>Programme documentation</td>
</tr>
</tbody>
</table>

**Output**

**Awareness and sensibility raising campaigns**

<table>
<thead>
<tr>
<th>Output indicator(s)</th>
<th>Baseline</th>
<th>Target</th>
<th>Source of Verification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of information campaigns for prevention of violence carried out</td>
<td>0</td>
<td>5</td>
<td>Programme documentation</td>
</tr>
</tbody>
</table>

**Output**

**Research and data collection**

<table>
<thead>
<tr>
<th>Output indicator(s)</th>
<th>Baseline</th>
<th>Target</th>
<th>Source of Verification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of research studies carried out</td>
<td>0</td>
<td>1</td>
<td>Programme documentation</td>
</tr>
</tbody>
</table>
Output

Improved national legal framework in line with Council of Europe standards presented

<table>
<thead>
<tr>
<th>Output indicator(s)</th>
<th>Baseline</th>
<th>Target</th>
<th>Source of Verification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of proposals for legal amendments, national programmes, strategies, action plans etc. in line with Council of Europe standards presented</td>
<td>0</td>
<td>1</td>
<td>Programme documentation</td>
</tr>
</tbody>
</table>

2. Conditions

2.1 General

General

1) The National Focal Point shall ensure that the Programme Operator ensures that Project Promoters who have, in line with this Agreement, received an exception from the general rule in Article 7.3.1(c) of the Regulation with respect to any equipment (the excepted equipment):

a. Keep the excepted equipment in their ownership for a period of at least five years following the completion of the project and continue to use that equipment for the benefit of the overall objectives of the project for the same period;

b. Keep the excepted equipment properly insured against losses such as fire, theft and other normally insurable incidents both during project implementation and for at least 5 years following the completion of the project; and

c. Set aside appropriate resources for the maintenance of the excepted equipment for at least 5 years following the completion of the project. The specific means for implementation of this obligation shall be specified in the project contract; provided however that the Programme Operator may release any Project Promoter from the above obligations with respect to any specifically identified excepted equipment where the Programme Operator is satisfied that, having regard to all relevant circumstances, continued use of that equipment for the overall objectives of the project would serve no useful economic purpose. The National Focal Point shall furthermore ensure that the Programme Operator keeps a list of the excepted equipment for each project.

2) Bilateral, output and outcome indicators shall be reported on in the annual Programme report.

3) The National Focal Point shall ensure that any public support under this Programme complies with the procedural and substantive state aid rules applicable at the time when the public support is granted. The National Focal Point shall, by way of the programme implementation agreement, ensure that the Programme Operator maintains written records of all assessments concerning compliance with state aid rules, particularly decisions to award grants and set grant rates, and provides such records to the NMFA upon request. The approval of the Programme by the NMFA does not imply a positive assessment of such compliance.

4) The Programme Operator shall inform and coordinate its actions with the Operator of the NGO Programme in Bulgaria in order to avoid overlap and to seek and to achieve synergies.

5) The National Focal Point shall ensure that the Programme Operator ensures that prior to signing a project contract for the pre-defined project an external and independent entity carries out an external appraisal of the pre-defined project in order to verify its quality and contribution to the objectives of the Programme as well as compliance with EU and national legislation.

6) At least 10% of the total eligible costs of the Programme shall target the improvement of the situation of the Roma population. The fulfilment of this condition shall be reported on, through the use of quantitative and qualitative data, inter alia, in the annual and final programme reports as well as a semi-annual report submitted six months from the submission date of the annual programme report.

7) For the pre-defined project, the Programme Operator’s responsibilities regarding the verification of payment claims described in Article 4.7.1.c) of the Regulation shall be externalized and be carried out by a legal entity independent of and unrelated to the Programme Operator. The NMFA shall approve the entity to be charged with these tasks prior to the first disbursement to the pre-defined project.

2.2 Pre-eligibility

Not applicable.

2.3 Pre-payment

Not applicable.

2.4 Pre-completion
2.5 Post-completion

Not applicable.

2.6 Other

3. Eligibility of costs

3.1 Eligibility of costs - period

Eligibility of costs (excluding prog prep costs): 14/08/2013-30/04/2017

3.2 Grant rate and co-financing

<table>
<thead>
<tr>
<th>Budget heading</th>
<th>Eligible expenditure</th>
<th>Advance payment*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programme estimated total cost (€)</td>
<td>€2,352,941</td>
<td></td>
</tr>
<tr>
<td>Programme estimated eligible cost (€)</td>
<td>€2,352,941</td>
<td></td>
</tr>
<tr>
<td>Programme grant rate (%)</td>
<td>85.0000%</td>
<td></td>
</tr>
<tr>
<td>Maximum amount of Programme grant (€)</td>
<td>€2,000,000</td>
<td></td>
</tr>
</tbody>
</table>

3.3 Maximum eligible costs (€) and Advance payment amount (€)

<table>
<thead>
<tr>
<th>Budget heading</th>
<th>Eligible expenditure</th>
<th>Advance payment*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programme management</td>
<td>€178,818</td>
<td>€35,763</td>
</tr>
<tr>
<td>Domestic violence reduced</td>
<td>€540,000</td>
<td>€315,005</td>
</tr>
<tr>
<td>Gender-based violence reduced</td>
<td>€1,575,023</td>
<td>€108,000</td>
</tr>
<tr>
<td>Fund for bilateral relations</td>
<td>€35,000</td>
<td>€7,000</td>
</tr>
<tr>
<td>Complementary action</td>
<td>€14,100</td>
<td>€2,820</td>
</tr>
<tr>
<td>Preparation of programme proposal</td>
<td>€10,000</td>
<td>€0</td>
</tr>
<tr>
<td>Reserve for exchange rate losses</td>
<td>€0</td>
<td>€0</td>
</tr>
<tr>
<td>Total</td>
<td>€2,352,941</td>
<td>€468,588</td>
</tr>
</tbody>
</table>

* The advance payment is composed of €398,300 in grant amount and €70,288 in co-financing.

3.4 Retention of management costs

<table>
<thead>
<tr>
<th>Retention of management costs - percentage of the management costs</th>
<th>10.00%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retention of management costs - planned Euro value</td>
<td>€15,200</td>
</tr>
</tbody>
</table>

3.5 Small Grant Scheme
Annex II - Operational Rules

1. Eligibility

Eligible measures
The Programme Operator is the Bulgarian Ministry of Interior. The Council of Europe is the Donor Programme Partner.

The Programme shall contribute to the improvement of the Bulgarian legal framework ensuring the protection of victims of domestic and gender-based violence and to enhancing the capacity of professionals and relevant institutions in dealing with cases of such violence. In addition, the Programme shall contribute to improving victim support services, and to raising public awareness. The Programme will include specific measures to target the Roma community in Bulgaria.

This Programme shall contribute to reaching the target of 10% of the allocation to go towards improvement of the situation for the Roma population, as agreed in Section 2 of Annex B of the MoUs for the Norwegian Financial Mechanism.

The Programme shall consist of three calls for proposals, two small grant schemes and one pre-defined project as follows:
- Measure 1: Call for proposals “Support services for victims of domestic violence and GBV”;
- Measure 2: Call for proposals “Awareness raising activities with a special focus on Roma and other vulnerable communities” (“projects targeting Roma inclusion”);
- Measure 3: Call for proposals “Research and data collection”;
- Measure 4: Small grants scheme “Support services for victims of domestic violence”;
- Measure 5: Small grant scheme “Awareness and sensibility raising campaigns”; and
- Pre-defined project: “Improvement of the national legal framework to bring it in line with the Council of Europe standards and strengthening the capacity of competent institutions involved in cases of DV and GBV”;

Eligible applicants:
The rules on the eligibility of applicants are set in Article 6.2 of the Regulation.

The following specifications apply:
- Measure 1: Public entities, NGOs and international organisations operating in Bulgaria
- Measure 2: Public entities, NGOs and international organisations operating in Bulgaria
- Measure 3: Research institutions, NGOs and international organisations operating in Bulgaria
- Measure 4: NGOs and international organisations operating in Bulgaria
- Measure 5: Public entities, NGOs and international organisations operating in Bulgaria

Special rules on eligibility of costs:
Costs are eligible in accordance with Article 7 of the Regulation. The following exceptions apply:

- By way of exception from Article 7.3.1(c) of the Regulation, the entire purchase price of new equipment will be eligible if the equipment is an integral and necessary component for the implementation of the project and is essential for achieving the outcomes of the project. The Programme Operator will check and verify compliance with this condition.
- In-kind contributions in accordance with Article 5.4.5 of the Regulation may be made for projects implemented by NGOs. For the purposes of calculating the value of in-kind contributions, one hour of voluntary work will be valued at 1/160 of the applicable monthly minimum wage.

2. Financial parameters

Minimum and maximum grant amount per project:
Measure 1: The minimum amount of grant assistance applied for is €170,000; the maximum amount is €900,000.
Measure 2: The minimum amount of grant assistance applied for is €15,000; the maximum amount is €50,000.
Measure 3: The minimum amount of grant assistance applied for is €170,000; the maximum amount is €200,000.
Measure 4: The minimum amount of grant assistance applied for is €20,000; the maximum amount is €100,000.
Measure 5: The minimum amount of grant assistance applied for is €15,000; the maximum amount is €50,000.

2.2 Project grant rate:
Grants from the Programme will not exceed 90% of total eligible project costs in case of NGOs and 85% in case of public or other private institutions, and will be determined in accordance with Article 5.4.2 of the Regulation. The remaining costs of the project...
<table>
<thead>
<tr>
<th>Outcome</th>
<th>Domestic violence reduced</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Amount Reserved</td>
<td>€300,000</td>
</tr>
<tr>
<td>Grant Amount at Project Level</td>
<td>€20,000 – 100,000</td>
</tr>
<tr>
<td>Duration of the Project</td>
<td>12 – 27 months</td>
</tr>
<tr>
<td>Maximum Grant Rate at Project Level</td>
<td>85.00%</td>
</tr>
</tbody>
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<table>
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<tr>
<th>Outcome</th>
<th>Gender-based violence reduced</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Amount Reserved</td>
<td>€170,588</td>
</tr>
<tr>
<td>Grant Amount at Project Level</td>
<td>€15,000 – 50,000</td>
</tr>
<tr>
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<td>12 – 27 months</td>
</tr>
<tr>
<td>Maximum Grant Rate at Project Level</td>
<td>85.00%</td>
</tr>
</tbody>
</table>
shall be provided or obtained by the Project Promoters.

3. Selection of projects

Selection procedures:
All selection procedures carried out under this Programme shall be in accordance with Article 6.5 of the Regulation. The independent and impartial experts referred to in Article 6.5.2-6.5.4 of the Regulation shall be independent of the Programme Operator, the Selection Committee and the project applicants.

Open calls and availability of funds:
There shall be one call for applications under each of the calls for proposals schemes as follows:

There shall be one open call for proposals for each of the measures 1-6, making available the following amounts:

- Measure 1: €937,130
- Measure 2: €240,000
- Measure 3: €200,000
- Measure 4: €300,000
- Measure 5: €170,588

These calls for proposals will be launched simultaneously and no later than in the fourth quarter of 2013, and will make available the total re-granting amounts for each measure.

In case of an insufficient number of applications, insufficient value, or insufficient quality of the applications submitted in the planned open call, the Programme Operator may conduct a supplementary call to be launched no later than in the second quarter of 2014.

All calls shall be open at least for 2 months.

Selection criteria:
The following selection criteria will be taken into account:

- General criteria:
  - Relevance and importance of the Project
  - Project logical framework and design
  - Project budget and cost effectiveness
  - Project management

- Specific criteria:
  - The selection criteria for measure 2 shall ensure that all selected projects target the improvement of the situation of Roma and other vulnerable communities.

Furthermore, the selection criteria shall be in accordance with Article 6.3 of the Regulation.

The final selection criteria shall be further developed by the Programme Operator and discussed in the Cooperation Committee and shall be subject to the agreement of the Donor Programme Partners. They must be included in the text of the calls for proposals.

4. Payment flows, verification of payment claims, monitoring and reporting

Payment flows
Payments towards the final beneficiaries will be in the form of advance payments, and interim payments and a final payment in the form of a reimbursement of incurred expenditure. Payments to projects are made on the basis of approved interim reports.

The first advance payment shall be requested by the Project Promoter in the application form and disbursed after signing of the Project Implementation Agreement. The first advance payment may be up to 20% of the project’s total eligible costs.

The subsequent interim payments requested in the interim reports together with the advance payment cannot exceed 80% of the project’s total eligible costs. The advance and interim payments shall be offset against incurred expenditure reported in the interim project reports. The final payment representing 20% of the project’s total eligible costs will be disbursed after approval of the final report and, if relevant, a financial audit.
Notwithstanding the above description of the financial flows, the Programme Operator shall ensure that, in the case of projects implemented in partnership with the Council of Europe, advance payments and all subsequent payments to the project from the Programme are sufficient to ensure that the Council of Europe's pre-financing requirements can be met and that all payments due from the project promoter to the Council of Europe are made without delay.

Verification of payment claims
Verification and approval of the interim and final reports of the Project Promoters will be conducted by the Programme Operator. The interim reports of the Programme Operator are verified and approved by the Certifying Authority.

Interim reports shall contain information on project progress, interim payment requests, and incurred expenditure, and shall be submitted on a quarterly basis; before the 10th of the month following the end of the reporting period.

The Programme Operator controller will verify and approve the interim reports through desk checks covering 100% of the expenses.

The Programme Operator ensures the transfer of payments to the beneficiary in time and in their full amount. Every transfer of the financial grant to the NFM and the corresponding national co-funding is based on the initialized budget payment orders. The Programme Operator initiates payments when the national and community legislation have been observed, the double signature system and the division of responsibilities are in place.

The Programme Operator is required to ensure the operation of the mandatory double check before the signing of every initiated payment order so as to avoid the risk of ordering the payment of an incorrect amount, incorrect bank information, incorrect grant contract number or incorrect beneficiary.

In case of verification of expenditure incurred by a donor project partner, a report by an independent and certified auditor, certifying that the claimed costs are incurred in accordance with the Regulation, the national law and accounting practices of the project partner's country, shall be seen as sufficient proof of costs incurred.

The procedure for verification of payment claims and deadlines for reporting as outlined in the Programme proposal will further be detailed in the description of the Programme Operator's management and control systems according to Article 4.8.2 of the Regulation.

Monitoring and reporting
Monitoring of the Programme is performed by the National Focal Point, Programme Operator. The day-to-day monitoring is carried out by the Programme Operator and project promoters.

All types of projects will be included in an annual site visit plan. Additional on-site visits will be performed for all projects in case of need. A plan for the contract/project performance will be prepared by the Programme Operator for all projects under this Programme. All Project promoters will prepare progress and annual reports.

Project Promoters of pre-defined projects will participate in monthly meetings organized by the Programme Operator. The other Project Promoters will be invited to participate in the monthly meetings in case of identified problems, organizational changes, etc.

The 100 % documentary cross-check is performed within maximum of 15 days after receiving the documents by the controllers in order to ensure that:
- the Control Report & Check list are filled according to the template, and are signed, stamped and dated by the designated controller for this project
- the Invoice Report is filled according to the template, and is signed, stamped and dated;
- the Certificate for Validation of Expenditures is filled according to the template, and is signed, stamped and dated;
- the amount of the expenditures presented from partners for verification is correctly calculated;
- the expenditures verified by the controller are correctly filled in both the Invoice Report and the Certificate for Validation of Expenditures.

On the spot checks
The detailed on the spot check of the controllers, who have executed verifications, shall be carried out by the Programme Operator on the premises of the respective project promoter.

The Programme Operator shall continuously monitor the project through the review of reports submitted by the Project Promoter and on-site monitoring visits. On-site monitoring visits shall be carried out in cooperation with external technical experts and shall
take the form or ordinary, ad-hoc and follow-up visits.

Project Promoters shall be required to report on project progress and outputs in interim and final reports.

Interim reports shall be submitted every 4 months and shall as a minimum describe:

a) the project progress, fulfilment of project outputs, information on tender procedures, project time schedule, project modifications, fulfilment of project conditions if relevant and risk management;

b) the financial progress of the project, including a list of claimed expenditures and requests for payments, and information on any financial audit if relevant.

The final report shall contain the same information as the interim reports. In addition, it shall describe the achievement of the overall objective of the project and contain information on cross-cutting issues relevant to the project, fulfilment of project conditions and sustainability of the project. It shall also include summary information on financial management and findings from the final financial audit. The final report can cover the last reporting period up to 6 months.

In addition at least one Programme review shall be carried out by externally contracted experts. The review shall focus on effectiveness and efficiency of the Programme in achieving outputs and outcomes and relevance of projects in relation to the Programme outcomes and strategies.

Information on monitoring and reporting as outlined in the Programme proposal will further be detailed in the description of the Programme Operator’s management and control systems according to Article 4.8.2 of the Regulation.

5. Additional mechanisms within the programme

Fund for bilateral relations

The Programme Operator will set aside €35,000 for a fund for bilateral relations. The following activities will be supported under the fund for bilateral relations:

1. The search for partners for donor partnership projects prior to or during the preparation of a project application, the development of such partnerships and the preparation of an application for a donor partnership project. 1/3 of the total allocation will be allocated to such activities.

2. Networking, exchange, sharing and transfer of knowledge, technology, experience and best practice between Project Promoters and entities in Norway. 2/3 of the total allocation will be allocated to such activities.

Costs under the bilateral fund are eligible in accordance with Chapter 7.7 of the Regulation. Reimbursement of costs will be based on actually incurred costs.

The details of the use of the bilateral fund, the detailed procedures and criteria for awarding support from the fund, the minimum and maximum grant amounts, the grant rate, and any other relevant details shall be further developed by the Programme Operator in cooperation with the Donor Programme Partner, and will be subject to the approval of the Cooperation Committee.

Complementary action

The Programme Operator will set aside €14,100 for complementary action.

Complementary action under this Programme shall be further defined by the Programme Operator in accordance with Article 7.11 of the Regulation.

Reserve for exchange rate losses

Not applicable.

Small Grant Schemes

Measures 4 and 5 shall be organised as Small Grant Schemes. Both small grant schemes shall be implemented by the Programme Operator.

Any further information regarding these small grant schemes is set out in the relevant parts of this Annex II.

6. Pre-defined projects

The Programme contains one pre-defined project.

Project title: “Improvement of the national legal framework to bring it in line with Council of Europe standards and strengthening
the capacity of competent institutions involved in cases of DV and GBV"

Project Promoter: Ministry of Justice
Donor Project Partner: Council of Europe
Project Partners: Ministry of Interior, Ministry of Labour and Social Policy
Maximum grant amount: €267,305
Project grant rate: 100%
Estimated total project cost: €267,305
This project shall contribute to the Programme outcome “Gender-based violence reduced”.

The project will support the creation of a robust legal framework ensuring the protection of victims of domestic violence and enhancing the capacity of professionals and relevant institutions in dealing with cases of such violence. It shall consist of the following activities:

1. Legal assessment of Bulgarian laws related to domestic and gender-based violence in light of international and European standards
2. Development of proposals for changes with an aim to improve the Bulgarian legal framework in the field of domestic and gender-based violence
3. Development of a national strategy for the reduction of domestic violence
4. Training of juridical experts
5. Development of a training curriculum, trainers’ manual and code of procedure on gender-based violence for adoption by the law enforcement officials
6. Training on gender-based violence for police staff
7. “Training the trainers” training for police officers
8. Elaboration and publication of a handbook for social workers on identifying and dealing with cases of domestic violence
9. Six training workshops for social workers
10. “Training the trainers” training for social workers

The project shall have a special focus on Roma inclusion, and the Roma aspect shall be incorporated in both the general trainings and in the trainings for trainers.

7. Modification of the programme

Any modifications of the Programme will follow the rules set forth in the Regulation and in Article 2.9 of the Programme Agreement.

8. Programme proposal version

Any reference to the Programme proposal in this Programme Agreement shall be interpreted as version signed by the Programme Operator on 6 March 2012 and shall include all subsequent correspondence and communication between the Donors, the Financial Mechanism Office, the National Focal Point and the Programme Operator.

9. Miscellaneous

Not applicable.