

Rapid Assessment of EEA and Norway Grants' Support to Gender Programmes

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Team

NCG conducted the assignment with the following team of consultants:

Role	Name
Team Leader	Ananda S. Millard, NCG Partner
Country Expert – Bulgaria	Marina Stefanova
Country Expert – Estonia	Marianne Meiorg
Country Expert – Poland	Małgorzata Zub
Country Expert – Portugal	Alicia Calane
Country Expert – Romania	Anca Dantes
Country Expert – Slovakia	Miroslava Bobakova
Country Expert – Spain	Silvia Donoso López
Research Assistant	Vicente Cardiel
Qualitative Comparative Analysis Expert	Barbara Befani
Quality Assurance – The EEA & Norway Grants	Michael Fergus
Quality Assurance – Gender	Ulf Farnsveden

Disclaimer

The views and opinions expressed in report are solely those of the team members and do not necessarily represent the position and views of the EEA and Norway Grants or of the Financial Mechanism Office.

Acronyms

CoE	Council of Europe
CSO	Civil Society Organisation
DPP	Donor Programme Partner
dpp	Donor Project Partner
DV	Domestic Violence
FMO	The EEA and Norway Grants Financial Mechanism Office
GBV	Gender-Based Violence
GE	Gender Equality
NGO	Non-Governmental Organisation
OECD DAC	Organisation for Economic Co-operation and Development's Development Assistance Committee
QCA	Qualitative Comparative Analysis
WLB	Work-Life Balance

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Executive Summary

Assessment overview

The objectives of this rapid assessment were twofold. First, it was a **summative assignment** in that it sought to document the EEA and Norway Grants' efforts to promote gender equality (GE), reduce domestic violence (DV), and reduce gender-based violence (GBV) in the seven focus countries. Second, it was **formative and forward-looking.** It was formative in that it aimed to generate lessons learned based on an assessment of relevant achievements; it aimed to help improve the design, planning, organisation, and implementation of future interventions. It was also **forward-looking** in that it provided a context-based set of ideas on how things might be done in the future; it aimed to consider current contextual changes that may not have been reflected in the earlier programme experience.

The assessment addressed two aspects of gender – first, mainstreaming GE and promoting work-life balance (WLB), and second, addressing DV and GBV – in seven countries: Bulgaria, Estonia, Poland, Portugal, Romania, Slovakia, and Spain. Not all countries reviewed have programmes addressing both aspects supported by the EEA and Norway Grants.

The assessment focused on the following three lines of inquiry:

- 1. Relevance of the programme and projects therein.
- 2. Effectiveness of the programme and projects therein.
- **3.** The bilateral dimension, focusing specifically on the execution of programme and project partnerships involving the Council of Europe (CoE) and other expert organisations (primarily based in Norway).

Approach and methodology

A team of nine evaluators, seven of whom were based in the countries studied, conducted the assignment. The assessment focused on a sample of eight cases (programmes) from each of the seven countries. Five of the eight cases in each country were studied through literature review only, while three were examined in more depth and included interview and focus group data collection. A series of online questionnaires were fielded in order to collect additional data from programme operators, project promoters, donor programme partners (DPPs), and donor project partners (dpps).

Main findings

Here we turn our attention to the main findings of this rapid assessment which focus on relevance, effectiveness, and the bilateral dimension. The highlights of these include that relevance of the interventions is high, levels of effectiveness are dependent on how project interventions are combined, and the bilateral dimension is highly valuable, but has been, at times, underutilized due to an unclear understanding of its potential. More details of this are provided below.

Relevance

Both the GE, focusing specifically on Work Life Balance (WLB) and the Gender Based Violence and Domestic Violence programmes are well aligned with relevant European and national-level priorities. All countries included in the assessment have national gender strategies and national action plans, and all are required to follow the European Union's *Strategic Engagement for Gender Equality 2016-2019*. However, not all programme documents or programme representatives make this explicit.

The majority of interventions focus on women who have experienced discrimination and female victims of DV and GBV; these programmes clearly deal with challenging fields that require additional support in the countries reviewed. It was noted that 2/3 of project operators mentioned that they did not believe they would have been able to secure funding from other sources. From this perspective, it is clear that the efforts funded by the EEA and Norway Grants have met existing needs. However, it is important to underscore that the complexities of the fields being supported mean that the degree to which a single programme is able to address all needs of a beneficiary group is limited. Still, the contribution made by the

EEA and Norway Grants should not be overlooked or undermined. As regards the role of the EU, some countries, notably Bulgaria and Poland, were pursuing funding for activities in the field of DV/GBV, however they highlighted that shelters and other forms of direct support to victims were not included in future funding packages. Romania, too, is to gain EU support to work with Roma populations, but this will be exclusively focused on economic integration and not include any aspect of DV/GBV. Estonia and Spain noted that the main focus of the EU would be on GE generally and that efforts to mainstream the issue were underway. Mainstreaming, respondents added, endangered the targeted and specific focus that GE in these countries still requires.

It terms of programme and project design, a clear shortcoming has been the lack of consistent inclusion of all relevant stakeholders, particularly CSOs and beneficiary groups – not least because context is a key factor to ensuring success and hence working with organisations or individuals who have solid field-level experience is important to ensure that interventions are best able to respond to existing needs.

Effectiveness

The assessment found that the interventions that led to the most significant results in DV/GBV and GE/WLB varied. One emerging trend, however, is that success is more likely when several types of activities are combined in the same programme. More often than not, specific combinations of activities perform better than a single (type of) activity. Tied to this, while the intervention logic at the programme level was well aligned with the portfolio objectives and able to achieve its goals, at the project level, intervention logic sometimes overlooked the importance of combined interventions.

Political will and funding availability were additional key contributors to the effectiveness and sustainability of activities in both GE/WLB and GBV/DV. Still, from a technical perspective, replicating interventions is possible. There was limited visible improvement in programme operators' capacity to work on policy issues. However, at the project level, local authorities often improved their ability to develop and implement local-level policy.

Overall the grants have highlighted the importance of addressing DV/GBV and GE issues. In some cases, the grant focused attention on DV/GBV at the national level; in others, the increase in attention happened primarily at the local level. The degree to which this new attention has led to meaningful political discussion has varied. The national actors informing discussions have not consistently capitalised on existing knowledge amongst civil society organisations (CSOs). There is no evidence that the EEA and Norway Grants funding has led to increased funding from the government.

Bilateral dimension

Interviewees from both DPPs and dpps noted that they were most often seen as service providers rather than partners. The DPP and dpp attributed this to a limited understanding on part of the programme operators and project promoters of what partnerships could be. This limited the gains that could be made from the DPP and dpp perspective. Despite this shortcoming, the DPPs and dpps consulted for this assessment (bar one or two exceptions) agreed that the partnership has been useful to them and that as the relationship developed, the partnership's potential increased. Hence although the potential added value was not always capitalised on, the role played by DPPs and dpps led to new perspectives and improved results.

Both programme operators and project promoters noted that securing funding (from other donors) for partnerships of this type is virtually impossible. Therefore, they emphasised the importance and uniqueness of the EEA and Norway Grants.

Main recommendations

Based on its findings, the assessment team provides the following key recommendations for the EEA and Norway Grants

• The EEA and Norway Grants should support WLB as part of GE efforts, and they should support GBV/DV specifically rather than mainstream gender issues into broader funding portfolios.

There is a danger that inadequate attention would be given to WLB and GBV/DV if funding were mainstreamed.

- Working with government structures as the EEA and Norway Grants do means that funding
 is subject to local administrative processes, which are often time-consuming and bureaucratic.
 This, combined with the modalities of project promoters, means that often there are considerable
 delays from the time funding is secured from the EEA to the time the intervention starts. These
 delays can have serious implications for implementation periods; therefore, this should be taken
 into consideration when choosing interventions.
- The parameters dictating how DPPs and dpps are engaged should be stricter. This would ensure that partnerships maximise their impact not only for the interventions, but also for partners.
- Programmes and projects should be designed with clear complementary objectives that is, taking into account all of the interventions within a programme to see how they build on each other. This should follow a clear and systematic assessment of what combination of activities works best where.
- The CoE's knowledge and capacity should be used more actively to support a better understanding of European Union priorities and to highlight links between national and European policies.
- All stakeholders with knowledge and experience in the field should be invited to participate in the design of projects and programmes. This will ensure that knowledge gained is capitalised on.
- Interventions should take a gendered approach and, whilst focusing on the needs of women, not overlook the fact that boys and men can also be victims of DV. Likewise, in the field of GE (and WLB specifically), the challenge should be seen as one that affects society as a whole, not only women.
- Ensure that non-predefined projects (those selected through open calls) are well aligned with the overall intervention logic and complement other programme interventions.

Part I

1 Introduction

The objectives of this rapid assessment were twofold. First, it was a summative assignment in that it sought to document the EEA and Norway Grants' efforts to promote gender equality (GE), particularly focusing on Work Life Balance (WLB) and reduce Domestic Violence (DV) and Gender Based Violence (GBV) in the seven focus countries. Second, it was formative and forward-looking. It was formative in that it aimed to generate lessons learned based on an assessment of relevant achievements; it aimed to help improve the design, planning, organisation, and

Table 1: Programmes in each country

Country	Mainstreaming gender equality and promoting work-life balance	Domestic and gender-based violence
Bulgaria	No	Yes
Estonia	Yes	Yes
Poland	No	Yes
Portugal	Yes	No
Romania	No	Yes
Slovakia	No	Yes
Spain	Yes	Yes

implementation of future interventions. It was **forward-looking** in that it provided a context-based set of ideas on how things might be done in the future; it aimed to consider current contextual changes that may not have been reflected in the earlier programme experience.

The assessment addressed two different aspects of gender. Although intertwined, they each require individual attention as well. These are:

- Mainstreaming GE and promoting WLB.
- Addressing DV and GBV.

The assessment focused on seven countries: Bulgaria, Estonia, Poland, Portugal, Romania, Slovakia, and Spain. Importantly, not all countries reviewed have programmes in both fields supported by the EEA and

Country	Donor programme partners (DPPs)
Bulgaria	Council of Europe (CoE)
Estonia	Norwegian Directorate for Children, Youth, and Family Affairs (work-life balance programme); Norwegian Directorate of Health (domestic violence/gender-based violence programme)
Poland	CoE
Portugal	None
Romania	Norwegian Police Directorate and CoE
Slovakia	Norwegian Directorate of Health and CoE

Table 2: Donor programme partners by country

* Officially the CoE was a DPP in Poland, but in reality, their involvement was largely focused on the project rather than programme level.

Ombud

Spain

Norwegian Equality and Anti-Discrimination

Norway Grants (see table 1).

In its pursuit of both summative and formative findings, the assessment focused on three lines of inquiry. These are:

- Effectiveness
- Relevance
- Bilateral dimensions

This report includes seven chapters:

• Chapter 1 is an introduction

• Chapter 2 presents the key findings and responds to each question presented in the terms of reference. The chapter is based on data collected at the country level (literature, interviews, and questionnaire data). The team analysed the data qualitatively and quantitatively as appropriate. Findings from the qualitative comparative analysis (QCA) are also included here.

- Chapter 3 presents the general findings, and Chapter 4 the lessons learned.
- Chapter 5 focuses on recommendations.
- Chapter 6 presents brief stand-alone documents for each of the countries included in this rapid assessment. These briefs focus on key aspects related to relevance and effectiveness and also include two or three specific cases that the team felt provided important context to understand the experiences in the country in question, as well as enrich understanding of the other country experiences.

It is important to keep in mind that Chapters 2, 3, 4, and 5 can be read as the main findings applicable across the seven countries, while individual subsections of chapter 6 may be read both as part of the main report or as individual stand-alone briefs. Chapter 7 provides a detailed description of the methodology.

2 General Findings

This section is divided into three main subsections covering relevance, effectiveness, and the bilateral dimension, and it looks at each of the questions proposed in the terms of reference. The findings in this section represent the collective knowledge gained through the assessment of all seven countries; where relevant, distinctions among countries are made to either highlight or illustrate specific issues. Moreover, since this rapid assessment includes two distinct, albeit complementary, portfolios – DV/GBV and GE with a focus on WLB – findings that pertain specifically to one or the other are presented separately.

2.1 Relevance

This subsection responds to five main questions presented in the terms of reference:

- 1. Are the programmes and projects responding to national and European priorities in the field of GE and the eradication of GBV and DV?
- 2. Did the grants fill a funding gap at the time they were awarded? What was the gap? What funding gaps exist currently/are likely to exist in the upcoming period (especially in relation to European Union funding)?
- 3. Are the programmes and projects responding to the needs of the target groups?
- 4. How were relevant stakeholders/target groups involved in the design of the programmes and projects? This includes DPPs and dpps.
- 5. How should the future programmes/projects respond to opposing movements or actors in society?

2.1.1 National and European priorities

The programmes on DV, GBV, and GE are well aligned with relevant European- and national-level priorities, as are the WLB-focused programmes. All of the examined countries have national gender strategies and national action plans. Additionally, all have to follow the European Union's *Strategic Engagement for Gender Equality 2016-2019*. However, this is not made explicit by all programme documents or representatives and does not mean that all of the relevant principles are consistently implemented.

In relation to DV and GBV, the following are either mentioned in documents or were discussed during interviews as relevant to the programmes in the different countries:

- The Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence, also known as the Istanbul Convention. This document is seminal in that it establishes a common understanding of key aspects of DV.
- The Protocol to Prevent, Suppress, and Punish Trafficking in Persons, especially Women and Children, a protocol to the United Nations Convention against Transnational Organised Crime (the Palermo Protocol).
- The CoE Convention on Action against Trafficking in Human Beings.
- The United Nations Convention on the Elimination of All Forms of Discrimination against Women (CEDAW).

The efforts below highlight the European priorities on GE relevant to WLB specifically during the funding period (2009-2014). They were mentioned either in documents or during interviews:

- The European Commission Strategy for Equality between Women and Men 2010-2015, which includes the following specific priority areas: increasing female labour market participation and equal economic independence; reducing the gender pay, earnings, and pension gaps and therein addressing poverty among women; and promoting equality between women and men in decision-making.¹
- The European Pact for Gender Equality 2011-2020, which stresses the importance of promoting a better WLB for women and men throughout their life as a means of enhancing equality between women and men.
- The *Europe 2020* strategy, which aims to promote capacity development and therein facilitate integration into the labour market, which was negatively affected by the financial crisis in Europe.
- The European Employment Strategy, which aims to increase and improve the job market throughout the European Union. One of its fundamental pillars was equal opportunity as a basic tenant to achieve the Lisbon Strategy to increase the employment rate for women and to promote equal opportunities for women and men.
- The Council of Europe Strategy for Gender Equality 2014-2017, which includes among its objective combating gender stereotypes and sexism in different fields.
- An EU Framework for National Roma Integration Strategies up to 2020, which stresses the necessity of further efforts to achieve Roma inclusion.

However, it is important to highlight that programmes aligning with European and national policies do not necessarily translate into a specific implementation mechanism. The disparity among programmes on the degree to which they understand, align with, or consistently implement European priorities can be explained by their varying levels of commitment to the issues at hand and varying understanding of what constitutes DV, GBV, GE, and WLB (as well as the dynamics that govern each). The data suggests that the programme operator is not the sole factor in aligning a programme with relevant policies; instead, one must consider the broader climate in the country.

2.1.2 Responding to needs: Filling gaps

The degree to which the EEA and Norway grants funded activities which were not funded by other donors or the government itself varied. At least two thirds of the interventions explored appeared to not be able to secure funding from other sources. In an effort to fill gaps, the EEA and Norway Grants responded to existing needs in three specific ways: what they funded, how they funded, and the amount they funded. These three elements are interconnected, and this means the interventions largely performed well in terms of filling existing gaps. A key concern in funding is the mainstreaming gender by European Social Funds. Respondents generally found that countries have not reached a level of maturity regarding how to treat gender issues and hence these could come to be overlooked all together if mainstreamed. It was also noted that the EU focuses primarily on GE rather than on GBV/DV.

EEA and Norway Grants largely funded activities which were not funded by others, but there are exceptions. In Poland, for example, the interventions funded by the EEA and Norway grants are part of a much larger programme that counts with government and other third party support. In this case the EEA and Norway Grants funding is part of an existing funding pool, rather than supporting efforts which gain no other support. In other cases EEA and Norway Grants have funded initiatives that were not part of a larger programme or which did not have other funding sources. Examples of this include the work with the Roma, and support for shelter facilities for victims with disabilities. While there are other efforts to work with Roma, those funded were not ones that had received other funding previously. As regards shelters, these generally have other funding opportunities, but it was consistently noted that securing funding for facilities in rural areas and facilities that were handicap accessible was difficult. In this way it would be incorrect to say that EEA and Norway Grants is funding an intervention type which is not

¹ A newer version of this document exists and is entitled *Strategic Engagement for Gender Equality 2016-2019*.

otherwise funded. However, their funding package has by and large funded interventions which were complementary to existing efforts and which were hard to secure funding for. Amongst the 29 project promoter respondents to the survey, 10 noted that the project for which they received funding from the EEA and Norway Grants could be funded by other donors. That is to say that identifying other donors was not inconceivable, but not very easy either. Amongst potential donors, the EU was only sighted as a potential contributor by four project operators, two in Estonia, and two in Spain. Moreover, interviewees, with the exception of Spain and Estonia, at both the project and programme level consistently claimed to be unaware of the EU funding platform for DV/GBV.

Additional research revealed that in Bulgaria, there will be an effort to secure funding from the European Commission under the Daphne III Funding Programme. This programme focuses on protection from all forms of violence and targets children, young people and women.² Likewise, in Poland, it appears that EU funding will support a wide range of activities in the GE, and WLB, as well as DV/GBV fields. However, it is not expected that the funding will cover shelters or homes for DV victims, measures to support the social inclusions of DV/GBV victims, or psychosocial support to the victims. In Romania it was found that the EU will fund efforts to support the economic inclusion of the Roma, but efforts are not to include any DV/GBV component.

Amongst the parties interviewed and surveyed in Estonia and Spain, the only two countries that mentioned the EU as a potential donor, interviewees noted that the funding would primarily focus on GE and that efforts would be mainstreamed. Concern was raised regarding mainstreaming of gender because it was highlighted that countries had not reached a sufficient understanding of what gender means. Therefore, mainstreaming could translate into overlooking the issue all together.

Second, in terms of 'what they fund', the key question is not only how much funding is available, but also where it goes. Although some interventions were less expensive than others, higher expense does not necessarily mean greater necessity; therefore, even when funding is limited, the programme or project may fill an important gap. In some cases, funding was provided to initiatives that would otherwise find it difficult to secure funding – for example, in Slovakia, funding to adapt facilities to be handicap-accessible might not be a top global priority, but may be profound for victims with disabilities. Funding was also provided to initiatives that have proven successful, but lacked funding to continue – for example, in Estonia, the EEA and Norway Grants funded the production of booklets explaining legislation to the public on issues related to equal treatment, and discrimination by category (e.g., women, elderly, disabled, etc.); this effort used grant funding to apply a successful model to the GE issue specifically. Funding also enabled the expansion of work into certain geographical areas or support for specific target groups that had been underfunded or overlooked; in multiple countries, projects reached out to unlikely beneficiary groups (such as ethnic minorities or rural areas).

In addition, funding does not consider a single intervention or activity, but also how initiatives and activities interact. Indeed, combining interventions has proven highly beneficial, while in other cases not combining activities well has resulted in less-than-optimal results. Consider, for example, the need to have shelters that are adequately furnished and staffed. In Romania, shelters for victims of DV had been refurbished and furnished, although sufficient staff with adequate training was not always in place to run the shelters. In other cases, due to delays, there was not enough time left in the project cycle to open the shelters and offer services to the intended beneficiaries. Therefore, some of the shelters are now in good condition, but remain unused. While this could be seen as a missed opportunity in funding allocation, it is also true that going through the process of developing infrastructure can have a catalytic effect and serve to highlight the need for service provision.

Third, how projects and programmes were structured also impacted the degree to which efforts filled a gap. Interview respondents amongst both programme operators and project promoters highlighted the value of having DPPs and dpps support their work, but said that few if any donors other than the EEA and Norway Grants would be willing to assume the costs of a similar arrangement. To this end it is important to underscore that the EEA and Norway Grants funding is not only filling gaps in terms of what they fund,

² See <u>http://ec.europa.eu/justice/grants1/programmes-2007-2013/daphne/index_en.htm</u>

but also in terms of how the projects are structured. Arguably the relationship between the programme operators and DPPs, and between project promoters and dpps, was not always a two-way partnership, and in many cases could be improved. However, the benefit to the beneficiary programmes is undeniable, clearly filling a gap and creating value that would last after the intervention ends.

Lastly, in terms of monetary value specifically, the assessment team found no evidence that interventions were being duplicated. However, it is possible that *similar* initiatives are funded through other means. Indeed, in some cases the EEA and Norway Grants funding constitutes only a small fraction of the total available funds for DV/GBV and GE; in Poland, for example, the amount of funding provided by the EEA and Norway Grants is 10% of the funding available on these themes at the national level.³ Only 10 (n=29) of the project operators surveyed as part of this rapid assessment had other donors for similar work, and 15 respondents said they encounter difficulties funding this type of intervention. Nine respondents noted they sometimes encounter difficulties securing funding.

2.1.3 Beneficiary needs

Broadly speaking, the programmes respond to beneficiary needs.⁴ As they focus on women who have experienced discrimination and female victims of DV and GBV, these programmes clearly deal with challenging fields that require support. There are multiple complex, intertwined needs in each field; thus, the degree to which any one programme is able to address the needs of the beneficiary group is not only a testament to the programme itself, but also to how the programme relates to other efforts and to the success of individual interventions.

None of the interventions examined were superfluous. All seven respondents to the questionnaire of programme operators considered their programmes relevant to the target population. Six said they had conducted a needs assessment prior to launching the programme, and five had evaluated how well the programme was responding to beneficiary needs. At the project level, 33 of 35 project promoters that responded to the questionnaire claimed they had done a needs assessment ahead of their intervention, and 30 said that they had evaluated how beneficiaries responded to the intervention. Thirty said their assessments revealed that their efforts responded to beneficiary needs.

The documentation reviewed and interviews conducted generally attested to the level of programme relevance, although there were varying degrees of substantiating evidence. Estonia, for example, relied heavily on gender-equality statistics to demonstrate the programme's relevance and importance. Similarly, for DV/GBV, Estonia conducted a survey to map progress for awareness-raising; the conclusion, however, was that the programme was too short to measure progress. On the other hand, some programmes focusing on DV/GBV relied on more generic, overarching approaches to show relevance – for example, citing the need for standard processes believed to be important to the target group (e.g., increase visibility of the issue, provide training to police and the judiciary, or make shelters available).

One element noted generally, but especially in Bulgaria and Estonia, is the need to also target men as victims of GBV. The programmes and project interventions consistently overlooked this area, and individual experts highlighted this issue as prevalent and of concern. To this end, it is important to underscore that although GBV affects women disproportionately, it does not exclusively target them.⁵ Indeed, multiple key respondents mentioned GBV against men and boys as a challenge requiring attention, particularly in connection with human trafficking. Moreover, the need to look at potential and actual male perpetrators is important and was highlighted in Estonia as an issue requiring attention. Of the programmes reviewed, Poland was the only case that included male perpetrators as a target group.⁶

³ The funding is proportionally even less when one considers local government budget allocations.

⁴ Importantly, responding to beneficiary needs does not mean that all, or even most, beneficiary needs are covered. Rather, 'beneficiary needs' here focuses on the degree to which the work done is relevant to the beneficiary group. Focusing on the whole range of support required would shift the focus of this report towards the state of play in each country rather than the programme in question.

⁵ Quantifying the proportion of male victims is difficult because domestic violence (DV) and gender-based violence (GBV) are routinely underreported, and it is generally agreed that proportionately male victims report even less than female victims do.

⁶ There are questions, however, on the degree to which the men-focused Polish intervention accounted for victims' needs.

While both male and female respondents regarded individual interventions as relevant,⁷ it is important to consider that both DV/GBV and GE are complex subjects and that achieving a single objective is often tied to multiple contextual issues, as well as the implementation of complementary interventions. In some cases, single interventions are rendered irrelevant and/or ineffective because they have not been coupled with the right combination of complementary interventions or because contextual factors truncate the effort undertaken. In short, the eradication of DV/GBV requires many activities (see figures 2-6), which provides a simplified look at potential activities and combinations of activities).

WLB can be envisaged as an issue that pertains more to a society's work culture and GE, bearing no link to DV/GBV; however, the assessment team found a direct relationship between WLB and DV/GBV. This can be illustrated by the following scenario, which is commonplace in Slovakia and illustrative of conditions found elsewhere:

A couple decides to have a child. Once the child is born, the mother is entitled to lengthy maternal leave. She has to take leave because there are not sufficient childcare facilities, so she stops earning a salary. Now the family has a child, which incurs additional expenses; in terms of income, they have one salary and a state stipend, which does not compensate for the lack of a second salary. In time, the family experiences financial restrictions due to the reduced income and an increasing lack of equity between the parents as one becomes the sole breadwinner. This imbalance can increase the likelihood of DV/GBV.

While the above scenario is hypothetical, discussions with experts in the field recounted this type of scenario as an accurate description of some of the dynamics that govern DV/GBV and the relationship it has with WLB conditions. This scenario illustrates the need to respond to DV, GBV, and GE in a multifaceted way. Unsurprisingly, some programmes and projects have been more able than others to respond to the needs of beneficiary groups in the long term.

2.1.4 Stakeholder involvement

Key project and programme stakeholders could have been involved more adeptly and inclusively in the design and development of interventions. Some interventions were not actively and sufficiently engaging with beneficiaries or CSOs with previous experience or with partner organisations.

When asked about programme design, all but one programme operator said a number of parties were involved in the process. However, none included beneficiaries in the programme design (see table 4).

Organisation type	Programme operators							
	1	2	3	4	5	6	7	8
Local government authority		Х		Х				Х
Civil society organisation	Х	Х		Х			Х	Х
Government ministries	Х		Х	Х		Х	Х	Х
Independent gender expert		Х						
Academic institutions		Х					Х	
Potential beneficiaries								
Other					Х			

Table 3: Organisations	that participated in	programme design (n=8)
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Importantly, how inclusion into programme design materialised is unclear. While programme operators

⁷ Notably the vast majority of respondents were women, which also serves to highlight the need to more actively include men in the efforts that try to curb discrimination against women.

claimed to have included a variety of stakeholders, limited data existed to validate these claims; for example, in Bulgaria, there was no documented evidence to demonstrate involvement. In Poland, Estonia, Slovakia, and Portugal, some level of consultation with end users and/or expert civil society was documented. These varied from baseline survey-type efforts to consultation meetings. In Romania, it was reported that DPPs were involved in programme design, though no DPP interviewees felt they had been actively engaged in programme or project design. This is supported by the questionnaire conducted by the assessment team, which showed that only four of 17 DPP and dpp respondents felt they were in any way involved in the design of the programme or project (see section 3.3).

Although programme documents discussed engagement, interviews with subject matter experts in Poland, Romania, and Slovakia found discord between the needs of beneficiaries and the services provided. This is not to say that there was a consistent mismatch, but rather that programmes and interventions could be better able to respond to beneficiary needs through more active inclusion. Similarly, experts from both civil society and government mentioned in interviews that the knowledge gained by civil society was not adequately used in programme development. So while government efforts to become responsible on DV/GBV issues are commendable and important, the extensive knowledge gained by civil society through their many years of work in this field must not be lost.

2.1.5 Opposing movements

Context is an important element in securing success, although the right combination of activities can overcome the challenges presented by a hostile environment.

In two of the cases (countries) studied, there is a risk that actions supported by the government – either conservative itself or influenced by conservative groups – could oppose some of the work done in the DV/GBV field.⁸ In both cases, the programme and project documentation did not address how political changes could influence their future. In one of the countries, interview respondents specifically noted that they had not yet experienced any changes; in both countries, CSOs had started responding to the gaps in services created, or fostered by, the government's position. It is important to also note that changes in government do not necessarily mean less funding or attention is paid to a subject, but rather changes in perspective (for example, what constitutes DV or GBV). In these types of environments, two factors deserve special mention as pertains to interventions:

- The role of international standards: The role played by the international community, particularly international documents and guidelines, is important. The Istanbul Convention and similar efforts can, for example, play an important role in ensuring that regression in programming slows or stops. Essentially, (external) insistence on international standards can nudge governments to actually comply with international standards and norms. This issue was highlighted numerous times during interviews with experts, who noted that while international norms and standards have this effect in all cases, difficult contexts stand to benefit even more.
- The role of combining interventions: The importance of how interventions are combined is also worth highlighting in the context of changing political environments. QCA analysis, based on all the projects reviewed,⁹ showed that it was possible to offset the impact of a conservative government and have successful outcomes in some cases. The findings illustrated in figures 1 and 2 suggest that existing legislation, rather than the government's inclination, is a key factor. These findings are also aligned with interview data, which suggests that when legislation exists, the police and judiciary do not necessarily know how to implement it; therefore, the legislation has little operational value. In this context, knowing what activities need to be combined to increase police and judiciary capacity is central to success.

2.2 Effectiveness

⁸ None of the countries where gender equality, particularly work-life balance (WLB), interventions were implemented had a conservativeleaning government. Therefore, it is not possible to know how a shift in government would affect interventions in this field.

⁹ Eight projects per country were included in the QCA analysis.

This subsection responds to seven main questions presented in the terms of reference.

- 1. What are the most significant results on GE; what are the most significant results on the prevention/reduction of DV and GBV?
- 2. What types of interventions for GE were most/least effective and why? What types of interventions have the highest degree of replicability?
- 3. What types of interventions for the reduction/prevention of DV and GBV were most/least effective and why? What types of interventions have the highest degree of replicability?
- 4. Is there a coherence of intervention logic at the programme and project level?
- 5. To what extent did the programmes and projects contribute to building capacity to work on gender issues among the programme operators, including their capacity to work on gender/GBV at the policy level?
- 6. Have the grants contributed to increased political prioritisation of gender issues? Have the programmes garnered political support for additional (national) funding on gender issues?
- 7. What is the relationship between the programme operators' knowledge of the gender/GBV sectors and the achievement of results? In cases where the programme operator is not well suited to operate gender programmes, what are the alternatives in terms of identifying better-suited programme operators?

2.2.1 Most significant results in DV/GBV and GE/WLB

The assessment found that the interventions that led to the most significant results in DV/GBV and GE/WLB varied. One emerging trend, however, is that success is more likely when several types of activities are combined. This is supported by the QCA findings presented (see figure 1-3). These clearly note that, more often than not, specific combinations of activities perform better than a single (type of) activity.

Overall for DV/GBV, the vast majority of interventions filled an existing gap in programming. It is unclear to what level these interventions achieved outcomes, however.¹⁰ Not least because the quantification of results is difficult to obtain. Opportunities to discuss project outcomes with direct beneficiaries were limited in some cases because they could not be targeted and in some cases because they could be negatively affected by the assessment questions.^{11,12} It is also important to underscore that the real impact of these interventions cannot yet be measured because of their short duration to date and because such measurements would require an impact assessment with a different scope than this study. Therefore, this assessment focused not on interventions' specific impact, but rather how it was designed to achieve a particular outcomes and impacts.

Despite these shortcomings, the following outcomes stand out as most significant:

Improved knowledge of DV/GBV through research: In Estonia, research was important in generating a better understanding of how violence against women is understood by different service providers and other professionals. In Estonia, there were 12 different research efforts led by the project promoters and two pieces of research supported by the programme coordinator directly. These covered the following topics: health of the victims of DV/GBV, attitude and awareness of 17-20-year-old-youth on human trafficking, prostitution and working or studying abroad, attitude and awareness on sexual violence, overview of research on prevalence and attitude on sexual violence, DV through the eyes of lawyers, health

¹⁰ Because this was a rapid assessment and not a project or intervention evaluation, it was not possible to determine in great detail the degree to which reported successes were as positive as presented. To this end, the findings presented in this report reflect the perceptions of respondents and relevant reports.

¹¹ In some cases – particularly on WLB, for which the intervention targeted large groups of the general population – designing a sampling strategy that would yield credible results requires resources far exceeding the scope of this assignment. Here, alternative mechanisms to explore the questions of outcome and impact were used, such as expert interviews with third parties not directly involved in the interventions.

¹² In cases of DV/GBV, direct beneficiaries could not be included in the respondent group because discussions with project promoters determined that the type of questions to be asked would make individuals who already felt vulnerable feel more vulnerable and/or lead to inaccurate responses (particularly since the projects were ongoing). Therefore, other mechanisms, such as in-depth interviews with service provider staff, were used to explore outcome and impact. Similarly, expert interviews with third parties not directly involved in any of the interventions were also used to collect information on outcomes and impact.

care workers, social workers, and police officers, awareness of the assistance available to DV/GBV victims, client feedback on the assistance received through DV/GBV hotline, awareness of the population of DV/GBV, the shelters and the hotline, general awareness of the area of GBV and human trafficking. Some of these were conducted in order to feed into other efforts to support increased knowledge and awareness, while others focused on exploring the success of interventions. Overall, the respondents highlighted that this research sparked media attention on DV/GBV, which in turn led to a better-informed public. The respondents believe that the interventions led to an increased understanding of what constitutes DV/GBV.

In Bulgaria, there are very clear expectations from the research that has been conducted, which focused on prevalence and preventative measures of DV/GBV and has a specific focus on Roma populations. However, at this time, it is impossible to know how the study will be received in the long term, since it has only very recently been made public.¹³

In Slovakia, the studies on violence against women and domestic violence were directly tied to the activities performed by the Coordinating Methodical Centre for Gender-based and Domestic Violence. In this way it can be argued that their outcome was the development of other interventions. Overall, although the existence of research speaks to increased available knowledge, it is not possible to quantify the outcome of research outputs without extensive further work.

Victims of DV/GBV benefitted from direct support provided: These interventions had good results in some cases (Poland and Estonia, for example), but less in other cases (such as Romania). Significantly, providing support in the form of infrastructure and equipment/furnishings (for shelters, for example) can be significant in countries where the provision of these kind of services is very limited, but well established and sustainable. To this end, the effort funded by the EEA and Norway Grants can only complement existing efforts. In Romania, for example, one intervention that included furnishing shelters supported shelters that did not have the necessary staff; therefore they remained completely or largely unused. Infrastructure purchased with EEA and Norway Grant funds belongs to the state, and hence when the programme finishes there is no way to ensure these assets remain used as intended. This means that this kind of support is only valuable when there is an existing effective operating system.

More specific outcomes included the hosting of eight individuals at one of the shelters built (Bulgaria). Another shelter, not yet complete, is expected to host 18 people. Interviewees notes that results of other efforts are very favourable, however statistical data was not shared with the assessment team. In Estonia, 4904 women received assistance from the shelters during the project period. The hotline which was established with EEA and Norway Grants funding was called 2096 occasions (this statistic includes repeat calls). In addition, rehabilitation services to victims of sexual violence was offered on 56 occasions (this number may also include repeat clients). In Slovakia, 1893 individuals were provided with counselling services at either shelters or counselling centres. While in Poland, 1059 individual received support. Support included psychological support and parent training. In addition, a parallel project provided 120 hours of individual or group counselling to victims of domestic violence. This effort focused on providing victims with communication skills, supporting their self-steam, information on how they may respond to violence, etc. A further 500 victims too part in a variety of activities related to violence and the provision of information about violence and what it entails at psycho-educational meetings. However the number of direct beneficiaries is not known. Data collected by implementing partners suggests that participants in the meeting claim to benefit by having a better understanding of what constitutes violence.

Increased local government awareness of DV/GBV: Interventions also led to increased awareness at the local government level and a clearer commitment by local authorities to combat DV/GBV. In many cases, interventions targeted local communities or municipalities. The interview data suggest that small, targeted interventions in which a relationship can be built with local authorities can lead to notable outcomes. Local authorities can have considerable influence on the way community members and service providers respond to a problem; engaging local authorities can thus yield excellent outcomes when they are inspired by the programme intervention.

¹³ http://partnersbg.org/2016/09/finalen-doklad-preporuki-dgbv/?lang=en

In Bulgaria increased awareness is hard to quantify, but respondents highlighted that local governments are now willing to host events, advertise for events using their own PR systems, are more supportive of the interventions, and have regularly requested additional information. Similarly, in Estonia multiple efforts to increase knowledge were conducted and these have been perceived as successful, but their effect cannot be quantified. Indeed, their successful outcome is derived solely form the perception of those interviewed. Similarly, in Slovakia the results are expected to be positive, but delays in the program mean that efforts to raise awareness at the local government will not be concluded until the first quarter of 2017.

Increased understanding of DV/GBV amongst the Roma population: The experience of Roma populations in Romania and Bulgaria is consistent in that ensuring their access to relevant goods and services is particularly difficult.¹⁴ In these two countries, where interventions focused on DV/GBV, the team found Roma populations had more difficulty than other segments of the populations in accessing services. Indeed, even discussing DV/GBV with Roma populations is difficult. Therefore interventions in both countries aimed to support Roma population in their ability to understand DV and the rights they enjoy through different forms of engagement. In Bulgaria workshops/gatherings where art was used as a way to open discussions on DV/GBV was found to be useful. This approach was regarded as an innovative way to start a dialogue that could lead to the identification and activation of mitigation mechanisms. In Bulgaria, there were 1,200 Roma beneficiaries from the EEA and Norway Grants. In Romania a more standard workshop setting was used to share information with Roma women. In addition general services for victims are to be extended to Roma populations. The number of beneficiaries in Romania, however, was unclear; the reviewed project that focused exclusively on Roma individuals targeted 300 people, but other projects that could provide support to Roma populations did not disaggregate data. In Slovakia counselling centres in remote areas with Roma populations are instructed to focus special attention on this target group, however there is no disaggregated data, and hence the exact number of Roma beneficiaries is not known. In both Romania and Bulgaria, interviewees noted that Roma who participated in the intervention appeared more open and willing to discuss DV/GBV. However this findings is subjective as there is no available data on increased reporting of DV/GBV by Roma or an increased used to services by this population group.

Increased capacity of professionals to provide rehabilitation services to perpetrators: Poland was the only case in which the team reviewed work with perpetrators. Working with perpetrators on behaviour changes is important, although these trainings risk minimising violence in an effort to keep the family together at all costs. Therefore, work with perpetrators – while important and often overlooked – should be extremely careful to not compromise the welfare of the victims. In Estonia, the need to look at potential and actual perpetrators was also highlighted.¹⁵

As pertains to specific outputs, in Poland 170 professionals were trained on how to work with perpetrators. The trained professionals were also instructed on how to collaborate with prisons. At the moment there are 80 prisons in Poland where some form of corrective training/work with perpetrators is implemented, 20 of these collaborate with EEA and Norway Grants funded entities. There is no available information on how many perpetrators are included in the programme and how many, if any, of these have benefitted from the effort. However this has been mentioned here because training individuals to work with perpetrators and engaging prisons in the first place is regarded as a notable result, albeit a first step.

Intervention models adopted: Spain has invested considerably in identifying good practices and developing guidelines based on these practices that can be used to replicate small-scale interventions elsewhere in Spain. These guidelines target a diverse array of actors and activities – for example, the private sector, local government, and unions. A new intervention model, identified in Spain, included the establishment of networks that linked municipalities, the private sector and civil society. This intervention model was used during the project intervention (Equilibrio –Balance ES-04-0002). It is unclear if it will be replicated in future, however. In Portugal new intervention models have been implemented in the textile industry, as well as some municipalities that chose to implement new approaches to human resource

¹⁴ The same is true for WLB programmes, which also paid special attention to the Roma in Spain.

¹⁵ Examples of preventative work that focuses on men exist. In some cases, the focus has been on viewing violence as a disease or condition and placing responsibility on the perpetrator to seek help. See, for example, <u>http://menengage.org</u>.

management as well as management of activities. The number of direct beneficiaries of the new efforts are not known.

Knowledge on existing legislation/rights improved: Providing information that makes people aware of their rights was another significant result. In Estonia, brochures highlighting issues of concern to vulnerable groups were published. The EEA and Norway Grants also funded a publication providing key information on individuals' rights related to workplace discrimination, which was made available in Estonian public libraries. Anecdotal evidence suggests that the document has been widely used and facilitated compliance with existing legislation by improving understating of regulations.

However, the degree to which this has led to an actual improvement in knowledge is almost impossible to quantify particularly so soon after the end of the project. Indeed, noting real behavioural changes will take some time. Portugal has quantified the improved knowledge by listing the number of people who have been provided knowledge building support (70 individuals) and number of institutions where knowledge building was supported (5 institutions), the number of scientific publications which means more knowledge available (3 publications), the number of white papers published (1 white paper), and lastly, the number of companies that are now facilitating the participation of women in their boards (3 companies). However, as is the case in Estonia real changes in knowledge move beyond who has been provided with information, to what has been learned. This is not possible to determine at this time, given the limited scope of this rapid assessment.

Improved understanding of discrimination and its implications: Making policymakers and the general public aware of workplace discrimination's negative implications requires a sound understanding of the realities on the ground. Therefore, research interventions are central to efforts to raise awareness. The QCA analysis found it was difficult to achieve policies that promote equitable work environments without supporting policy efforts with research? However, the chances of success are improved if policymakers have a solid understanding of why policies must change before other efforts are launched to support policy changes (such as campaigns). In short, while not essential, research can help create a favourable environment for change. However, mapping the interaction between different interventions and measuring improved understanding cannot be quantified at this stage. Indeed, the findings here are based on *perceptions* of achievements made. In Estonia, for example, it is assumed that there is an improved understanding because material was made available in public libraries and libraries consistently report that the material is used often. However, this information cannot be verified without a detailed survey of the actual check out of material and interviews of end users. Similarly, in Portugal and Spain, efforts to work with business and local governments are assumed to have led to an increased understanding of the implications of discrimination. The willingness of parties, companies and unions, for example, to engage in practices aimed at reducing discrimination points to an increased level of awareness. However, the actual outcome of these efforts cannot be quantified at this stage.

Number of women entrepreneurs increased: In Spain, strategies to improve or increase the number of female entrepreneurs appear successful. However, the long-term sustainability of these efforts once external funding is no longer available remains to be seen. It is worth mentioning that for 2016 and 2017, there is specific state funding already allocated to promote female entrepreneurship. As pertains to the actual increase in female entrepreneurship, it is possible to report that according to the Observatory of female entrepreneurship¹⁶ there were more than 650,000 female entrepreneurs in Spain in 2015. The Total Entrepreneurial Activity (TEA)¹⁷ among women has stabilized after the economic crisis which was seen as responsible for a temporary reduction. The gap between women and men entrepreneurs in Spain has decreased by 30% over the last 10 years. In 2015 women accounted for 43.8% of TEA. It should be noted that the increase in female entrepreneurs is not solely tied to the EEA and Norway Grants funded intervention.

¹⁶ See Global Entrepreneurship Monitor, Spain 2015. http://www.gemconsortium.org/country-profile/109

¹⁷ TEA is calculated as the Percentage of population age 18-64 who are either a nascent entrepreneur or owner-manager of a new business.

Roma women empowered The Spanish experience shows that empowering individuals in Roma populations is important. The work with the Roma in Spain focused considerably on training, which was intended to empower women and used employability not only as a means of gaining income, but also as a mechanism to support social inclusion. In total, 282 participants of the awareness training that focused on the importance of training and employment to ensure social inclusion. Of these 95 women have put in place a plan to join the labour force; 53 have received training to improve their personal competences; 44 women have received training in professional skills and 17 women have found work. Thus it can be argued that the women who have initiated their plans to join the workforce, as well as those that have received some form of capacity development, and those who found work have been empowered to do so, at least in part, by the initial awareness building activity they participated in. Clearly these statistics serve as proxies to measure empowerment, as any real measurement would have to identify indicators and survey changes in behaviour over time.

Supporting the financial independence of DV/GBV victims

Complementary support to ensure that victims of DV/GBV are financially independent was a common gap found by the assessment team. This support can include access to housing subsidies, help with job placement, and capacity development related to accessing employment opportunities. The value of linking DV/GBV with GE interventions is evident; if victims of DV are financially independent, they are much more likely to reject the situation of violence. However, only two countries (Estonia and Spain) had both DV/GBV and WLB projects. Estonia has interventions in both portfolios, while Spain included DV as a key issue in their WLB portfolio. This meant even in cases in which individual interventions aimed to support financial independence for individual DV/GBV victims, this work is not supported by a broad programme supporting GE at a structural level. From the cases reviewed it is not possible to know if increased financial independence gained through project interventions helped reduce the likelihood of DV/GBV. However, in Slovakia, personnel at shelters noted that financial dependence was a key contributor to staying in violent environment. The same respondents added that victims of DV/GBV at shelters had few opportunities to rebuild their lives because they lacked viable avenues to secure their financial independence.

For GE/WLB interventions, the team found a number of successes, as well as some important caveats. A key issue noted consistently was how to address the complementary needs and challenges of achieving GE in the workplace, or WLB.

2.2.2 Most replicable GE/WLB interventions

The assessment's scope focused mainly on women and how to improve their opportunities in the labour market (i.e., workplaces and hiring procedures). Still, it is notable that the majority of the interventions conducted under the programme on WLB – a key element of GE – appeared to be highly effective and replicable. However, implementation requires both political will and funding.

Intervention categories that most often yielded replicable results include:

Curricula development and training: This type of intervention was widely used, and in all cases – irrespective of the target audiences or format – developing materials and using these, or simply conducting capacity development efforts, led to perceived positive effects. In Spain the development of curricula included the development of specific methodologies to create and implement gender based education models. These models were geared specifically for use in rural areas. In the 2013-2014 school year these models were used in 812 educational centres and targeted a total of 66 223 pupils. Other trainings where curricula was already existing included trainings led by the Gender Equality and Equal Treatment Commissioner (EE09-0001) in Estonia. The aforementioned examples from the different countries serve to show how widely this type of interventions can be utilized and thereby highlight their potential for replicability.

Developing and sharing guidelines to promote replication: Documenting best practices is important to ensuring results can be shared with potential users and replicated more broadly. Indeed, guidelines on best practices are often designed as a mechanism to expand or replicate interventions that have worked well.

In Spain, for example, guidelines on best practices were developed as a way to share experiences and expand the project interventions to other parts of the country.

Provision of services: Interventions such as the provision of childcare can also be easily replicated and in most cases fill an important gap in support services. Models that are successful in one location can be easily replicated, as needs are typically consistent across geographical areas when targeting the same beneficiary group. Of course, contextual factors must be considered. There are ample examples of this in the previous sections.

Mobilisation of businesswomen: One of the projects in Spain focused extensively on helping women access better positions in the labour market. This effort led to the establishment of an organisation that has served as a multiplier by mobilising and supporting businesswomen. The system worked as both support and a business network that multiplies its impact as membership grows. The model is interesting and clearly replicable, although the fact that it focuses almost exclusively on women may change women's approach to work rather than how the work environment and recruitment processes can be more inclusive.

The activities listed above share common characteristics that have aided their effectiveness. The majority improved knowledge, understanding, and opportunities for responding to the GE challenge, and they appear to have been effective because they were able to appeal to the general public. In short, the activities increased awareness and, in doing so, made the need for interventions clear. Their potential for replication can be generally attributed to a clear targeting strategy in which the end beneficiary was well defined.

As regards ineffective interventions we did not find any intervention which was fruitless overall. However, the findings show that if combinations of interventions are not adequate the outcome is unlikely to be achieved, even if individual interventions are executed well. This means that it is not the intervention as such which is effective or not, but whether the combination of interventions is appropriate to a given context.

When we turn our attention to GE, and particularly to WLB interventions that aim to increase policies that promote equal work situations, we found that combining activities is also important. This is exemplified by the different project factors described below and in figure 1.¹⁸

- First, the data showed that in all countries (recent EU Member States and older ones), research interventions alone were able to influence new policy.
- However, efforts to influence new policy without research interventions were more successful in recent EU Member States than in other countries.
- Second, as the figure below shows, curriculum development alone does not lead to the increase in policies that promote equal work.

Figure 1 Curriculum development is not sufficient for successful outcomes

¹⁸ The figures in this chapter are based on QCA analysis. This analytical process was based on information from the 8 projects which were reviewed in each of the 7 countries (a total of 56).



Leads to unsuccesful outcomes

2.2.3 Most replicable DV/GBV interventions

The majority of the interventions conducted under the programme on DV/GBV appear to be highly replicable. As with interventions on GE, political will and funding are key constraints to sustainability and replicability. Levels of effectiveness are often determined by how project interventions are combined or complement each other.

Intervention categories that most often yielded replicable results include:

- Provision of services: Services for victims of DV/GBV (such as shelters) that include psychological support, safe living environments, help finding employment, and other activities are important and can be replicated with limited need for adaptation; there are ample examples of their effectiveness as opportunities to enable individuals to leave abusive environments. However, their success is dependent on three key factors:
 - *Ease of access.* While services may be available and of good quality, the ease with which victims can attain the service is an important parameter for success. For example, in Romania, accessing a spot in a shelter can be a lengthy, cumbersome process that may include authorisation from local leadership; victims of DV/GBV do not receive support if they go directly to a government-run shelter.
 - **The degree to which shelters are able to provide long-term alternatives for support.** Their success depends on factors such as how long victims of violence can stay and how much support they have at the shelter. If victims of violence can only stay at shelters for limited periods of time, the shelter will not be used to escape regular episodes of DV/GBV, but rather only extreme cases such as when victims fear for their life.
 - The need for a long-term funding commitment to ensure sustainability. For service provision to be effective, it must be trusted, and trust requires long-term interventions. In addition, victims often require long-term support. Therefore, the sustainability of the intervention is a key to both its success and replicability. While over time the importance of these services may decrease, none of the countries with on-going DV/GBV interventions are now able to meet current demand for these types of services.
- **Data collection:** Collecting information on DV/GBV helps with the development of service provision plans, as well as highlights the magnitude of the problem (and, in doing so, highlights its importance to the general population and specific groups such as social services, the police, and the judiciary). In short, information collection is a foundation for campaigning.

- **Capacity development:** Developing capacity amongst service providers and potential victims, as was done with Roma populations in Bulgaria, are important components of DV/GBV programming. Similarly, capacity development amongst the police and judiciary is important and sometimes even a key contributor to progress. What the data show is that it is essential to have a police force and judiciary with policies, laws, and mechanisms to support victims and with knowledge on how to effectively use them. Given this, it is unsurprising that reporting increases when the policy environment is conducive (see figures 2 and 3), but more importantly, when the police and judiciary respond adeptly to the needs of victims.
- Awareness Raising: Efforts to educate the population on what DV/GBV is and the resources available to victims, are particularly relevant in countries where DV/GBV is still widely accepted as normal and common.

Taken from the QCA analysis, Figures 2-4 illustrate the need to do multiple things simultaneously and the importance of getting the combination of interventions right given the context.

Figure 2: Increasing capacity amongst the police/judiciary: Combinations of interventions and outcomes





Leads to an increase in capacity on domestic and genderbased violence (DV/GBV) among police and judiciary

Does not lead to an increase in capacity on DV/GBV among police and judiciary

Figure 3: Increased reporting of domestic and gender-based violence: Combinations of interventions and the resulting outcomes



Leads to the increased reporting of DV/GBV

Figure 4: Reduced acceptance of domestic and gender-based violence: Combinations of interventions





 $\ensuremath{\text{Leads}}$ to the reduced acceptance of DV/GBV



These findings show:

- 1. That context is a key determinant in deciding the combination of activities needed.
- 2. That activities may be important to a specific outcome even when they do not appear directly connected.

The QCA analysis findings further showed that working to decrease popular acceptance of DV/GBV requires a multi-method approach. As shown in figures 2 and 4, unfavourable legislation can be overcome through activities. Combining campaigns and capacity development can ensure a higher degree of success even when contextual factors are hostile. Additionally, even under favourable conditions, reducing activities has a negative effect. Examining the likelihood of success is important because it is also true that success may be achieved through the implementation of a single intervention, but the level of success is not the same as when interventions are combined (see also figure 5).

Figure 5: Reducing acceptance of DV/GBV – comparison of contexts and interventions based on the projects reviewed





Reduced acceptance of DV/GBV in 15% of projects

Figure 6: How to Increase reporting of DV/GBV in unfavourable environments



Lastly, the needs of male victims of DV/GBV,¹⁹ as well as the victimisation of children and the elderly through DV, were generally overlooked. These issues could be incorporated into future programming. While most often women are the known targets of DV/GBV, there is evidence in the rapid-assessment countries that notable levels of DV are directed at children, the elderly, and – increasingly – men. Moreover, it is important to underscore that living in an environment in which DV is common is highly injurious even if the individual is not the direct target of the violence. This is especially true for children who witness such violence.

2.2.4 Coherence of intervention logic at the programme and project levels

Exploring the intervention logic of DV/GBV projects found that efforts appeared highly coherent. However, the QCA analysis revealed that the intervention logic of single interventions is often insufficient to secure a successful outcome.

Overall, the assessment team found that the programmes were consistent in their intervention logic. Individual projects responded to single or multiple outcomes and one or more outputs. However, one of the main challenges has been that the problem far exceeds available support. Therefore, even well delineated programme-level intervention logic is limited in scope (for example, related to more thorough attention for perpetrators and for victims of DV/GBV such as the elderly, girls, and boys).

In the majority of cases, the intervention logic was highly linear and predictable – for example, the presumption that capacity development would build capacity and in turn improve service provision. However, the team found that intervention logic not only pertains to individual projects and activities, but must also be cognisant of contextual issues and other interventions to improve the likelihood of success. Numerous examples of this are detailed in earlier sections presenting the QCA analysis findings (see figures 2 to 6). Hence, it is important for interventions to be far more nuanced in their intervention logic and explore how interventions are influenced by other activities or conditions on the ground.

Some individual projects had challenges regarding intervention logic (see chapter 3). Projects that focused on providing materials, for example, tended to be overly simplistic – the presumption being that furnishing shelters, for example, would lead to more shelter space for victims. The team found that this kind of support requires an intervention logic that accounts for the long-term sustainability of efforts and supports existing efforts that work well – for example, upgrading existing locations or expanding services. A successful example was found in Slovakia, where a shelter was provided with infrastructural support to build and furnish rooms for clients with disabilities. A less-successful intervention was found in Romania, where the furnished shelters did not have the staff or budget to become operational.

Another key factor in determining the accuracy of the intervention logic is timing. In fact, timing was one of the main complaints amongst project promoters and other actors, such as dpps. The team often found that programme operators had complex and cumbersome administrative mechanisms, which seriously hampered the timely delivery of funding and the provision of support to project promoters. This in turn delayed (no-cost extension) activities or led to their non-completion.

Open calls for proposal occurred once programmes were approved. Urgency to start with implementation, and time used in calling tenders and general administration of the grant prior to publicising open calls, can lead to short review periods. Short review periods can lead to the approval of projects which are not fully aligned with the programmes intervention logic.

GE projects focused on WLB tended to have a clear and coherent intervention logic, although open calls for project interventions limited programmes' ability to ensure that individual interventions were fully complementary in support of the programme intervention logic. Predefined projects support consistency within a programme and hence contribute to stronger programme-level intervention logic.

GE projects focused on WLB tended to be linear; hence there is a chance that interventions do not take adequate account of the context in which they operate.²⁰ Some of the programme-level intervention logic was more detailed

¹⁹ Each country has different definitions of GBV and DV, and hence other fields may cover violence against men; it is mentioned here because most support in this sector excludes men.

²⁰ Although some QCA analysis was done for the WLB portfolio, the number of cases was limited and many had to be excluded because delays in implementation meant that outcomes were not yet known. Therefore, while there were indications that activities needed to be cognizant of contextual factors and might benefit from complementarity among projects, further research would be necessary to establish this with more certainty.

than others, with Spain and Estonia having a higher degree of clarity throughout than Portugal. Additionally, it is important to note the importance of predefined projects to promote consistency and thus strengthen programme-level intervention logic. The Portuguese experience highlights the importance of predefined projects; they anchored the intervention at the programme level and thus ensured that even if other projects did not fully support the programme-level intervention logic, it did not greatly affect the overall programme. Efforts have been made to confront the challenges faced by funding projects that were not predefined – for example, programme operators encouraging collaboration between project promoters, as well as providing support to project applicants during the application process (as done in Estonia). However, it is difficult to ensure that all interventions are adequately aligned with the programme logic, in addition to their project logic, when calls for proposals are open. In short how open calls are managed, and the degree to which they are strict in their enforcement of aligning with the programme level intervention logic varied. Therefore there were some projects which were only loosely aligned with the overall programme level intervention logic, while others were clear drivers of the intervention logic.

2.2.5 Changes in capacity to work on policy development amongst programme operators

There was limited visible improvement to programme operators' capacity to work on policy issues. However, at the project level, local authorities often improved their ability to develop and implement local-level policy.

It is important to underscore that in some of the countries examined (Estonia, for example) policy progress was made, although it is impossible to determine the extent to which the EEA and Norway Grants contributed because many other efforts were taking place at the same time. Moreover, there are questions regarding the ability of interventions such as those funded by the EEA and Norway Grants to impact policy-level decisions given that the programme cycle is relatively short and that interventions are often delayed due to complex and cumbersome administrative procedures required by the programme operators.

In some countries (such as Bulgaria and Portugal), policy progress that resulted from the EEA and Norway Grantsfunded interventions was visible at the local level, but not at the national level. In Slovakia, progress was visible both at the local level and at the national level, with the Coordinating Methodical Centre incorporated into the national action plan, demonstrating national-level policy changes. This was mainly manifested in municipal government-driven policies, which may at some point be replicated in other areas and lead to the development of national policies. Similarly efforts in Spain and Estonia has both local and national level impact.

Additionally, the CoE's influence on policy was notable. While it is not possible to attribute its influence directly to the programmes, there is some evidence to suggest that the CoE presence as DPP or dpp influenced national governments in terms of their efforts to support international legislation. In other words, a side effect of the interventions having the CoE on hand promoted the drafting of policy supporting compliance with the Istanbul Convention.

While it is difficult to demonstrate they influence policy, the programmes did call attention to DV/GBV and GErelated issues. In Spain, for example, there were multiple claims in documents and interviews that the programme had been a key component in highlighting and supporting the development of Spanish policy on GE issues. Similarly, in other countries, DV/GBV interventions gained considerable recognition and media attention, leading to greater general awareness, at least in part due to the EEA and Norway Grants-funded interventions. Therefore, although they alone may not lead to changes in policy, the programmes have played a considerable role in changing local dynamics and perspectives. Tied to this, it is important to highlight that policy changes are difficult to attain.

2.2.6 Grants and political prioritisation/political support

The grants have highlighted the importance of addressing DV/GBV and GE issues. In some cases, this has been at the national level; in others, it has only occurred at the local level. The degree to which this new attention has led to meaningful political discussion has varied. The national actors informing discussions have not consistently capitalised on existing knowledge amongst CSOs. There is no evidence that the EEA and Norway Grants funding has led to increased funding from the government.

There are a number of examples of cases in which the interventions were able to highlight the problem at the local level – in Bulgaria and Spain, for example – because interventions targeted specific municipalities and hence visibility was limited to certain geographical areas. However, in some cases (e.g., Spain), there has been discussion about replicating the intervention model in other municipalities or even around the country.

One of the challenges with having a meaningful political discussion at the national level has been lack of adequate knowledge by politicians. In Estonia, for example, the level of knowledge and political will amongst politicians was found to be insufficient to ensure meaningful change.²¹ In Slovakia, experts said that the government is not using the knowledge amassed by CSOs. Similarly, in Romania, efforts by CSOs to engage in a discussion at the policy or even operational level with government actors have proven difficult. In some cases, this is directly due to lack of knowledge amongst government counterparts. In short, government entities do not realise the importance of the issue or perhaps do not want to engage and then appear less knowledgeable than civil society actors. This is not to say that programme operators do not have adequate knowledge, but rather that often knowledge is limited to the department or individuals involved in the programme. Still, there were cases (e.g., Portugal) in which project interventions were specifically designed to inform policy development. There were also cases (e.g., Estonia) in which political will and knowledge existed but were questioned by implementers and researchers on the ground; however, the likelihood of a sound discussion was much greater since the issues were now firmly on the agenda (see footnote 30).

Moreover, as discussed in section 3.2.5, CoE has also influenced policy changes and dialogue. CoE's direct engagement may not have included explicit support for policy development, but it can be understood as a positive side effect resulting from its engagement as DPP or dpp. CoE staff generally agreed that programme operators and project promoters capitalised on CoE's expansive subject matter expertise. The importance of this role played by the CoE – particularly its support for implementation of the Istanbul Convention – was noted (for example) in Poland, where the degree of attention and policy-level importance placed on gender issues declined following the change in government. Indeed, interventions are now packaged with a much stronger family than gender perspective, which means that efforts can be tilted towards ensuring the family stays together rather than ensuring that no one in the family is victimised. In this context, being able to consistently highlight the value of the Istanbul Convention and the responsibilities of the state towards its implementation is even more important.

Sustainability is a challenge, however. Many of the interventions require long-term funding to achieve results such as changes in attitudes and establishing a mechanism to ensure consistent capacity development. In some cases, the reliance on the EEA and Norway Grants is limited (as in Poland), while in others it is substantial (as in Portugal and Spain). While Spain has been able to secure additional funding now that the EEA and Norway Grants will no longer fund this programme, ensuring sustainability may still be difficult. In Estonia some interventions also suffered funding cuts. For example, the WLB programme included an effort funding legal support to victims of workplace discrimination; although in Estonia political support is high for this kind of intervention, the position(s) of lawyers to support victims have not been funded and there is no expectation that they will be in the near future.

In some countries funding has increased, as is the case in Poland. This is attributed to their commitment to the Istanbul Convention, not directly attributable to the funding from EEA and Norway Grants. In other cases, such as Estonia, DV and GBV are more firmly included in policy documents, but it is not clear if this will lead to increased funding or not or the degree to which these inclusions can be attributed to the EEA and Norway Grants. In one of the countries included in this rapid assessment there was any evidence that the EEA and Norway Grants contribution led to increased financial commitments by the national government.

2.2.7 Programme operators' suitability and knowledge of relevant gender issues

Levels of knowledge and skill amongst programme operators varied from country to country, with most having a basic, sufficient level of understanding. Most damaging to the intervention has been the highly bureaucratic nature of the programme operator institutions. This has had negative impacts on the implementation of activities and in the relationship with DPPs and dpps.

Complex, cumbersome administrative systems – including financial, administrative, and procedural issues – often led to delays in project implementation. At the extreme, project promoters, DPPs, and dpps noted that their ability to conduct the projects was severely hampered because accessing funds was a complex, lengthy process. In some

²¹ The Annual Report 2015 lists a number of efforts that show progress made in reporting and prioritization on DV; however, these views do not coincide with that of the head of the Estonian Women's Shelters Union, who clearly noted that in Estonia DV and violence against women have low political priority. The union head further note that while politicians "like to talk about [DV/GBV]... they still do not have in-depth understanding." (Estonian Women's Shelters Union, 2016c: 13). In its report, the union further substantiates its position. Also, the Estonian Institute for Open Society has no evidence that political prioritisation had actually increased beyond giving public speeches on the topic. The Estonian Sexual Health Association also struggled significantly to ensure follow-up funding for its activities, lobbying the Ministry of Social Affairs and at least one political party (Social Democrats) extensively.

of the countries, securing funds to conduct activities took many months.

The complexity of the administrative process included how financial reporting was conducted. In some cases, even though budgets were approved, implementing partners were expected to show proof of expenditure before they could access donor funds. This is particular problematic since in some cases project promoters do not have the necessary liquidity to charge for work conducted and require operational advances. Similarly, DPPs and dpps have their own financial systems that interviewees said could lead to administrative challenges, as programme operators had difficulty complying with DPP and dpp needs. Delays in funding allocation were problematic even when project promoters were not expected to start working before receiving funds because delays impacted the number of activities that could be conducted and thus impact.

In terms of subject matter expertise, some programme operators are better versed on the issues than others, but generally speaking none stood out as completely unable to perform their basic duties. In Slovakia, for example, finances are handled separately from programme activities and the programme operator is aware of its limitations and defers to project promoters for any subject matter question. In other cases, such as Spain, the programme operator had a clear mandate that is totally aligned with the programme objectives.

In most cases, programme operators are institutions that have a much broader mandate than what is covered by these interventions, and that the number of staff focused on DV/GBV and/or GE within the institutions is limited. Moreover, there is no evidence to suggest that programme implementation led to increased awareness of the subject matter within the institutions.

2.3 Bilateral dimension

This subsection responds to five main questions presented in the terms of reference. These are:

- 1. What is the extent and nature of partnerships between project promoters/programme operators and DPPs/dpps?
- 2. What has been the added value of DPPs and dpps, including the CoE?
- 3. What, if any, interest is there among partners in continuing cooperation following the completion of the programmes/projects?
- 4. Has bilateral cooperation had wider effects beyond the programme and project partnerships?
- 5. Has the cooperation between programme operators and DPPs provided the programmes with added value? What value?

2.3.1 Extent and nature of partnerships

Most often, partnerships were service provision-type relationships rather than actual partnerships that sought to benefit both parties throughout the engagement.

Two types of partnerships used in the programme/project design were included in this rapid assessment: programme-level partners (DPPs) and project-level partners (dpps). A single organisation may be both a DPP and a dpp (e.g., the CoE). Partnerships generally involve an organisation with expertise in a specific field relevant to the programme or project in question. There are two main categories of partners: the CoE on one hand, and on the other agencies, institutions, or organisations from the donor countries (either CSOs or government actors, such as the police or ministerial bodies).

The CoE has a standing relationship with the EEA and Norway Grants and can be a DPP, a dpp, or both as agreed with the donor countries. The other DPPs are mostly public bodies with national mandates within the field and with extensive national experience. The DPPs are designated by the donor countries. Regarding the DPPs and dpps, other than the CoE, the partner organisation may be approached directly by either the programme or the project. This contact may be a result of personal knowledge or identification from a list provided by the DPP to the programme operator.

DPPs and dpps engage in a variety of activities, as noted in chart 1. Eighteen (n=31) project promoters across the seven countries who responded to the online questionnaire noted that their dpp had been part of the project's design phase. However, interviewed DPP and dpp representatives, with few exceptions, consistently noted that their level of involvement in the design phase, of the overall programme or project respectively, had been limited. Crucially, this meant that DPPs and dpps were in some cases not able to adequately share their information and experience; the CoE experienced this in some cases. Overall, this has created some serious implications on the partnerships' value-add for all parties involved (see section 3.3.2).

In cases in which the partner organisation was more intimately involved with the project or programme, the relationship between the programme operator or project promoter and the respective partner had been long-standing and trust had been established.

Programme operators and project promoters generally did not understand the degree to which partnerships could be avenues to share knowledge, strengthen interventions, and expand their perspective on DV/GBV and GE. They often saw partnerships as a way of securing funding rather than as a mechanism to strengthen the intervention or their general understanding of the field. This does not mean they thought they would get more funding, but rather the consensus was that having a partner increased the likelihood of getting funded. While this is not the case across the board – and there were some clear successes and real engagement, such as with the Norwegian Health Directorate in Estonia – the vast majority appeared less able to capitalise on the partnership opportunity.²²

Partners consistently credited the lack of clear and thorough engagement by DPPs and dpps in programme design to the lax regulations by the EEA and Norway Grants. With the exception of the CoE, representatives from partner organisations said during interviews that their only engagement during the proposal phase was a letter of agreement. In some cases, this letter was drafted before the partner organisation saw the project proposal or budget. Indeed, in multiple cases, it was not until the project or programme was approved that representatives from the dpps were provided with any information regarding what their engagement would entail. In some cases, the funding allocation was so limited that little engagement was possible, and multiple dpps noted that they had difficulty accessing information about the project. This limited dpps' sense of ownership.

Another challenge was securing project partners in the first place. Multiple project promoter respondents across the seven countries mentioned that they often had difficulties finding a dpp because multiple projects were seeking the support of the same entities in Norway or elsewhere.

However, despite the aforementioned challenges, overall experiences were not negative. Most DPP and dpp respondents noted multiple areas that could be improved (see the lessons learned in section 4), and most felt that their involvement – however limited – was positive and added value (see sections 2.3.2 and 2.3.5).

2.3.2 Added value of project partners

Overall the role played by DPPs and dpps led to new perspectives and improved results, although the potential for value-add was often not sufficiently capitalised on. Although not a precondition, knowing each other and building relationships were noted as promoting success. Above all, a transparent and inclusive approach to the partnership was consistently seen as fundamental to success.

In terms of programme partners' value-add, 16 (n=17) dpp and DPP questionnaire respondents felt DPP and dpp



had added value to the intervention. Eleven felt that their added value was manifested through new perspectives, while six said that they had improved results. Amongst project promoters, 20 (n=31) said the participation of a partner improved organisation project outcomes. However, only four respondents noted that the partner was able to contribute new perspectives. Amongst programme operators, three of three respondents felt that the partnerships added value, and all noted that this value was in the provision of new perspectives.

The previous section highlighted a number of issues with how partnerships

²² It is not possible to confirm this finding across the board since the response rate to the online questionnaire and interviews was limited (see <u>annex 2</u>). However, the consistency of responses – meaning that the same challenges were described by respondents from different institutions and in different countries – makes it likely that a wider respondent pool would have generated the same results.

were understood and conceived. However, as the questionnaire responses and interviews show, partnerships were viewed as having positive outcomes despite the challenges. Therefore, the question is not if a partnership can have a positive impact, but rather the extent to which this impact can be capitalised on or maximised. Interview respondents consistently felt that their opportunities were limited in terms of actively supporting programme and project development or the fields of DV/GBV and GE more broadly.

In short, much more could have been accomplished by programme- and project-level partnerships if these had been envisaged differently from the start. Generally, DPP and dpp interviewees felt that the initial partnership, even if not fully successful, was a good foundation to develop a better relationship and partnership in the future. This approach is likely to be a workable one since in almost all cases in which partnerships were positive and included both entities' clear engagement, the partners previously knew each other. This suggests that once trust is built, there is a greater likelihood of fully engaged partnerships that capitalise on the knowledge and skills of all involved.

The partnerships' overall success should not obscure the cases that appear to have not worked at all. Such cases, although seemingly few, can identify key lessons learned.²³ Examples of cases in which partnerships proved unsuccessful often involved limited funding available to partners (and thus limited involvement). Overall, though, the most pressing factors related to failure for both DPPs and dpps were:

- A lack of transparency regarding what was being done when and by whom;
- Unclear plans; and
- Unrealistic expectations of what could be accomplished by local partners.

In some cases, efforts to reduce the costs of DPPs and dpps led to initially limiting their activities, only to later find that the local actors could not execute the task or activity on their own.

A final issue worth mentioning is the development of materials by dpps. It is clear that in cases where curricula or training materials were included in the intervention plan, such materials were needed; however, the local capacity to develop them was often limited. The CoE was involved in the development of training materials in a number of cases. However, often at the national level, the capacity or will to fine-tune the materials to local needs was absent. Additionally, materials were not necessarily used even in cases in which they were designed by CoE experts who knew the context well and could develop materials relevant to the local situation. Some of the interviewees involved in the development of materials had serious doubts about their subsequent use. While this was not often the case, it does call attention to the need to follow up on interventions.

2.3.3 Potential for continuing partnerships

Partnerships, despite their shortcomings, have real potential and hence should be built upon. Opportunities to secure the funding from other donors for partnerships appear limited, however.

When asked if they would consider engaging in future collaborations, seven (n=17) DPP and dpp questionnaire respondents noted that future collaboration was very likely; eight noted it was somewhat likely, and two said they would not engage with the same partner again.²⁴ This suggests that amongst DPPs and dpps, despite the challenges, the overall experience was a positive one. Amongst project promoters, 21 (n=37) said future partnership was very likely; seven said it was somewhat likely, and the remainder did not respond to the question. None responded that they would not engage again.

Amongst DPP and dpp respondents who said they intend to collaborate in future, the vast majority (15) said that they would like to collaborate within the EEA and Norway Grants. Four said they would consider securing funding from another donor. Amongst project promoters, all those who responded to the question (n=18) noted that they would want to collaborate with funding from the same donor. Amongst programme operators, three noted that they would pursue funding from the same donor, while one said that funding from other donors would be pursued as well. Interviews with programme operators and project promoters highlighted that the costs associated with including a DPP or dpp were very high, particularly when involving Norwegian partners. Therefore, they felt that few donors would be willing to cover the costs incurred. The EEA and Norway Grants were singled out as willing

²³ Data from DPPs and dpps is limited, as the response rate was limited (see annex 2); therefore, it is not appropriate to identify key partners, as this would suggest that those unnamed have generated better results. Still, the finding is important because it highlight challenges that may be experienced by other partnerships.

²⁴ Due to low response by DPPs to the survey, the data was combined.

and able to take on the costs incurred by including partnerships.

Amongst DPPs and dpps, the principal reason provided for interest in continued collaboration was the improvement of the programme. However, project promoters were evenly divided among improving the project, enabling funding, and enabling access to larger amounts of funding. Amongst programme operators, three (n=3) respondents said it opened up funding opportunities. Enabling larger projects, improving the work overall, and improving the programme specifically were only cited by one respondent each among the groups.

The emphasis on partnerships as a mechanism to access more funding – either for the same intervention in the future or for expanded interventions – confirms that partnerships are beneficial when trying to secure funding. DPP and dpp respondents consistently highlighted the link that programme operators and project promoters made in terms of engaging partners and securing funding. However, they also noted that as partnerships become more solid and include wider engagement between parties, the value to the programme, project, and overall field becomes more apparent. The CoE noted, for example, that often their wide knowledge base was not capitalised upon, but that they had the potential to influence the sector deeply and that in cases where partnerships worked better, their value was both understood and highly regarded by programme operators and project promoters.

2.3.4 Wider impact of collaboration

Successful partnerships can have clear implications for how the DV/GBV and GE fields develop in each country.

As noted earlier, a number of partnerships have been limited in their perspective, as they have been directly tied to specific activities. However, in some cases, once the partnership was initiated, those involved identified additional areas in which the DPP or dpp could help the overall project. Interviews with representatives from DPPs and dpps suggest that expanding activities was most often possible when partnering with the CoE. There were cases, for example, in which programme operators and/or project promoters saw their ability to conduct activities as greater than what proved possible. In such cases, CoE experts stepped in to take on a wider range of responsibilities than originally envisaged. Curriculum development, for example, often started with the project promoters expecting that they would take a leading role and ended with them having a supporting role (if any active role at all). Expansion of activities with other partners was very limited because any expansion had considerable funding implications, which were not accounted for.

The most notable broader impact relates to structural changes resulting from the partnerships. This involves two main models. The first is when a particular intervention model is shared by a dpp or DPP, implemented in a pilot form, and later becomes streamlined as part of the new way of working within the country. This is illustrated by the Estonia case, in which the 'sexual assault unit' model²⁵ used in Norway has been implemented in four hospitals in Estonia. Over time, the success of this intervention could lead to wider use of the model across the country, as in Norway. The introduction of this model is a direct result of collaboration with a Norwegian partner.

A second model relates specifically to the CoE. The CoE, unlike the majority of other partners, has a wide range of experience and subject matter expertise from multiple contexts. It also has a mandate to support the implementation of relevant legal agreements such as the Istanbul Convention. Therefore, it has considerable ability to influence the DV/GBV and GE arenas. If its engagement as a partner is understood as a resource rather than only a service provider, the CoE is in a position to support not only individual activities, but also how the whole sector develops. While the team cannot assume that CoE involvement as a DPP or dpp has led to a wider understanding or compliance with the Istanbul Convention, it is likely that its involvement has, in some cases, been able to influence local understanding and perspectives on its key elements. Arguably, this has led to a better understanding of the convention, including how it can and should be implemented.

2.3.5 Added value of cooperation

Improved knowledge and trust amongst the organisations involved in the partnership is the principal added value of cooperation.

In terms of the partnership's value to the organisations involved, DPPs and dpps felt that improved knowledge within the partner organisation, improved trust between organisations and improved institutional knowledge were the most common manifestations of value (see chart 2). A similar trend is visible amongst programme operators and project promoters (see chart 3), in which improved trust between partners and improved

²⁵ This model includes providing services to victims of sexual assault that are centralised and coordinated. This allows the victim to receive care (psychological and physical), as well as respond to the investigative and legal implications of the assault, in one central place.

knowledge within their own organisation were cited by the majority of respondents as the key value to themselves as organisations emerging from the partnerships. The questionnaires show programme operators and project promoters felt they experienced greater benefit, although DPPs and dpps also saw added value from the partnerships.





Chart 3 : Institutional value gained from donor programme partners/donor project partners (according to programme operators and project promoters) (Count number of respondents. Multiple responses possible)



partnerships highlighted by all questionnaire respondents was improved trust. This is of particular importance because the assessment found that partners that had an existing relationship had a better chance of maximising the benefits of partnership. For partners that did not have an existing relationship prior to the interventions in this funding cycle, the chances for improved outcomes resulting from partnership is increased for the next cycle. This generally means that there is value to not switching partners and thus solidifying relationships over time.

General Conclusions

This section includes all of the findings identified throughout the rapid assessment (which are highlighted in section 2), supplementing them with relevant conclusions.

Section	Findings	Emerging conclusion
2.1.1	The programmes on DV, GBV, and GE are well aligned with relevant European- and national-level priorities, as are the WLB-focused programmes. All of the examined countries have national gender strategies and national action plans. Additionally, all have to follow the European Union's <i>Strategic Engagement for Gender</i> <i>Equality 2016-2019</i> . However, this is not made explicit by all programme documents or representatives and does not mean that all of the relevant principles are consistently implemented.	In some countries, knowledge of all relevant documents at the local level is inconsistent. Aligning efforts with relevant national and European priorities is important in calling attention to the relevant issues.
2.1.2	The degree to which the EEA and Norway grants funded activities which were not funded by other donors or the government itself varied. At least two thirds of the interventions explored appeared to not be able to secure funding from other sources. In an effort to fill gaps, the EEA and Norway Grants responded to existing needs in three specific ways: what they funded, how they funded, and the amount they funded. These three elements are interconnected, and this means the interventions largely performed well in terms of filling existing gaps. A key concern in funding is the mainstreaming gender by European Social Funds. Respondents generally found that countries have not reached a level of maturity regarding how to treat gender issues and hence these could come to be overlooked all together if mainstreamed. It was also noted that the EU focuses primarily on GE rather than on GBV/DV.	It is important that the support provided is not considered in isolation, but rather is envisaged as one of multiple efforts in the sector.
2.1.3	Broadly speaking, the programmes respond to beneficiary needs. As they focus on women who have experienced discrimination and female victims of DV and GBV, these programmes clearly deal with challenging fields that require support. There are multiple complex, intertwined needs in each field; thus, the degree to which any one programme is able to address the needs of the beneficiary group is not only a testament to the programme itself, but also to how the programme relates to other efforts and to the success of individual interventions.	It is essential to better understand how different interventions relate to each other and to their context. A more in- depth, nuanced understanding of these dynamics will be central to securing broader success in the long term. Additionally, it will be relevant to more widely explore the different needs of a broader beneficiary group (i.e., also including men, older adults, and children who are victims of DV/GBV). This may at times require that services expand beyond the confines of the national definition of what constitutes DV/GBV. Indeed, a wider understanding of discrimination will also be important. While campaigns targeting whole populations have done this, by and large the focus has been on women.
2.1.4	Key project and programme stakeholders could have been involved more adeptly and inclusively in the design and development of interventions. Some interventions	There is considerable knowledge available on DV/GBV and WLB; however, it is not always utilised to its full capacity.

	were not actively and sufficiently engaging with	
	beneficiaries or CSOs with previous experience or with partner organisations.	
2.1.5	Context is an important element in securing success, although the right combination of activities can overcome the challenges presented by a hostile environment.	Unfavourable contextual conditions should not be seen as predetermining a bad outcome. However, difficult conditions mean that more attention must be paid to how interventions are combined and complemented.
2.2.1	The assessment found that the interventions that led to the most significant results in DV/GBV and GE/WLB varied. One emerging trend, however, is that success is more likely when several types of activities are combined. This is supported by the QCA findings presented in figures 2-6. These clearly note that, more often than not, specific combinations of activities perform better than a single (type of) activity.	Combining and complementing activities is not only useful when contextual environments are unfavourable. Indeed, the linear cause-and-effect presumption that many projects make is incorrect, as numerous interventions appear to only be successful when combined with what can sometimes appear to be unrelated interventions.
2.2.2	The assessment's scope focused mainly on women and how to improve their opportunities in the labour market (i.e., workplaces and hiring procedures). Still, it is notable that the majority of the interventions conducted under the programme on WLB – a key element of GE – appeared to be highly effective and replicable. However, implementation requires both political will and funding.	In the long term, efforts to improve GE will depend on a clear political position by individual governments that is backed by adequate funding. Funding from the EEA and Norway Grants could highlight the importance and value of equitable work environments.
2.2.3	The majority of the interventions conducted under the programme on DV/GBV appear to be highly replicable. As with interventions on GE, political will and funding are key constraints to sustainability and replicability. Levels of effectiveness are often determined by how project interventions are combined or complement each other.	See 3.2.2.
2.2.4	Exploring the intervention logic of DV/GBV projects found that efforts appeared highly coherent. However, the QCA analysis revealed that the intervention logic of single interventions is often insufficient to secure a successful outcome. GE projects focused on WLB tended to have a clear and coherent intervention logic, although open calls for project interventions limited programmes' ability to ensure that individual interventions were fully	The process of developing intervention logic must include a far better understanding of factors external to the individual intervention. This should include both context and the impact of other interventions. While there is value in having a wide range of projects, and there is a good reason why not all projects should be
	complementary in support of the programme intervention logic. Predefined projects support consistency within a programme and hence contribute to stronger programme-level intervention logic.	predefined, programme operators need to invest considerable energy into ensuring that the projects that are not predefined align well with the overall intervention logic of the programme.
2.2.5	There was limited visible improvement to programme operators' capacity to work on policy issues. However, at the project level, local authorities often improved their ability to develop and implement local-level policy.	Generally, promoting policy changes is complex. However, supporting policy changes at the local level is far more accessible than national efforts. These opportunities should not be overlooked, as they can be catalytic in supporting wider-reaching policy changes later on.
2.2.6	The grants have highlighted the importance of addressing DV/GBV and GE issues. In some cases, this	In most cases, a crucial foundation to change is recognising the importance of
	has been at the national level; in others, it has only	understanding DV/GBV and WLB
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	occurred at the local level. The degree to which this new attention has led to meaningful political discussion has varied. The national actors informing discussions have not consistently capitalised on existing knowledge amongst CSOs. There is no evidence that the EEA and Norway Grants funding has led to increased funding from the government.	inequity as problems. Hence, even if in some cases political discussion is elusive, putting the issue on the agenda is important. The leap between putting the issue on the agenda and making a more solid financial commitment to it is a second step. Where it has happened, this shift cannot be attributed to the EEA and Norway Grants; still, it is possible that the EEA and Norway Grants can indirectly contribute to changes here.
2.2.7	Levels of knowledge and skill amongst programme operators varied from country to country, with most having a basic, sufficient level of understanding. Most damaging to the intervention has been the highly bureaucratic nature of the programme operator institutions. This has had negative impacts on the implementation of activities and in the relationship with DPPs and dpps.	The bureaucracy faced by project promoters, DPPs, and dpps has often been crippling in terms of timely implementation of projects. This is an issue that, combined with the short timeframe for projects, can (and has, at times) lead to negative outcomes because projects were not completed.
2.3.1	Most often, partnerships were service provision-type relationships rather than actual partnerships that sought to benefit both parties throughout the engagement. Programme operators and project promoters generally did not understand the degree to which partnerships could be avenues to share knowledge, strengthen interventions, and expand their perspective on DV/GBV and GE	There is a limited understanding amongst programme operators, project promoters, and dpps about what constitutes a partnership and how partnerships can be beneficial to all parties involved. Service provision by DPPs and dpps was useful in most cases, but it fell short of what could have been accomplished.
2.3.2	Overall the role played by DPPs and dpps led to new perspectives and improved results, although the potential for value-add was often not sufficiently capitalised on. Although not a precondition, knowing each other and building relationships were noted as promoting success. Above all, a transparent and inclusive approach to the partnership was consistently seen as fundamental to success.	Existing relationships between partners appear to be a key contributor to more successful partnerships. Building relationships takes time; therefore if the same entities partner again in the future, the benefit of the relationship likely will increase.
2.3.3	Partnerships, despite their shortcomings, have real potential and hence should be built upon. Opportunities to secure the funding from other donors for partnerships appear limited, however.	There are challenges for DPPs and dpps in forming partnerships. Generally, funding the participation of DPPs and dpps is comparatively expensive. Thus programme operators and project promoters feel that they have few opportunities to engage with partners other than through EEA and Norway Grants-funded programmes, as few other organisations are willing to provide this high level of funding.
2.3.4	Successful partnerships can have clear implications for how the DV/GBV and GE fields develop in each country.	See above.
2.3.5	Improved knowledge and trust amongst the organisations involved in the partnership is the principal added value of cooperation.	See above.

In addition to the specific conclusions listed above, there are some overarching conclusions that deserve attention:

- **DV/GBV** and **WLB** are areas that still require considerable attention in the countries included in this study. The only country that appears to be able to move forward on WLB without substantial future external support may be Spain. While Estonia has made considerable progress, respondents said funding is limited to continue interventions if and when funding is halted. This is a result of both resources and collective will.²⁶
- Taking this into consideration, it is important that DV/GBV and WLB are not streamlined into general efforts under other areas, as this could obscure their importance and the sector-related investment. Whether these portfolios keep the same names is not necessarily important, provided that a gender perspective is used and that funding targets the type of intervention funded during the 2009 to 2014 timeframe.
- Governments' efforts to take on the challenges of responding to DV/GBV and WLB are commendable. Indeed, it is important that government, not civil society, is responsible for the welfare of all of its citizens; this clearly includes protecting individuals of all genders from violence and ensuring equitable work environments. However, in all of the cases examined, CSOs are the actors with considerable experience on these issues. Therefore it is important that as government agencies become more committed, they capitalise on existing knowledge and existing capacity.

 $^{^{\}rm 26}$ In Spain, there are examples of institutions, movements, and organisations taking on the issue.

4 Lessons Learned

This section focuses on the key lessons learned that emerged from the rapid assessment. Since most overlap with specific questions in the terms of reference, lessons are divided here into three subsections: relevance, effectiveness, and the bilateral dimension.

Relevance: The interviews and QCA analysis found that the relevance of individual interventions depends not only on their individual merit, but also – and more importantly – on their relationship to other activities. Overall, it is essential to understand that DV/GBV and WLB are complex and multifaceted, and thus require a response that is equally complex and multifaceted. In addition, having a larger number of interventions does not necessarily guarantee success. Outcomes appear to result from the combination – rather than volume – of certain interventions.

While the programmes have accomplished much in terms of calling attention to the issues, there are some groups that remain in relative obscurity – for example, male victims of GBV, the elderly, and child victims of DV. Moreover, not all communities are affected equally. For example, DV/GBV affects rural areas and particular groups such as the Roma more. This is not necessarily because there is more violence in these groups, but rather because the existence of knowledge, awareness, and services is more limited.

Effectiveness: Activities meant to be sustainable, such as the provision of services, must be designed in a manner that ensures that services will continue upon the completion of the project. Otherwise, the investment might very well be wasted. Additionally, intervention plans must consider the administrative difficulties encountered by programme promoters, DPPs, and dpps when working with programme operators. Projects must, for example, be able to function within the constraints imposed by the FMO and programme operators' bureaucracy, which can often be stifling.

Bilateral dimension: In some cases, programme operators, project promoters, and some partners from the donor countries appear to have a limited understanding of what partnership entails. It is important that all parties be better aware of what the expectations and benefits of partnership are to ensure the best possible outcome for all parties. It is notable that the relationships between partners improved over time or were initially better when partners had previous experience collaborating.

5 Recommendations

This section includes recommendations derived from the findings, conclusions, and lessons learned. Although not all findings have their own recommendations (as this could be repetitive), the recommendations are presented in tabular format to enable the reader to directly link relevant information to specific recommendations.

Section	Emerging conclusion	Recommendations
2.1.1	In some countries, knowledge of all relevant documents at the local level is inconsistent. Aligning efforts with relevant national and European priorities is important in calling attention to the relevant issues.	The EEA and Norway Grants should ensure that CoE's knowledge is actively used to promote a better understanding of European priorities at the national level. CoE expertise can support the identification of links between European and national policy.
2.1.2	It is important that the support provided is not considered in isolation, but rather is envisaged as one of multiple efforts in the sector.	The EEA and Norway Grants should ensure that negotiation and application processes are rooted in a clear understanding/explanation of how proposed programmes and predefined projects complement other activities not receiving EEA and Norway Grants support.
2.1.3	It is essential to better understand how different interventions relate to each other and to their context. A more in-depth, nuanced understanding of these dynamics will be central to securing broader success in the long term. Additionally, it will be relevant to more widely explore the different needs of a broader beneficiary group (i.e., also including men, older adults, and children who are victims of DV/GBV). This may at times require that services expand beyond the confines of the national definition of what constitutes DV/GBV. Indeed, a wider understanding of discrimination	The EEA and Norway Grants should support or encourage in-depth assessments using a combined methodology that includes QCA or similar analysis at the national or regional level. They should be conducted to provide clear and verifiable information on how interventions should be complemented and how intervention logic should be envisaged. Any such assessment should make use of the ample existing data. The EEA and Norway Grants should ensure that
	will also be important. While campaigns targeting whole populations have done this, by and large the focus has been on women.	their programmes clearly include a gendered approach to DV/GBV, and pay particular attention to the needs of women victims of
2.1.4	There is considerable knowledge available on DV/GBV and WLB; however, it is not always utilised to its full capacity.	violence in accordance with the Istanbul Convention while not overlooking the fact that violence affects men and boys as well.
2.1.5	Unfavourable contextual conditions should not be seen as predetermining a bad outcome. However, difficult conditions mean that more attention must be paid to how interventions are combined and complemented.	Along the same lines, it is recommended that stakeholders and organisations with ample experience be actively included in the programme design phase to ensure that
2.2.1	Combining and complementing activities is not only useful when contextual environments are unfavourable. Indeed, the linear cause-and-effect presumption that many projects make is incorrect, as numerous interventions appear to only be successful when combined with what can sometimes appear to be unrelated interventions.	existing knowledge is capitalised upon and lessons learned previously are not overlooked. Similarly, WLB should also be more systematically understood as an issue with implications that affect women, men, girls, and boys. It not only relates to women changing
2.2.2	In the long term, efforts to improve GE will depend on a clear political position by individual governments that is backed by adequate funding. Funding from the EEA and Norway Grants could highlight the importance and value of equitable work environments.	their approaches for entering and moving within the workforce, but also how the work environment is improved and the recruitment processes adequately gendered.

2.2.3	See 3.2.2.	
2.2.4	The process of developing intervention logic must include a far better understanding of factors external to the individual intervention. This should include both context and the impact of other interventions. While there is value in having a wide range of projects, and there is a good reason why not all projects should be predefined, programme operators need to invest considerable energy into ensuring that the projects that are not predefined align well with the overall intervention logic of the programme.	Projects that are not predefined should still be scrutinised to ensure that they respond to the intervention logic and complement other activities. Therefore, a mechanism to adequately vet non-predefined projects should be developed and be made public. This type of tool could be developed by the EEA and Norway Grants as a set of supporting guidelines for programme operators.
2.2.5	Generally, promoting policy changes is complex. However, supporting policy changes at the local level is far more accessible than national efforts. These opportunities should not be overlooked, as they can be catalytic in supporting wider-reaching policy changes later on.	Efforts that can achieve policy changes at the local level should be supported through EEA and Norway Grants funding as these can, if combined with other relevant interventions, over time lead to larger policy changes.
2.2.6	In most cases, a crucial foundation to change is recognising the importance of understanding DV/GBV and WLB inequity as problems. Hence, even if in some cases political discussion is elusive, putting the issue on the agenda is important. The leap between putting the issue on the agenda and making a more solid financial commitment to it is a second step. Where it has happened, this shift cannot be attributed to the EEA and Norway Grants; still, it is possible that the EEA and Norway Grants can indirectly contribute to changes here.	The EEA and Norway Grants should continue to support these areas of work as independent, not streamlined, fields of intervention because streamlining them can easily lead to their being obscured.
2.2.7	The bureaucracy faced by project promoters, DPPs, and dpps has often been crippling in terms of timely implementation of projects. This is an issue that, combined with the short timeframe for projects, can (and has, at times) lead to negative outcomes because projects were not completed.	The EEA and Norway Grants should be aware of bureaucratic constraints and ensure that funding negotiations and funded programmes are designed in a manner that is cognisant of the delays they will face. Otherwise, an alternative funding mechanism that is more efficient and timely is needed.
2.3.1	There is a limited understanding amongst programme operators, project promoters, and dpps about what constitutes a partnership and how partnerships can be beneficial to all parties involved. Service provision by DPPs and dpps was useful in most cases, but it fell short of what could have been accomplished.	The EEA and Norway Funds should be much stricter about how and when DPPs and dpps are engaged during the programme development process. The current approach has few imposed requirements, allowing programme operators and project promoters to not engage DPPs or dpps during the design phase. This has detrimental effects for the level of ownership, identification of realistic expectations, and adequate use of partners' knowledge and skills. It also limits the degree to which partners can benefit from the engagement.

2.3.2	Existing relationships between partners appear to be a key contributor to more successful partnerships. Building relationships takes time; therefore if the same entities partner again in the future, the benefit of the relationship likely will increase.	The EEA and Norway Grants should commend long-term partnerships when they demonstrate their value (i.e., the knowledge partners offer remains relevant).
2.3.3	There are challenges for DPPs and dpps in forming partnerships. Generally, funding the participation of DPPs and dpps is comparatively expensive. Thus programme operators and project promoters feel that they have few opportunities to engage with partners other than through EEA and Norway Grants-funded programmes, as few other organisations are willing to provide this high level of funding.	
2.3.4	See above.	
2.3.5	See above.	

6 Country Experiences

In this section, we briefly examine the experiences in each country with a focus on the eight programmes assessed in each of the seven countries. The scope and length of the section does not allow for an in-depth examination of every question; hence the section provides a short summary of the context, the relevance, what was done, and some issues regarding effectiveness. This section also includes boxes with experiences or cases from individual countries that may have value to other countries or serve to illustrate a specific challenge or complexity.

6.1 Bulgaria

6.1.1 Context

Bulgaria pursues a consistent policy of promoting GE in compliance with international regulations on human rights. The legal framework and political foundation are stable and proactive. In the *Sustainable Development Programme of Bulgaria (2014-2018)*, the Council of Ministers sets out concrete commitments to support the equality between women and men. The recently renewed *National Strategy for Promotion of Gender Equality (2009-2015)*, along with an annual action plan detailing its implementation, also testify to commitment to the issue.

The Ministry of Labour and Social Policy leads policy-level coordination on GE. The economic empowerment of women is a clear requisite to attain GE, and it has not yet been achieved in Bulgaria. Indeed, women in Bulgaria have a 22.6% change of falling below the poverty line,

DV/GBV research on Bulgaria generally and Roma populations specifically

The Project Promoter Partners Bulgaria Foundation carried out a pilot study entitled 'National study on domestic and gender-based violence (DGBV) and elaboration of victims support model (VSM)'. This is one of the most comprehensive nationwide quantitative and qualitative studies to date focusing on both the prevalence of domestic and gender-based violence, as well as measures to prevent and combat it. The study targeted the Bulgarian population generally and specifically the Roma population; it can be accessed at http://www.csd.bg/artShow.php?id=17581. Its value to the Bulgarian context is clear, but it may also shed light on how to address domestic and gender-based violence in other countries generally and specifically when working with Roma populations. (BG12-0004).

compared with 20.9% for men.²⁷ A considerable challenge is reducing segregation in the labour market, including the gender gap in pay. DV and GBV are widespread in the country, with rural areas and specific groups (such as the Roma and victims of trafficking – both men and women) being more likely to become victims but having the least amount of support.²⁸

6.1.2 The programme and its relevance

In Bulgaria, the programme operator is the Ministry of Interior and the DPP is the CoE. The programme aims to reduce DV/GBV through the implementation of one predefined project, and one open call for proposals led to the identification of five additional intervention areas. The subjects covered by each intervention include:

Pre-defined project: 'Improvement of the national legal framework to bring it in line with the CoE standards and strengthening the capacity of competent institutions involved in cases of DV and GBV'.

- Measure 1: Call for proposals: 'Support services for victims of domestic violence and GBV';
- **Measure 2:** Call for proposals: 'Awareness-raising activities with a special focus on Roma and other vulnerable communities ("projects targeting Roma inclusion")';
- Measure 3: Call for proposals: 'Research and data collection';

²⁷ 'Statistics on Income and Living Conditions' (EU-SILC) in 2014.

²⁸ The statement came as a conclusion during the key interviews with the team of Association Centre for Education, Culture and Ecology 21. This view is also found in the conclusion of the 2014 World Bank report: <u>Gender Dimensions of Roma Inclusion: perspectives from four Roma</u> <u>communities in Bulgaria</u>. Available also in Bulgarian: <u>http://www.worldbank.org/content/dam/Worldbank/document/eca/Bulgaria/Roma_Gender-BG.pdf</u>

- Measure 4: Small grants scheme: 'Support services for victims of domestic violence'; and
- Measure 5: Small grant scheme: 'Awareness- and sensibility-raising campaigns'.

This effort led to the contracting and execution of 18 projects (two contracts under measure 1, six under measure 2, one under measure 3, six under measure 4, and three under measure 5). Project budgets ranged from approximately EUR 16,000 to EUR 685,000.

Respondents said the programme provided the perfect opportunity to highlight DV/GBV issues within the Bulgarian context. Sixteen of the projects are being managed by non-governmental Protecting men from domestic and gender-based violence In Bulgaria, there is no legal definition of gender-based violence. Both the police and judiciary note that within the context of domestic and gender-based violence, attention is focused on crimes of a sexual nature against women. Sexual violence against men is considered a homosexual act and not prosecuted. In addition, the number of crisis centres in Bulgaria serving men is very limited. In short, there is a void of service provision for men, although it is known that they are victims of gender-based violence (particularly in connection with trafficking). For more information, see <u>http://www.csd.bg/artShow.php?id=17581</u>.

organisations (NGOs), which has the added value of developing the NGO sector further. The programme is important to the Bulgarian context, and a number of interventions have highlighted the issues at hand and provided services to victims of DV/GBV. However, there is no indication that the programme has been able to impact the national policy sector or attract additional funding.

The degree to which the programme operator is the most relevant agency to lead the programme is also unclear, with the programme operator office noting that it was more of an administrative burden than part of their standard responsibilities. Unsurprisingly, a proposal to change the programme operator was raised by both the programme operator and by project promoters. However, since the ministry does work on other relevant issues (i.e., other types of crime), it is doubtful that the programme operator responsibility will be transferred elsewhere. This dynamic does, however, highlight that the relevant issues (DV/GBV) may not be widely understood or supported within the institution.

Participatory art and domestic and gender-based violence

The 'Life without Violence' project conducted information campaigns to help reduce domestic violence through increasing awareness and knowledge among the Roma population and other vulnerable groups. The project used art for both therapeutic and information-sharing purposes. Art relies on emotional intelligence and provides a safe space in which professional artists, educators, and social workers meet target groups and are able to engage on a more level playing field. Respondents interviewed during this rapid assessment noted that the Forum Theatre, where performing arts were used as a tool, was the most successful method to share information on domestic and gender-based violence with a particular focus on protection and support. Roma populations, as well as other extremely vulnerable groups, were targeted specifically. (BG12-0013).

6.1.3 General findings

The box below includes the general findings from the eight projects examined during this rapid assessment. **Table 4: General project overview: Bulgaria**²⁹

Project	Project Overview	Relevance	Effectiveness	Bilateral dimension
BG12-0015 – Crisis centre in the territory of Ruse Municipality for victims of domestic and gender-based violence and the provision of services	The project aimed to reduce DV/GBV by increasing and improving support services for victims, including creating a crisis centre for the Municipality of Ruse.	The project fits well with relevant legislation. At the municipal level, key experts were involved in project design.	The project was able to provide new services and has increased awareness of key issues amongst local government staff. These staff said that the programme operator was not well versed on project- related issues.	No dpp.
BG12-0004 – National study on domestic and gender-based violence (DGBV) and elaboration of victims support model (VSM)	The project aimed to build knowledge and experience on the current state of DV/GBV to let key stakeholders, including the Bulgarian government, access robust independent data to support policy decisions. This included a nationwide quantitative and qualitative assessment, with particular attention to Roma populations. A model for victim support would be developed and tested.	This project fits well within the national legislative frameworks and its aims fill a clear knowledge gap.	The current environment is one in which national policies are not well implemented and services are limited. This project is instrumental and educating key actors to strengthen practical responses to the problem. The effort has been designed in a manner than can be replicated both at the national level at predefined intervals, as well as elsewhere.	The partner organisation in Norway, the Human Rights Academy, stands to gain less because its knowledge base is well established. However, according to the Bulgarian counterparts, they were a key contributor to the programme as they had extensive experience to share.
BG12-0013 – Life without Violence – Information campaigns for the reduction of domestic violence through increasing the awareness and the knowledge among Roma	The project aimed to organise campaigns and initiatives informing DV/GBV victims about their rights to protection and access services. It focused on areas predominantly inhabited by Roma and other vulnerable	The project is well aligned with national policies and legislative frameworks. It aims to fill a clear gap in information dissemination, since until recently the field	For the majority of beneficiaries, the activities were the first of their kind. Hence, although there was hesitation to credit sustainable impact to this project because changing perceptions requires longer-term	No dpp.

²⁹ The first three projects correspond to those in which full case studies were conducted, the latter five to cases in which only documents were reviewed.

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population and other vulnerable communities	groups.	was largely overlooked.	engagement, it did highlight the issue for the general population.	
BG12-0022 - Support for Life with Equal Rights	The project aimed to rebuild, equip, and establish a crisis centre for victims of DV. The intervention included activities to train and select a team to staff the facility.	The centre in Aksakovo is well aligned with national legislative and policy priorities. Support for this kind of facility is key, as it is under- supported nationally.	The centre provided the only facility of its kind in the region.	No dpp.
BG12-0016 – United against Violence	The project aimed to strengthen the protection of victims of DV, especially women in Sofia and Haskovo.	The project intervention is well aligned with the national programme for the prevention of and protection against DV.	The most notable documented results have been the opening of mobile centres to support victims. As a result, the services may be funded through the municipal budget in future.	No dpp.
BG12-0020 – Break the Silence – Campaign for awareness, prevention, and protection against domestic violence and violence based on gender	Specific activities included identifying the teams to implement the project activities, developing an interactive website, raising awareness about DV/GBV through information days and art exhibits, improving coordination and information exchange among sectors on DV, developing and implementing an information and publicity plan, and conducting a national radio and television campaign.	The project is well aligned with the main objective of the national programme for the prevention of and protection against DV, which focuses on raising awareness. There is also a clear need to further support each of the project objective areas.	There were 10 roundtables at the municipal level, which have increased collaboration among sectors, a central achievement of the project. This was in addition to the public information campaign, although it is too early to know the campaign's impact.	The dpp, the Norwegian organisation Norsensus Media Forum, has been noted in project documents as instrumental in sharing the Norwegian experience.
BG12-0005 – Counselling centre for prevention and rehabilitation of victims of domestic violence,	The main objective of the project has been to provide protection and support services to victims of DV.	The project intervention is well aligned with the national programme for the prevention of and protection against DV.	Activities included a centre to provide psychological, social, and legal support to DV victims in specified geographical areas and to perpetrators,	No dpp.

children at risk, and their integration into family and community			as well as to support the reduction of DV amongst the Roma community. In doing so, it supported the provision of services not previously available.	
BG12-0018 – There are Many Ways to Deal with Violence	The project aims to raise awareness, increase knowledge, and start a debate in the Roma community regarding DV/GBV.	This project is well aligned with national legislation. The project has also included key actors, such as the Roma union, in its design process.	The project focused on conducting meetings with community leaders in 10 cities, organising activities in Roma neighbourhoods in Burgas, conducting a survey among the target community, and disseminating information. The project also intended to conduct a training based on the information collected. While the long-term outcomes are not known, the documents suggest that results have been positive.	No dpp.

6.1.3 Effectiveness

The most effective interventions provided direct services to victims of violence. In addition, research on DV/GBV amongst Roma populations and interventions working with Roma populations to highlight DV/GBV as a problem also generated positive results. Awareness-raising campaigns – particularly with Roma populations – were also successful, although their success appears limited to the direct beneficiary group (meaning that the general population or those not specifically targeted by the intervention did not benefit). The media campaigns generated substantial attention, particularly in smaller towns, but it is not yet possible to know if this attention has changed perceptions, attitudes, or practices.

6.2 Estonia

In Estonia, two programmes are being implemented: one on DV/GBV and another on mainstreaming GE and promoting WLB. Context, effectiveness, and general findings for each are presented below.

6.2.1 Context: Gender equality

Considerable progress has been made on mainstreaming GE and promoting WLB. Indeed, women's total employment rate is one of the highest in Europe, although this should not obscure some persistent challenges with inequality in the labour market and household labour. Indeed, despite its achievements, Estonia has one of the highest gender pay gaps in the European Union and a high degree of horizontal and vertical segregation in the labour market. Part-time employment is not very common, but more women than men work part time. Women disproportionally engage in unpaid household and child-rearing work. Additionally, ethnicity and language have a noticeable impact on a person's status in the labour market. Non-ethnic Estonians experience higher levels of unemployment and lower salaries than ethnic Estonians. Russian-speaking minorities, particularly women, are especially vulnerable. It is notable that while there is both legislation and an institutional mechanism to ensure

the implementation of gender-mainstreaming policies, the lack of political will and government funding renders these efforts largely mute.

6.2.2 The programme and its relevance: Gender equality

The objective of programme EE09, 'Mainstreaming GE and promoting work-life balance', was to mainstream GE and promote WLB through raising awareness and promoting research on gender issues, as well as strengthening the capacity of NGOs and networks.³⁰ The programme target groups included civil servants and public administration staff (increasing their capacity to implement gender mainstreaming and promoting better knowledge of statistics), students, the general population, NGOs, and employers interested in implementing WLB-related measures.³¹ This programme included two predefined projects, four large projects selected through two open calls for proposals, and 11 smaller projects in two small-grant-scheme calls for proposals (initially one, with a second added at a later stage).

Development of bilateral relations was one of the major activities throughout, as was encouraging cooperation between the organisations in Estonia (project promoters) and dpps from Norway. The programme operator organised conferences and information seminars, as well as advertised calls for proposals in national media outlets to increase interests in the programmes amongst national organisations. The DPP for the WLB programme was initially the Norwegian Ministry of Children, Equality, and Social Inclusion (BLD) and later the Norwegian Directorate for Children, Youth, and Family Affairs (Bufdir).

6.2.3 General findings: Gender equality

Table 5: General project overview (GE): Estonia³²

Project	Project Overview	Relevance	Effectiveness	Bilateral dimension
EE09-0018 – TegeLASTE tuba – Children's Room	The project aimed to help employees reconcile their work- and family-related obligations, decreasing the associated stress and thus also increasing productivity. The central activity was opening the Children's Room for school-age children in three of the four towns where the project promoter has offices.	Generally, the project was regarded as highly relevant as it responded to a clear gap in services. However, it was highlighted that future iterations should pay closer attention to supporting children and their needs.	The project appeared to be an efficient way to challenge gender roles and the role of fathers in the areas where the project was implemented.	No dpp.
EE09-0001 – Promoting gender equality through empowerment and mainstreaming	This project is well aligned with European Union regulations, as it supports the Office of the Gender Equality and Equal Treatment Commissioner.	The project supported the publication of manuals that can guide the general public in the application of the law, as well as provided staff that could support individuals pursuing legal action. In addition, the project	The commissioner has been active in the media, bringing attention to key issues. There is anecdotal data that the use of the manual produced has been effective. However, the support provided to individuals seeking legal redress has not been sustainable; hence cases that were	No dpp.

³⁰ Programme Overview, EEA and Norway Grants 2009-2014. EE09: Mainstreaming Gender Equality and Promoting work-family Balance', 2016: 2 ³¹ EEA and Norway Grants 2009-2014. EE09: Mainstreaming Gender Equality and Promoting work-family Balance', 2016: 4

³² The first two case studies were full case studies; the latter were desk reviews.

EE09-0005 – GOAL - Integrating Gender into Teacher Education and Training	The general objective of the project is to 'promote GE through integrating the gender perspective into teacher education and training, raising gender awareness of teacher educators and practicing teachers, and developing a comprehensive system	enabled a much higher visibility for the office through a media programme. The project is well aligned with relevant legislation and responds to needs that have been previously identified through research.	unfinished by the time the project ended left clients unsupported. The project has laid a foundation for gender being considered in teacher education, which has a wider impact on society since the future teachers will be more gender- sensitive. The project reviewed and modified universities' teacher training curricula,	The partnership with the Gender Equality Centre, as well as other partners, was limited and mostly one- sided, benefitting the
	of support to achieve the objective'.		student guidelines for academic research, and four new courses on gender and education (three of which to be permanently offered every year). Overall, all activities served the intervention's objective.	project promoter.
EE09-0002 – Increased availability of gender pay gap statistics (Norbalt)	This project aimed to develop a new strategy (including proposals for new methodology and data sources) for the more efficient collection of gender- divided pay statistics in Estonia. This is meant to alleviate facilitate the administrative burden of data respondents, database managers, and analysts, as well as ensure faster publication of the gender pay gap statistics.	The project responds to national and European needs by enabling the collection of reliable data on gender pay gap disparity.	Activities fall into four categories: developing a new strategy for gender pay gap statistics; comparing available data sets for gender pay gap indicators and publishing findings; updating and regularly publishing updates on the online database; and assessing and improving current indicators. The project has been successful in enabling the collection of reliable data and highlighting its importance.	No dpp.

6.2.4 Effectiveness: Gender equality

The projects conducted under the GE interventions have brought attention to gender issues more broadly. This kind of attention is an important precursor to any political change. During the three years of programme implementation, media attention on gender has increased. For example, the pre-defined Gender Equality and Equal Treatment Commissioner project included specific activities targeting the media as a mechanism to build awareness.³³ In addition, better data and examples of service provision that facilitate GE in the workplace have all helped generate new perspectives. However, respondents said the context is still highly sexist, and hence efforts to achieve change must continue and be understood as part of a long-term effort. Importantly, interventions that

³³ Gender Equality and Equal Treatment Commissioner, 2013

provide legal services are not yet sustainable nationally, as the national-budget funding allocations for these kinds of activities are insufficient.

6.2.5 Context: DV/GBV

The prevalence of DV/GBV is not regularly or systematically measured in Estonia with the exception of crimes reported to the police, which are reflected in the police statistics and client statistics from the shelters. There are some indications that awareness of DV/GBV has increased, as has the provision of services for victims.³⁴ The

number of reported cases is steadily increasing, as is the number of people who seek help from the state Victim Support Service.³⁵ As pertains to human trafficking, Estonia is primarily a country of origin rather than destination or even transit. The majority of victims of trafficking are women, although some are men. For women, the most common reason for trafficking is sexual exploitation and prostitution; for men, it is labour exploitation. Estonia has ratified the Council of Europe Convention on Action against Trafficking in Human Beings and signed the Istanbul Convention.

6.2.6 The programme and its relevance: DV/GBV

The right timing and right targets to support lasting change

The right timing and partners are important for the success of interventions. The project coordinated by the Estonian Women's Associations Roundtable resulted in four new courses in two universities on gender and education (three to be permanently offered every year). The project coincided with on-going university reforms, which also included a review of curricula and programmes; this gave the project team an excellent opportunity to contribute to reform and lobby for the inclusion of gender aspects (particularly in the student guidelines for academic research). Unfortunately, the reform was not finalised during the project period, but clear commitments to follow through were made by the universities. The project had the right timing and also the right partners (faculties, institutes, and research centres of the two universities) to achieve results. (EE009-0005)

Like the programme on GE, the work on DV/GBV has also raised awareness. The services available for victims have improved considerably over the last 10 years. As a result of the funding provided by the EEA and Norway Grants, the number of shelters has increased from 12 to 13 and their services have been improved, a hotline for GBV victims extended its working hours, and the hotline for preventing human trafficking improved its data collection.³⁶ Interventions included work by the NGO Oma Tuba to create and maintain an online media outlet to strategically and vocally discuss feminism and explore current issues through a feminist perspective. The project

³⁴ TNS Emor. (2016). Eesti elanikkonna teadlikkuse uuring soopõhise vägivalla ja inimkaubanduse valdkonnas 2016 (Survey report) (p. 116). Retrieved from http://www.sm.ee/sites/default/files/content-

editors/eesmargid ja tegevused/Norra toetused/Koduse ja soopohise vagivalla vahendamise programm/soopohise vagivalla uuring 2016 aru anne emor loplik.pdf

³⁵ Ministry of Social Affairs of the Republic of Estonia. (2016d). Norwegian Financial Mechanism 2009-2014 ANNUAL PROGRAMME REPORT 2015. Annual Programme Report on the Implementation of the Programme EE11 'Domestic and Gender-Based Violence', p 5; also Ahven, A., Leps, A., Tammiste, B., Salla, J., Tamm, K., Kraas, K., ... Kõiv, T. (2016). Kuritegevus Eestis 2015 (Kriminaalpoliitika uuringud 22) (p. 132). Tallinn: Ministry of Justice. Retrieved from http://www.kriminaalpoliitika.ee/sites/krimipoliitika/files/elfinder/dokumendid/kuritegevus eestis 2015.pdf, pp 34-39 and 44-46.

³⁶ Ministry of Social Affairs of the Republic of Estonia. (2014). Norwegian Financial Mechanism 2009-2014 ANNUAL PROGRAMME REPORT 2013. Annual Programme Report on the Implementation of the Programme EE11 'Domestic and Gender-Based Violence', p 10). In the Annual Programme Report 2014, it is reported that an additional shelter was opened (Ministry of Social Affairs of the Republic of Estonia. (2015c). Norwegian Financial Mechanism 2009-2014 ANNUAL PROGRAMME REPORT 2014. Annual Programme Report on the Implementation of the Programme EE11 'Domestic and Gender-Based Violence', 3).

Effective hiring and communications strategy

The Office of the Gender Equality and Equal Treatment Commissioner hired a communications specialist for the duration of the project. This decision led to a noticeable increase in media coverage throughout the project. The project's interim reports list all the articles, interviews, and comments on or by the commissioner, clearly demonstrating extensive coverage. The communications specialist was needed, and her work was effective; indeed, once she left the position, media coverage on the commissioner's office decreased significantly. This shows how relevant a communications specialist and strategy can be in bringing the general public's attention to GE issues. The interviewees felt there is still a need to continue making the issue visible to ensure changes are sufficiently engrained in society and they become fully sustainable (EE-09-001). by the Estonian Institute for Open Society included research ³⁷ on the attitudes of different professionals towards DV and violence against women, which attracted significant media attention – as did the media campaign by the Estonian Sexual Health Association on consent.^{38,39}

The general objective of the programme on DV/GBV was to tackle GBV and trafficking by funding the development and improvement of services for victims of DV, sexual exploitation, and trafficking; it also included strengthening cooperation to ensure integrated approach and raising awareness among victims and specialists.⁴⁰ The programme included three pre-defined projects, two large projects, and five smaller projects.

As with the GE portfolio, developing bilateral relations was one of the major activities throughout DV/GBV programmes – as well as encouraging cooperation between the organisations in Estonia (project promoters) and dpps from Norway. The role of the partnership was akin to the GE programme, and there was no evidence of major discrepancies between the ways the different DPPs worked with the respective portfolios. The DPP for the DV/GBV programme was the Norwegian Directorate of Health. Some of the projects had their own dpps.

While there is a considerable level of awareness locally, Estonia still requires support to bring both attention and resources to DV/GBV and GE. The country is small, and interventions can have clear impact. The environment is welcoming of interventions, even if politically and culturally there are still some clear challenges. In Estonia, both programmes are relevant and implementing them together demonstrates how the issues are interlinked.

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editors/eesmargid ja tegevused/Norra toetused/Koduse ja soopohise vagivalla vahendamise programm/tulemused. meedikute kusitlus.pdf; Pettai, I., & Proos, I. (2014). Perevägivald Eestis sotsiaaltöötaja pilgu läbi. Üle-eestilise ekspertküsitluse tulemused (Survey report). Tallinn: Eesti Avatud Ühiskonna Instituut. Retrieved from

http://media.voog.com/0000/0035/2397/files/7 Sotsiaalt%C3%B6%C3%B6tajate%20k%C3%BCsitlus.pdf; Pettai, I., & Proos, I. (2015). Lähisuhtevägivald Eestis politsei pilgu läbi. Üle-eestilise ekspertküsitluse tulemused (Survey report). Tallinn: Eesti Avatud Ühiskonna Instituut. Retrieved from http://www.sm.ee/sites/default/files/content-

editors/eesmargid ja tegevused/Norra toetused/Koduse ja soopohise vagivalla vahendamise programm/aruanne politseitootajate kusitlus.pd

³⁷ Research was conduced on four areas: lawyers, medical professionals, social workers, and police. See Pettai, I. (2015). Perevägivald Eestis juristi pilgu läbi. Lühikokkuvõte ekspertküsitluste tulemustest (Survey report) (p. 12). Tallinn: Eesti Avatud Ühiskonna Instituut. Retrieved from http://www.sm.ee/sites/default/files/content-

juristide kusitlus draft.pdf; Pettai, I., & Kase, H. (2014). Lähisuhtevägivald Eestis tervishoiutöötaja pilgu läbi. Lühikokkuvõte ekspertküsitluste tulemustest 2003-2014 (Survey report) (p. 14). Tallinn: Eesti Avatud Ühiskonna Instituut. Retrieved from http://www.sm.ee/sites/default/files/content-

³⁸ Information on the media campaign include the video showed on television (<u>https://youtu.be/p3XLdarLIOY</u>), the opening event in Tallinn (<u>http://www.postimees.ee/v2/3254095/kampaania-miski-ei-oigusta-seksuaalvaegivalda</u>), two graphic novels (<u>https://issuu.com/eestiseksuaalterviseliit/docs/esimenena__dalavahetusjuunis2</u>

and http://issuu.com/eestiseksuaalterviseliit/docs/k_ige_halvem_suvi/1), and street posters (www.estl.ee/seksuaalvagivald). ³⁹ Ministry of Social Affairs of the Republic of Estonia, 2016d: 13, 15

⁴⁰ Programme Overview - EEA and Norway Grants 2009-2014. EE11: Domestic and Gender-based Violence', 2016: 2

6.2.7 General findings: DV/GBV

Table 6: General project overview (DV/GBV): Estonia⁴¹

Project	Project Overview	Relevance	Effectiveness	Bilateral
				Dimension
EE11-0001 – Developing services for victims of domestic violence, strengthening co-operation between different institutions, and raising awareness among victims and the general public	The objective of the project is to reduce DV/GBV in Estonia through activities to improve the services provided to victims, cooperation among professionals, and the knowledge of professionals (including shelter staff) and (potential) victims.	The project is aligned with the new national <i>Strategy for</i> <i>Preventing</i> <i>Violence for</i> <i>2015-2020,</i> as well as the Istanbul Convention. The services provided are needed and not readily available otherwise.	The project achieved increased awareness among the general public and specialists likely coming into contact with the victims of violence against women and DV. Activities included a 24- hour hotline providing psychological and legal counselling in all shelters, a unified service description for all the shelters that are members of the Union (the project promoter), and substantial efforts to train staff. The efforts were generally successful, although the hotline was not as well- known and hence not fully successful. Additionally, delays in the start of the intervention may have affected efficiency.	Interviewees noted that the partnership with Norwegian Centre for Violence and Traumatic Stress Studies (NO) was mostly one-sided, benefitting primarily the project promoter. The role of the dpp was to advise and assist with the project. To this end, it was regarded as highly valuable. Interviewees did note that at times it was hard to ensure the dpp's availability to support activities in a timely manner.
EE11-0005 – Building a uniform system for the prevention of intimate partner violence (IPV) in Estonia	The general objective of the project was to develop a unified action model for all specialists dealing with DV/GBV: police, medical professionals, social workers, and legal professionals.	The project's relevance as tied to national and European objectives is not clearly stated in project documentation. However, judging by the details provided on beneficiaries, the project is highly relevant.	The project conducted activities such as studies to map the DV situation from a variety of angles. These were used as a basis for discussions and to generate training and materials for a wide range of service providers, as well as for general awareness raising. To this end, the most effective element was efforts to change professionals' perception on how to respond to victims of DV. Legislative recommendations, on the other hand, have been drafted, but have not yet led to any tangible results.	The dpp, the Resource Centre on Violence, Traumatic Stress and Suicide Prevention Region West (RVTS- Vest) (NO), was useful to the project promoter, as it enabled access to new knowledge, including study trips. However, the partnership was mostly one-sided, particularly benefitting the project promoter rather than the dpp.

 $^{^{\}rm 41}$ The first project was a full case study; the latter three were desk reviews.

FF11 000C	The wasie at size ad		The successful	The Oale
EE11-0006 -	The project aimed	While the	The project targeted	The Oslo
Creating and	to reduce the	project	professionals working with	Municipality
enhancing a	prevalence and	documents do	victims of sexual violence in	Health Agency
multisectoral	harmful	not clearly note	different sectors, as well as	Emergency
network to	consequences of	the degree to	the general public. The	Department Sexual
help the	sexual violence,	which it aligned	activities included an overview	Assault Centre was
victims of	including against	to national and	of existing studies and public	the dpp. Other
sexual	human trafficking	European	campaigns on sexual violence	partners included
violence	victims, by	policy, they do	targeting potential victims and	Tartu University
therefore	creating and	specifically	potential perpetrators, as well	Hospital, East
	enhancing pilot	mention	as trainings and support to	Tallinn Central
	services for victims			
		aligning with	enable the piloting of	Hospital, Tartu
	and a	the (==)	integrated services. The rape	Sexual Health
	multisectoral co-	Norway/EEA	kit system was seen as the	Clinic, and Sexual
	operation network	financial	most successful of the	Health Clinic in
	of professionals	mechanism	interventions, while the online	Tallinn. The project
	and organisations.	2009 to 2014	resources were accessed least.	created piloted,
	This project	priorities.	The efforts have secured	appropriate tools
	ensures a		funding to continue.	(the rape kit and
	coordinated and		5	the accompanying
	sustainable			activities) to deal
	approach to sexual			with victims of
	violence in			sexual violence.
	Estonia.			The partnership
				was solid and
				extended beyond
				the project
				activities, but was
				mostly one-sided,
				with the Norway
				partner sharing
				more information
				than it gained.
EE11-0002	The project aimed	The project is	Support included the provision	No official dpp, but
Supporting	to support female	aligned with	of information to victims, as	there were some
victims of	victims of	national	well as new research, new	organisations that
trafficking for	trafficking for	strategies on		the programme
•	-	•	support services, and training	
sexual	sexual exploitation	GBV, as well as	for service providers. While	promoter
exploitation	by providing them	efforts at the	the reports said the piloted	collaborated with.
through	with rehabilitation	national and	interventions yielded good	The value gained
improving	services. In	European levels	results, there is a lack of	through these
the services	addition, it	to combat	documentation to attest to	efforts appears
provided by	fostered	trafficking.	the final result.	minimal, as
the	collaboration			reflected in the
rehabilitation	among entities			documentation.
centre Atoll	and support for			
and shelter	policy and			
Vega	legislative reform.			
-0-				

6.2.8 Effectiveness: DV/GBV

Both programmes have brought attention to gender issues, an important element of – and precursor to – any political change. Media attention to gender issues has increased during the three years of programme implementation. For example, the NGO Oma Tuba created and maintained an online-based media outlet with a feminist lens; the project by the Estonian Institute for Open Society garnered media attention for its research on

the attitudes of different professionals towards DV and violence against women, as did the media campaign by the Estonian Sexual Health Association on consent.⁴²

In addition to working through the media, awareness on DV/GBV also increased through courses on DV for relevant professionals.⁴³ Perhaps the most influential has been the establishment of a system to respond to victims' needs, such as rape kits. This and other pilot systems have been adapted from the Norwegian models of providing support. Although as part of this programme they were pilots, they have since been established as reasonable responses and have been able to secure funding from the government. This demonstrates their ability to become more widely used and remain independently sustainable.

6.3 Poland

6.3.1 Context

In 2015, police registered more than 69,000⁴⁴ incidents of DV with female victims using the 'Blue Card' anti-DV procedure. Victims most often do not receive adequate assistance or respectful treatment during court procedures.⁴⁵ It must also be noted that official statistics account for a fraction of DV incidents, with common

reasons for not reporting including feelings of shame or embarrassment and cultural or societal norms on family and gender roles.

Polish measures to respond to DV are insufficient and in some cases ineffective. Response methods include the Blue Cards procedure, which was developed by the Institute of Psychology of Health and was introduced by the ordinance of the Cabinet of Ministers. ⁴⁶ Police investigations take place if a crime is reported, and families receive social worker support (which may include support in cases of DV). Statefunded crisis centres offer psychological and legal assistance to victims of violence. Large NGOs also develop and promote

The 'Blue Cards' procedure

The 'Blue Card' procedure is used for known or suspected cases of domestic violence, with an interdisciplinary committee reviewing cases and developing a response plan. Some experts have hailed this procedure as forward-looking and comprehensive, while others feel it pays insufficient attention to victims' needs. Critics feel that some members of the working groups may not be adequately trained to respond to victims' needs. Moreover, the system may focus too much on keeping the family together in the hope that 'matters will be solved'. The EEA and Norway Grants support the implementation of activities aligned with the Polish approach to domestic violence response, and it may be in a good position to support efforts to examine the effectiveness of current approaches.

methodologies to curb DV or violence against women and educate the wider public and relevant professionals.

The Polish government ratified the Istanbul Convention in April 2015 after considerable delays caused by a fundamental ideological discord. The position of women's rights has further deteriorated since the conservative government took power in 2015. Currently, a project supporting a radical anti-abortion law is being promoted, and NGOs supporting victims of DV have lost state funding; feminist programmes are banned from state-held media, and CSOs' anti-discrimination educational programmes are banned from schools. In response, grassroots protests are growing.

6.3.2 The programme and its relevance

The EEA and Norway Grants-funded programme supports staff training and the provision of assistance to small organisations that respond to victims' needs. The programme had two main aims: reduce GBV and reduce DV. The specific objectives included:

- Improving the situation of families at risk of DV/GBV;
- Raising public awareness on the consequences of DV/GBV;

⁴² Ministry of Social Affairs of the Republic of Estonia, 2016d: 13, 15

⁴³ Ministry of Social Affairs of the Republic of Estonia, 2016d: 14; see also the projects' findings

⁴⁴ The PO notes that other institutions (social workers, representatives of the local committees for solving alcohol related problems, representatives of education and healthcare institutions) also initiate the procedure. According to the Report on implementation of the National Programme for Prevention of Domestic Violence, a total of 99,749 Blue Cards-A were filled by the representatives of the abovementioned institutions in 2015.
⁴⁵ Magdalena Grabowska, Zofia Nawrocka: Dość milczenia. Przemoc seksualna wobec kobiet i problem gwałtu w Polsce; Fundacja Feminoteka, Warszawa 2011.

⁴⁶ Rozporządzenie Rady Ministrów z dnia 13 września 2011 r. w sprawie procedury "Niebieskie Karty" oraz wzorów formularzy "Niebieska Karta" (Dz.U. 2011 nr 209 poz. 1245)

- Strengthening cooperation between the services involved in combating DV/GBV;
- Increasing the assistance to people affected by DV/GBV; and
- Improving the quality of services for people affected by DV/GBV.

Within the Polish context, the funding clearly supports relevant initiatives. The funded programme works in many of the areas also addressed by the national programme, and it is compatible with the national act on counteracting violence in family.⁴⁷

Improving cooperation between civil society organisation lone mothers' homes and public centres of social assistance

The MONAR association runs houses for single mothers who are victims of violence. The houses are not shortterm shelters, but places where women engage in an individual programme to reach independence. A woman's placement in such a house depends on the house's cooperation with the local centre of social assistance. This centre in turn must cooperate with a similar centre in the place of the woman's origin (if she comes from a different community); the latter centre provides funding for the woman's subsistence in the house. The rules of cooperation, developed by teams of experts from the association and the centres, describe the responsibilities of the house and the local centre. In particular, if the centre of the woman's location of origin decides to suddenly relocate her, both the house and local centre help the woman advocate to continue her programme in MONAR. The rules also describe activities by both parties if a woman leaves the house before finishing her programme (PL14-0015).

6.3.3 General findings

Table 7: General project overview: Poland

Project	Project overview	Relevance	Effectiveness	Bilateral dimension
PL14-0001 – Polish Family – Free from Violence	The project has three key elements: research on family violence and GBV; a social awareness media campaign; and training for interdisciplinary teams performing the Blue Card procedure. It also includes two deliverables: one report from a survey on DV and one benchmark report prepared by CoE on legal measures to counteract GBV with recommendations for Poland.	The project was, as with the national perspective, more focused on DV than GBV. The project interventions are also aligned with European goals.	The results of the comparative survey on DV were used to promote policy change and to develop and design future interventions by the programme operator. The GBV study has not been widely utilised, if at all. Basic capacity development (training) was provided for professionals. This was useful to individuals with no experience, but not for people who knew the field. The interdisciplinary committees working on the Blue Card system that the training targeted generally include individuals with varied levels of knowledge; hence for this group the training	CoE conducted desk studies, developed training materials and trainings, and supported study visits. At the project level, CoE's involvement was positive, but it is unclear how much of the material developed by the CoE experts was used during training or will be used in future. The CoE experts were largely treated as service providers

⁴⁷ Ustawa z dnia 29 lipca 2005 r. o przeciwdziałaniu przemocy w rodzinie (Dz.U. z dnia 20 września 2005 r., Nr 180, poz. 1493). Term used is not an official translation.

			was not the most	rather than as
PL14-0002 – Strengthenin g measures to support victims of domestic violence	The project included a series of trainings to introduce professionals to key issues regarding DV victims and enable them to provide adequate legal, psychological, shelter, and financial support to victims. The project also included educational meetings on victims' rights and psychoeducational groups.	The project is relevant to existing policies. However, some experts noted that this type of support (although provided by the Ministry of Justice) does not include training for prosecutors and judges, who may not have the knowledge to adequately handle DV cases. This gap in the project reduced its relevance, according to some respondents.	effective. Professionals increased their competence through comprehensive training on key psychological and legal aspects of family violence. The training was introductory and intensive, appropriate for newly employed young professionals starting to work in DV and GBV. The average score given in participant assessments was very good (five out of six). The main concern with the intervention related to omissions (see 'relevance').	partners. No dpp.
PL14-0007 – Implementin g preventive measures to reduce GBV	The local centre for social assistance ran the intervention. It provided psychological education and support to women and child victims of DV. The support for women included group and individual psychological and legal counselling and family mediation. The project also included support groups for children and support to members of the interdisciplinary team in the 'Blue Card' system.	The project was relevant in that it supported efforts that are well established within the Polish system. To a certain degree, the funding recipient continued providing existing services, but to a larger extent. (For example, legal support normally would have been sought from a different institution, where it was not sufficiently available.) While the project did not generate a drastic change in how victim support is provided, it offered a greater opportunity for empowerment.	This system of providing victim support is generally considered efficient. Psychoeducational groups, as well as individual psychological counselling, helped women to grow stronger and gain independence. Providing legal support helped victims minimise the number of agencies they reached out to while attempting to escape violence and exert their rights more effectively.	No dpp.
PL14-0003 – Stop Violence – Second Chance	The project consisted of developing a new approach to work with perpetrators, working with prisons to create an environment better suited for work with inmates, and working directly with inmates.	Working with perpetrators to modify their attitudes and behaviour was seen as a very relevant set of activities.	Relevant professionals were trained on the new system to work with perpetrators. While the training was seen as effective, it is not known yet how effective the new system is. The intervention did not quantify the impact on	No dpp.

PL14-0012 – Power to Help	The project aimed to work with victims through social work, therapy, psychological counselling, family mediation, and crisis intervention facilities, as well as with professionals from interdisciplinary teams to learn to identify the signs of DV. A corrective psychoeducational programme for perpetrators was also part of the project.	This project is well aligned with national policies and legislation. It aims to bridge the knowledge gap and ensure that key professionals are sufficiently trained to implement existing policies. To some extent, the funding recipient continued providing the services that are usually part of their tasks.	perpetrators; indeed, it may be too early to do so. This will be the real test of the effectiveness of the intervention. The trainings included a variety of target groups and appear to have been valuable for multiple audiences. The important aspect here is that training and support were provided to a wide range of beneficiaries and thereby aimed to tackle the issue from multiple angles.	No dpp.
PL14-0015– My Home without Violence – Programme of prevention and education measures for victims of domestic violence residing in MONAR shelters for mothers and children	The project aimed to develop mechanisms (e.g., rules for engagement with local government), build capacity among professionals, provide psychosocial support to victims, and improve the infrastructure in the shelters where the programme was implemented.	The project was relevant in that it filled a need and enabled the target shelters to meet the minimum European Union standards for services. These services are part of the Polish support structure, meaning the intervention does not fill a gap by providing a new form of institutional support. However, it is innovative in that it develops standards of cooperation between the shelters and local public social assistance centres. It did delineate more clearly the roles and responsibilities of shelters and local authorities, which either was previously not clear or lacked good practice.	The project provided services to victims and ensured that service providers received adequate training. While the policy and law determine responsibilities, how different entities engage is not clearly prescribed (or the law is not entirely favourable for victims). Therefore, the most efficient element of the project was the delineation of responsibilities amongst relevant stakeholders.	No dpp.
PL14-0019 – Loved Ones Love – Not Hurt	The project provided psychosocial services for victims, as well as services such as	This project, as with others in the Polish context, is well aligned with national priorities	Services provided seemed to be efficient in that they followed the service provisions	No dpp.

	meetings with lawyers, family therapy, and other therapeutic and informational sessions. The project also included corrective psychoeducation for perpetrators, as well as infrastructural support for a homeless shelter where a space for victims with children has been created.	and well served to meet the demands of the Polish system.	stipulated by the Polish system. As with other cases, the degree to which these services benefit beneficiaries remains an open question because there is no data that would attest to the effectiveness of the interventions.	
PL14-0004 – 'Rich and Beautiful' Centre	This project focused on providing legal and psychosocial support to victims. It also provided job counselling to help women use their skills, build relationships with other women, and develop financial and entrepreneurial skills.	This project, as with others in the Polish context, is well aligned with national priorities and well served to meet the demands of the Polish system.	The projects target vulnerable women, some of whom are victims of DV. As with other programmes, it's not possible to know how efficient the interventions were, as this would require an assessment of beneficiaries.	No dpp.

6.3.4 Effectiveness

The programme targets victims, perpetrators, staff in institutions working with both groups, and the wider public. The provision of services falls within the type of activities that Poland is pursuing more widely – that is, the EEA and Norway Grants are not funding interventions that differ from others being conducted in the country or that might lead to clear innovation. However, the efforts do enable the provision of services to individuals that may not have previously had access.

It is difficult to draw conclusions on the effectiveness of individual interventions. While generally respondents regarded trainings as useful – and having better or more information available is a positive step – the provision of direct services to victims is harder to assess. This is particularly true since to protect victims, it was not possible to talk with them about their perceptions of the services they have received. Lastly, the media campaign planned as part of the programme has yet to be carried out, so its impact remains to be seen.

Empowering women in Mińsk Mazowiecki

Participants in the 'Implementing preventive measures to reduce GBV' project were victims of violence, mainly from families in which alcoholism is also a problem; many were socially excluded (clients of social assistance). As part of the project, individuals participated in a psychoeducational support group and individual psychological and legal counselling; they also developed parenting skills and participated in family mediation. Interviews with participants and project staff found that women were at different stages of gaining independence and freeing themselves from violence; some had achieved considerable results. The majority of participants still lived with the perpetrators, while some successfully left that environment. (Isolation of the perpetrator is not easy or supported in the Polish law – the need for change has been raised by the Polish ombudsman for civil rights, as well as in the recommendations in this report). Participants have increased their sense of agency, strength, and self-esteem.

6.4 Portugal

6.4.1 Context

Despite making progress, Portugal is still deeply unequal in relation to women's political and economic participation. Women also continue to disproportionally engage in unpaid activities such as housework and childcare.⁴⁸ Regarding moral and sexual harassment in the workplace, recent studies (developed with the EEA funds) revealed that 16.7% of women experienced moral harassment⁴⁹ and 14.4% sexual harassment in the workplace.⁵⁰ Men experienced 15.9% and 8.6%, respectively.⁵¹

6.4.2 The programme and its relevance

The programme in Portugal focuses on the main GE challenges in Portugal, including sexual and gender-based harassment in the workplace and women's active participation in decision-making bodies. The programme had a special focus on research and collecting data that could inform policy and decision-makers as they move forward with efforts to reduce gender disparities.

The programme consisted of three pre-defined projects:

- A white paper, 'Men's roles in GE perspective';
- A national survey on time use by men and women; and
- A research study on sexual and moral harassment in the workplace.

In addition, the programme included two open calls for proposals to support the development of tools and methods to promote GE. Additionally, a small grants scheme intended to provide small-scale funding to entities implementing measures focusing on awareness raising and research on gender issues and GE.⁵²

The programme was relevant because no other funding sources focused on research and data collection to inform policymaking or other interventions, nor has funding been allocated to support work in the private sector that can support measures promoting equality. Additionally, interventions with local government were designed with future replicability in mind. Overall, the programme had a clear programme logic that filled existing gaps.

Cultural values: What people know, and what they think

In Portugal, there are regional and sectoral discrepancies in GE issues. The 'Equality Balance' project aimed to develop an instrument to help assess the impact of legislative measures on GE across sectors. In this first stage, the instrument focused on assessing the impact of legislative measures on lactation and breastfeeding. During initial fielding, some challenges with the tool were encountered due to lack of trust amongst those in the pilot about how the data was being used. The collected data showed that respondents, particularly those with limited education, have limited knowledge about legislation on lactation, breastfeeding, and paternity rights. It also showed that Portugal still has deeply rooted notions of labour and gender that hinder attaining equity. Overall the project succeeded in developing a tool to identify data on key existing legislation, as well as the role of culture in achieving labour market equity.

⁴⁸ For statistics on gender equality, see:

http://eige.europa.eu/, http://reports.weforum.org/, http://www3.weforum.org/docs/GGGR2015/PRT.pdf, and http://unstats.un.org/unsd/gender/downloads.html.

⁴⁹ Also known as psychological harassment.

⁵⁰With a sample of 1,801 respondents, 558 men and 1,243 women.

⁵¹ See <u>http://www.cite.gov.pt/pt/destaques/complementosDestqs/Assedio_Sexual_Moral.pdf</u>.

⁵² See <u>http://eeagrants.org/programme/view/PT07/PA14</u>.

6.4.3 General findings

Table 8: General project overview: Portugal

Project	Project overview	Relevance	Effectiveness	Bilateral
PT07-0001 – Sexual and moral harassment in the workplace	The principal aim of the project was to update the knowledge base on harassment in the workplace. In turn, this would be used as a foundation for the development of tools to reduce workplace harassment.	The effort is well aligned with Portuguese legislation and policy, as it aims to support equality in the workplace. The value of the information generated was more contentious. Project documentation and respondents felt that the information was important and an added value, while other experts disagreed on its importance given recent Europe-wide studies.	The project led to an updated dataset that was used as a foundation for a series of deliverables to share the information to a varied audience through a variety of means, including a website, booklets, and seminars.	dimension The funding allocated to the dpp, the Norwegian Association of Local and Regional Authorities (KS), was very limited and hence its role was reduced. It was largely regarded as a service provider to support the Portuguese initiative, rather than an effort of mutual benefit.
PT07-0007 – National survey on time use by men and women	The project aimed to conduct research on paid versus unpaid work in Portugal and its distribution between men and women. The study's findings were used to raise awareness and support policy changes to help curb the disparity.	The project was relevant because it called attention to a disparity that had been largely overlooked in the Portuguese context.	The project resulted in a report that led to the drafting of policy briefs and dissemination of information. The findings are also due to be publicised at relevant conferences. The degree to which these have already led to any policy-level discussion or change is not known.	No dpp.
PT07-0006 – Equality Balance	The project aimed to develop an instrument that could be used across different economic sectors to assess legislative measures to promote GE. The findings were to be shared through multiple media.	As with other projects in Portugal, this intervention is well aligned with existing policy and legislation on the labour market. It was noted that legislation exists, but complying with it is often a challenge that is exacerbated by a lack of knowledge about the challenges faced.	The project was deemed (by respondents and in documents) as effective in shedding light on key issues. This was regarded as a foundation to possible policy changes.	Through the dpp, International Development Norway AS (NO), the programme promoter received technical support. The project operator felt that this process was an asset to the project.
PT07-0002 – Men's roles in a gender equality perspective	The project aimed to raise awareness and produce policy- support documents discussing how the	The project targeted a number of areas, including WLB, sexual and psychological harassment in the	The project has included considerable data collection through various means, but the final	No dpp.

	role of men needs to change in Portugal to create a gender-equal society	workplace, the role of women in the workplace, education, health, and others. The project was relevant in that it opened a debate on issues that had not been widely discussed previously.	dissemination of the findings has yet to take place. Still, the reviewed documentation showed the project has been effective in highlighting a new perspective on GE and expanding the understanding of efforts needed to achieve a gender- equal society.	
PT07-0008 – Promotion of gender equality in decision- making positions and reduction of the gender gap in the business sector (Igualdade de Género nas Empresas)	The project was designed to work with private companies and develop a tailor- made mechanism, which would enable companies to ensure GE in decision-making and close the gender pay gap. The project was designed to use a strong feedback loop to permit the improvement of tools and mechanism.	The programme is relevant as it's in keeping with national policy and legislation and also addresses some of the key (and often overlooked) challenges facing Portugal in terms of achieving GE in decision-making and leadership positions and eliminating the gender pay gap.	The project has been considered effective at generating a set of tools to enable companies to be more aware of (and hence responsive to) their gender disparities. In addition, the project has generated materials highlighting gender disparity in the workplace to companies that would potentially like to pursue policies creating a more gender-equal environment.	The partnership with the Center for Gender Research at the University of Oslo (NO) was designed to enable Portugal to gain information from the Norwegian experience and, where relevant, emulate it. As with other projects, the partnership was largely one-sided.
PT07-0003 – Local Gender Equality	This project aimed to bring the issue of GE to the municipal level by developing tools that could be used by municipalities to examine how gender-balanced they are in their policies, work, and allocation of funds.	The project is highly relevant because in Portugal, the issue of GE has not quite reached the municipal level yet. This project was both relevant and innovative in that it aimed to provide municipalities with the tools to address question of GE locally.	The project relied on local data collection, as well as the identification of best practices from other countries, as a foundation for creating a capacity development package for municipalities. It is not possible to know how useful the training and tools are because this would require changes at the municipal level, and it is too early to document them. However, the efforts appear to have been well received.	The relationship with the dpp, the Centre for Gender Research at the University of Oslo (NO), focused on the exchange of experience. The details of this experience are not known.
PT07-0010 – Working	The project aimed to work with	This intervention is well aligned with national	As with previous projects in the	There was an exchange visit

Genderation – No Trabalho e na Vida	companies in the clothing, footwear, and garment industry to support gender-equality policies.	policies and legislation and relevant because few efforts to work with these actors have been made before.	programme, the activities have allowed for information sharing and model development; however, the degree to which these will be used in future by the targeted companies and others remains to be seen. In theory, the model should be effective and enable companies to address GE issues independently in future.	with Iceland though the Icelandic dpp, the Icelandic Women's Rights Association (IS). This was intended to share experiences.
PT07-0004 – 'Gender and Mobility: Inequality in Space-Time' (GenMob)	The project focused on developing a methodology to collect data on mobility that could show that the mobility chain standard reference should not be based only on the male mobility profile, keeping in mind the disparity between female and male activity levels during the day.	The project is relevant in that it is another means by which gender disparity in the Portuguese context, particularly in relation to paid and unpaid labour, can be addressed. It aims to bridge this gap and suggests a methodological innovation in gender studies. The relevance of the project will drastically increase if it is able to generate data that can be used for policy changes, as is its aim.	The project thus far has focused on methodological development and testing. The tool's ability to lead to policy changes remains to be seen.	The dpp, the Noroff University College (NUC)(NO), has served primarily as a technical advisor to the project.

6.4.4 Effectiveness

Projects in Portugal fall under two main categories: finished and on-going. All of the examined projects were hampered by initial delays; some have been able to make up for lost time, while others haven't yet. Thus far, completed projects have achieved their planned outputs, and it is expected that on-going projects will also be able to meet their output commitments.⁵³ The projects generated knowledge and a series of tools and mechanisms to work with companies and government offices to curb gender inequality. While in Portugal all respondents commended the research conducted, external experts questioned the quality and future value of some of the studies (particularly the new database on the state of GE).

There is clearly a need for interventions that support private and public companies in becoming better aware of GE and having the tools to address the challenge. However, it is too early to know if the projects have generated long-term outcomes. Therefore, any assessment of the projects' effectiveness is speculative at this stage.

⁵³ Three of the eight projects examined during this rapid assessment were not finished at the time of data collection.

6.5 Romania

6.5.1 Context

In Romania, there are laws and regulations on DV and victim protection. However, the laws are not always implemented, and populations such as the Roma have even less access to police and legislative support than other groups. During the first six months of 2016, Romanian police received 8,926 reports of DV. More than half were in an urban environment, and more than half were committed at home. The *Country Report WAVE 2010* noted that Romania has six times fewer places in shelters/centres for victims of DV than required under the European standard. ⁵⁴ Moreover, many Romanians have a passive attitude towards DV and a view that the men in the household have the 'supreme power'.

DV and human trafficking remains grave challenges in Romania, despite increased attention on both issues. The government, NGOs, and CSOs currently lack the required resources to

Empowering Roma women in Pitesti

One key outcome of project 'CONSENS: Awarenessraising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South Muntenia' for Roma women victims of domestic violence (DV) was to show them that someone cares about their lives. The presentations they received as part of the project marked the first time that they heard that someone cared, and that solutions exist for them and their children when they experience DV. As part of the project, the women were shown a video of a Roma woman sharing her experience with DV. In the days that followed, many Roma women approached the mediator and asked for help from the project. As a result, several Roma victims of DV left their homes and moved with their children into the Pitesti shelter. where they could receive counselling and start a new life. This shows that this kind of intervention can have clear and noticeable impact in a short time. (RO20-0006).

enact a coordinated response that can effectively and systematically protect victims.

6.5.2 The programme and its relevance

The Norway Grants-funded programme draws on both national legislation and relevant CoE conventions as an inspiration for its priorities. These include:

- Improve support services for victims of trafficking and DV;
- Raise public awareness on the harmful effects of DV;
- Improve law enforcement and prosecutor response to DV; and
- Respond to specific needs of the Roma population in an effort to reduce their vulnerability to DV and trafficking.

Overall, the DV issue is pressing and victim services need to improve. To this end, the programme is relevant and needed. In addition, the programme is well aligned with national strategies and policies.

⁵⁴ One place for every 10,000 citizens.

6.5.3 General findings

Table 9: General project overview: Romania

Project	Project	Relevance	Effectiveness	Bilateral dimension
	overview			
RO20-0007 – JAD – Joint Action against Domestic Violence	The main objective of the project has been to enhance the capacity of the police and judiciary on DV- related issues.	One of the key challenges in Romania is that although policy and legislation exists to protect and support victims of DV, they are often not well understood by key parties or key parties do not know how to implement them. Ensuring that the police and judiciary know what tools exist and what they require is thus highly relevant to the local context.	The project has been delayed, so the final outcome is unknown; however, efforts thus far appear successful. The general campaign has not yielded notable results yet, but the trainings have been well received. Whether they lead to clear changes in practice for the police and judiciary is a question outside the scope of the current assessment.	There were two partners involved in this intervention: the CoE and the National Police Directorate in Norway (POD). Their role was primarily as experts supporting the project. To this end, their capacity was both necessary and well received.
RO20-0001 – Best practice model for victims of trafficking in human beings assistance – Pilot project	The main objective of the intervention has been creating an integrated system for the provision of assistance to victims of human trafficking.	The issue of trafficking is very relevant in Romania today; hence it is important to examine the current system to respond to human trafficking and ensure that the mechanisms in place are aligned with the national policies. Preventing trafficking and supporting victims of trafficking are also important.	The project has been delayed, so it is not possible to know all that has been achieved. Still, the training of trainers on supporting victims of trafficking appears to have been effective in raising awareness and improving knowledge amongst training target groups.	The CoE was highly valuable to the project in transferring knowledge to the organisation.
RO20-0006 – CONSENS: Awareness- raising campaign on the negative effects of domestic violence in the regions Bucharest- Ilfov and South Muntenia	The project aimed to raise awareness and conduct an outreach campaign on the negative effects of family violence among the Roma population in the Bucharest- llfov and South Muntenia regions.	DV is prevalent generally, but the Roma population has particularly limited access to support. They often self-exclude from accessing services and are suspected to have limited information on what is available.	The effort yielded immediate reactions in some cases, suggesting that the type of interventions used resonated with the target population.	No dpp.
RO20-0015 – Network of support centres for	The project aimed to assist centres that	These efforts created a pool of services supporting centres that respond to victims'	The project included the establishment of support centres for elderly victims of DV.	The transfer of know- how and best practices through the public-private

domostia	navido cunnort	naada Dartiaular faaua	These facilities are	north orchin was
domestic violence	provide support to victims of DV.	needs. Particular focus was on support to	currently offering	partnership was valuable; these are
victims – SOS		elderly victims of DV.	services.	not dpp, however.
Violence			501 11003.	not upp, nowever.
RO20-0002 -	The project	In Romania, there was	The project plans to	The initial proposal
Integrated	aimed to	no mechanism or	focus on	had a bilateral
solutions for	develop a	institution aiming to	infrastructural	component that was
victims of	network that	provide services and	development to	eliminated during the
domestic	also worked to	support for	support victims and	evaluation process
violence	establish a	perpetrators. This	perpetrators and	for the application,
	support centre for both victims	project therefore filled	launched awareness-	when the project duration was
	and	a gap in services.	raising campaigns. At the time of this	shortened from 18 to
	perpetrators,		review, the	12 months and the
	which included		infrastructure had yet	budget was
	providing		to be finished and	significantly reduced.
	counselling and		hence services were	significantly reduced
	support for		provided from other	
	both groups.		locations (community	
			centres).	
RO20-0003 -	The main	The project is highly	The effort was not	No dpp.
We Help You	project aim has	relevant because the	particularly effective	
to Be Safe –	been to	condition of the	because it did not	
Rehabilitation	rehabilitate	facilities was low and	consider the need for	
centre for	existing	unusable.	training staff and	
domestic violence	infrastructure		operational costs, and hence the facilities	
victims Rm.	(shelters for victims of		remain unused.	
Sărat	violence).		remain unuseu.	
RO20-0008 -	The project	The specific area	The effort aims to	No dpp.
No Domestic	aimed to	targeted was	change popular	
Violence!	improve the	underfunded in the DV	perception of DV	
	facilities	sector; therefore this	through campaigning	
	available,	project enabled	and provide	
	increase the	overlooked regions to	counselling. Due to	
	services	catch up and be able to	delays with the	
	provided, and make the	more widely provide services to the target	infrastructure component of the	
	services	population.	project, services to	
	provided more		victims have not been	
	widely known		provided thus far.	
	to the public in			
	Sibiu County			
	Council, City			
	Hall Tălmaciu.			
RO20-0010 -	The project	There is a shortage of	The refurbishment of	No dpp.
Emergency centre for	aimed to	services provided to DV	the shelter took place,	
victims of	establish a centre for	victims in Romania. Therefore, all of these	but delays in hiring staff mean that the	
domestic	victims of family	interventions aimed to	training of said staff	
violence in	violence,	close the gap between	has not materialised	
Olt County	provide on-	demand and supply for	yet. The only	
	, going training	services.	component of the	
	for service		effort that has been	
	providers, and		completed thus far is	
	expand			

awareness-	the campaign to raise	
raising efforts.	awareness.	

6.5.4 Effectiveness

According to the programme operator, the General Direction of Social Assistance and Child Protection at the Ministry of Justice – the main project promoter in Romania, hence warranting special attention – has managed the projects relatively well, but had some administrative and procurement challenges, particularly in commissioning infrastructure jobs. Other challenges (also found in other countries) related to the bureaucracy of fund management. Some NGOs encountered financial and contract management issues because they were unfamiliar with the administrative or financial burdens they may have had to incur at the onset. Other challenges related to the limited implementation capacity of project promoters, including on financial management.

The majority of the training activities implemented by both NGOs and public institutions ran smoothly. NGOs had some challenges working with Roma target groups because the community is difficult to access. Complex projects, which included establishing infrastructure and services for victims of DV and engaging perpetrators, did not do as well as expected. This was partly because of delays with infrastructure development, but also because the importance of having specialist staff to work with victims of DV was underestimated.

Overall in Romania, despite clear challenges, the programme made clear headway. Examples of achievements include:

- Capacity development of the judiciary and police.⁵⁵
- Development of capacity that supports the use of multidisciplinary teams to respond to DV/GBV cases.
- Engagement with the Roma population.⁵⁶
- Awareness raising and minor attitudinal changes on GBV among the general population, police, shelter staff, and the victims themselves.

However it is also worth highlighting that achievements are not yet complete since many efforts have been delayed and are still being implemented (see the table in section 7.5.3)

What it means to be a victim of domestic violence in Romania

The bureaucracy is enormous to place a victim of domestic violence (DV) into a shelter and put her through a support programme. As an example: One day a mother of five arrived in Bucharest, having travelled 150 kilometres with her five children after seeing a TV show with information about a shelter in Bucharest and support for DV victims.

To find shelter placement, the woman first had to wait for the Local Council of the Mayoralty of the relevant district in Bucharest to approve her request. This process took several weeks even though the law provides for much quicker response in extreme cases. During the waiting time, the state provided no home, food, or services for either her or her five children; the non-governmental organisation helping her had to find a solution through a private shelter for DV victims.

Shelter placement does not mean safety, however; the woman's husband found her and the children and beat her on numerous occasions on the street close to the shelter. The police, although aware of the situation, did nothing to the perpetrator. This shows both the way the police see DV and what little recourse the law can provide. As a response to the continued threat of the husband, the women and her children have been moved among private shelters on numerous occasions. Still, to date, the police have not intervened in a manner that secures her and her children's safety long term. Her case is not exceptional.

⁵⁵ It is too early to know how the training has actually impacted their ability to do their job. Moreover, trainings are not yet complete, so the final number of direct beneficiaries Is not yet known. Importantly, the training model is one that will be used more widely, so the intervention itself is only the initial stage of the intervention.

⁵⁶ It is not possible to know the total Roma population reached, as projects not exclusively targeting Roma do not disaggregate their data by ethnic group. The CONSENS project targeted 300 Roma individuals.

6.6 Slovakia

6.6.1 Context

The situation is difficult in Slovakia on issues related to DV/GBV. Many people do not understand the benefits of human rights protection, which is exacerbated by conservative groups contrasting human rights with traditional values. The impact of politically conservative groups is not trivial when thinking about the role of the government in Slovakia – for example, in considering the lack of support for ratification of the Istanbul Convention. In relation to DV, the situation is even more dangerous for minority groups. However, the fight against GBV/DV has become a relevant public policy issue, primarily as a result of efforts by local NGOs and CSOs.

As a result of multiple efforts, a key strategic policy document (the *National Action Plan for the Prevention and Elimination of Violence against Women 2014-2019*) was drafted and enacted; additionally, the National Helpline for Women Experiencing Violence was launched in 2015. More recently, the level of government commitment has increased, which is a positive step, but in many cases these efforts have failed to include the knowledge and experience of NGOs and CSOs. This has resulted in slower-than-expected progress and represents a typical case of relearning lessons that are already known.

6.6.2 The programme and its relevance

The programme in Slovakia aimed to support the development of social services for women experiencing or at risk of DV/GBV in intimate partnerships and for survivors of DV. The interventions included support for existing counselling centres, new counselling centres, the development of women's shelters/safe women's houses, and centres focused on providing services for people experiencing DV. In addition, the programme supported the

development of support services that were gender-sensitive, as well as human rights- and client-oriented. It also supported training professionals tasked with supporting victims of DV/GBV, as well as conducting campaigns, awareness-raising activities, and public events to increase awareness about DV/GBV. In addition, interventions aimed to strengthen networking and institutional cooperation at the local, regional, and national level and cultivate bilateral cooperation.

In Slovakia, needs related to service provision (such as shelters, safe houses, and psychosocial support) far exceed the available resources. Moreover existing resources generally do not meet the minimal standards delineated by the CoE.⁵⁷ Therefore, the programme interventions undoubtedly filled a gap in the local context. In addition, the government has introduced the Coordinating Methodical Centre as a hub to coordinate DV/GBV response efforts. However, their efforts thus far have not been as well received or inclusive as they could have been. The main challenges relate to institutional collaboration. Clearly, collaboration could be greater and more inclusive, taking advantage of the wealth of knowledge amassed by CSOs over the years.

The Norwegian Centre on Violence and Traumatic Stress Studies has supported the implementation

Building safe houses: An uphill battle

In 2014, the organisation MYMAMY secured funding for a project to build a women's shelter/safe house in the Prešov region. The project specifically responded to the needs identified within the town and the region, which lacked a safe house for women at risk of or experiencing domestic or gender-based violence. However, from the outset, the project encountered resentment and rejection from the local population and members of the local parliament. Local residents felt the presence of a safe house would increase crime and noise pollution and generally cause disturbances in a residential area. A petition against the safe house managed to secure more than a thousand signatures.

Both the petition and media coverage resulted in the loss of partners, with both the municipality and regional authorities retracting their support. This meant the nongovernmental organisation faced costs that far exceeded what was originally anticipated. As a countermeasure to secure the funding to execute the project, MYMAMY launched a public fundraising campaign that ran until the end of the 2015. As a result of the additional efforts by MYMAMY, the women's safe house in Prešov opened in November 2015. The safe house is the only one of its kind in the region and can accommodate up to 35 people (women and their children). The safe house also provides counselling services and has space for trainings. (SK09-0005).

⁵⁷ National Action Plan for the Prevention and Elimination of Violence against Women 2014-2019, p10

of the competency model, participated in the exchange of experiences, and supported knowledge and competency building; it has also supported monitoring and evaluation (including the use of quantitative and qualitative research methods), worked on the development of new research methodologies, and focused attention on primary prevention and on working with children who have experienced DV. The partnership has also supported the development of a national system of coordination, implementation, and monitoring and evaluation for GBV/DV-related public policies and measures, as well as supported the monitoring of national plans and strategies on the prevention and elimination of GBV/DV.

Regarding the bilateral dimension, partners plan to continue to work together even after project completion. The Norwegian Centre on Violence and Traumatic Stress Studies has expressed willingness to participate in research, data processing, and other activities to perform comparative analysis of various aspects of GBV/DV in Norway and Slovakia.

6.6.3 Effectiveness

Overall, effectiveness appears to have been high. However, the experience of both partners and other stakeholders seems to be a key factor in how well service provision was received. Additionally, local politics played a central role in service delivery – so much so that one of the organisations that was awarded a contract had to withdraw their proposal because they were unable to execute their project without the support of an experienced service provider and no service provider was willing to engage with them because they were a local ecumenical institution.

The findings suggest that well-established organisations perform better when providing services to victims. The effectiveness of interventions focusing on women and survivors of DV also depends on the quality of experts and professionals participating in face-to-face service provision. Notably, efforts have not only been able to expand service provision in terms of quantity, but also coverage. The Norway Grants specifically, for example, were able make selected shelters wheelchair-accessible.

6.6.4 General findings

Table 10: General project overview: Slovakia

Project	Project overview	Relevance	Effectiveness	Bilateral dimension
SK09-0013 -	The project focuses on	The project is	The project has	The partnerships
The Centre	improving the situation	relevant because	successfully provided	with Romerike
PEACE – for	of women in need who	the number of	adequate housing for	Crisis Centre (NO),
the bettering	are at risk of violence	facilities providing	women victims of DV	Indre-Ostfold Crisis
of the	or experiencing	residential	and their children. The	Centre IKS (NO)
protection	different forms of	support and a	support system not only	have fostered the
and support	violence, as well as	comprehensive	includes the shelter, but	sharing of ideas
services for	their children. This	long-term support	also support to enable	and experiences,
victims of	includes providing a	package are	the victim to start a new	enriching the
violence in	holistic support	limited.	life.	project and
the families	package that includes			partners
	psychosocial support.			substantially.
SK09-0009 –	This institution has	Having a one-stop	The centre has	The relationship
Coordinating	been established by	coordinating body	encountered problems	with the dpps,
Methodical	the government and is	for all DV/GBV	related to delays and	Norwegian Centre
Centre	intended to be a	activities is a	misunderstanding with	for Violence and
	clearinghouse and	positive step.	other actors, but	Traumatic Stress
	central point for	However, in some	generally it has been	Studies (NO), and
	support, collaboration,	ways, the	able to provide trainings	Council of Europe
	research, and the	Coordinating	and support	are strong. The
	monitoring of policies	Methodical	organisations providing	centre has
	and their	Centre has not	direct support to	benefited from
	implementation.	been fully able to	victims.	exchange and
		act as a unifier.		sharing
		This reduces its		experience, seeing
		relevance and		the potential for a

SK09-0005 – Safe Women's House	This project aimed to improve the quality of a women's shelter in Bratislava. This included infrastructural aspects, as well as supporting staff training, enabling additional services such as a helpline, and promoting women- oriented counselling.	impact to a degree.	Specialised services (such as safe housing for women, counselling, specialised health care services, individual and group psychotherapy, self-help groups, and educational activities) all help improve GE. These kinds of activities demonstrate progress. Equally, the shelter facilities are also welcomed, as they will enable the provision of services to a wider audience. The intervention is not cost- effective, but provides an effective response to the needs of victims of	dpp as a long-term advisor. However, the centre is aware that this kind of support may not be feasible without the financial support of the EEA and Norway Grants. No dpp.
SK09-0010 – Building of new counselling centres for women and children experiencing gender-based violence with their guidance	The project was designed to introduce high-quality services for women at risk of violence or experiencing violence to two Slovak regions where these services are entirely missing.	The project fills a gap in the provision of services at the local and regional levels. The complex set of specialised services for women from regions without access to services has been provided, and the framework for action and support was built. All these services are highly relevant, as they are otherwise unavailable.	violence. The provision of services and building a network of entities providing services are important elements in ensuring the best possible response to the needs of DV victims given limited resources.	Partnerships were an important element in supporting the use of innovative approaches, particularly in terms of services provided to victims of DV. These were not dpp, however.
SK09-0004 – Building new	The project aimed to create the conditions	The region does not have many	The provision of basic and specialised social	The aim of the partnership with

services for women and their children at risk of violence in the Liptov region	for new services for women at risk of GBV or experiencing violence in the Liptov region in the northern part of Slovakia.	service providers. Therefore, this project was filling a clear void – both in terms of the provision of shelter space, as well as a 24-hour hotline and the support services needed by victims.	and psychological counselling, social rehabilitation, and social-legal protection within the set of services has been effective.	International Development Norway AS (NO) was to enhance the professional knowledge of the applicant and new services provider, to promote exchange of good practices amongst partners, and to provide supervision to staff. The degree to which this was attained was not documented.
SK09-0025 – Improving the quality of counselling for women experiencing violence in intimate partnerships in Kosice region	The project was designed to improve quality and promote accessibility of specific service for women in the Kosice region in eastern Slovakia through cooperation with the regional government.	The project is highly relevant because it is aligned with European priorities, sees the provision of services as a multi-layered issue, and engages in partnerships as a key way to better serve marginalised or hard-to-reach groups.	Campaigns and public events support a framework for social services, and responsive, decisive multi-institutional cooperation at the regional level proved effective, as did the provision of services and outreach to victims in remote areas.	See above.
SK09-0014 – Women's House Trencin	The aim of the project was to establish a safe house in the Trencin region. The district has limited available services, and this safe house was designed to respond to this need.	The project aimed to provide shelter services to women who did not have access to them. In addition to providing services, the project aimed to support the eradication of DV through campaigning and awareness raising.	Raising awareness, coupled with an array of support services to victims (including psychosocial and legal services), was seen as a positive way to curb the prevalence of DV.	The project has five partners from various sectors – the local Office of Labour and Social Affairs and Family, a university, an unspecified social service provider, and partners from Norway. Their specific roles were unclear in the documentation.

6.7 Spain

6.7.1 Context

Spain is one of the European countries at the forefront of equality-friendly policies. In recent years, Spain has introduced ground-breaking legislation to combat GBV and uphold principles of GE in private and public life. The Organic Act 3/2007 of 22 March for Effective Equality between Women and Men was a milestone within the Spanish labour law system, highlighting equality between women and men in the labour market and workplace. However, the gender gap remains keenly visible within the labour market. Overall, women are overrepresented in lower-paying sectors of the economy and underrepresented on company boards and other decision-making bodies; efforts to close the pay gap and gain a more balanced distribution of unpaid housework and child-rearing responsibilities have not yet achieved full success.

Strongly linked to gender-based inequalities, violence against women represents a major obstacle to the

achievement of full equality between women and men. Spain has progressive legislation on GBV – the Organic Act 1/2004 of 28 December on Integrated Protection Measures against Gender Violence. This legislation establishes a system for providing integrated protection measures to: prevent, punish, and eradicate violence against women; assist victims; and offer an institutional framework for action that is both coordinated and integrated. Despite the substantial advances in helping victims, there are still too many women killed or injured at the hand of intimate partners (or former partners). Hence despite the considerable progress and attention to the issue, many challenges remain and maintaining attention on the issue continues to require support.

6.7.2 The programme and its relevance

The gender equality programme principally aims to support projects that promote effective mechanisms to foment gender equity and to combat GBV. The need for these kinds of interventions has been highlighted in numerous studies and is complemented by statistical data on the situation of women in multiple labour sectors. The main areas that have been identified as requiring attention include:

Empowering women to claim equitable roles in the workplace

The Promociona Project was launched to promote women's access to top management by identifying and enhancing female talent, involving employers, and increasing awareness among participating companies. The project was merit-based, meaning that candidates had to show proficiency as opposed to being selected simply because they were women. The project included a diverse array of activities, including academic capacity development, executive coaching sessions, and individual mentoring. While all activities are positive, according to beneficiaries the real added value of the initiative has been the personal and professional empowerment of participants. They felt this was a catalytic shift that could enable them to better drive their professional careers and utilise networking in a more efficient and effective manner. Many of the beneficiaries of the project have come together to establish the Spanish Association of Executive and Board Members, which serves as a platform to promote the presence of women in senior management positions and boards of directors. The organisation also is a space to share experiences and knowledge, ultimately creating a multiplier effect for the original intervention. The association includes project beneficiaries, but it is also open to new members (ES04-007).

- Improving balance between work, private, and family life and the share of household and care responsibilities between women and men;
- Improving gender balance in company boards;
- Mainstreaming gender issues into policies and practices;
- Promoting female entrepreneurship; and
- Promoting the inclusion into the labour market of women belonging to vulnerable groups and reducing the gender pay gap.

The programme identified the following groups as key targets for interventions: civil servants/public administration staff, public authorities, entrepreneurs, minorities, the unemployed, the education sector, and companies. Special consideration has been made for vulnerable women, such as immigrants, single mothers, women with disabilities, women from rural areas, Roma women, and women prisoners or victims of intimate-partner violence.

The programme has funded 70 projects and various bilateral and complementary actions, with a total budget of EUR 11,989,706. Overall, the programme has clearly filled a notable gap by bringing attention and practical solutions to the inequity experienced by women in the Spanish labour market.

6.7.3 General findings

Table 11: General project overview: Spain

Project	Project overview	Relevance	Effectiveness	Bilateral
ES04-0007 – Raising awareness, training, professional growth, the development of leadership, and the promotion of women managers in the business community in order to facilitate their access to decision-making positions within their companies (Progresa) (Predefined project)	The aim of the project is to promote women's access to top management positions and boards of directors in companies.	The effort is highly relevant to the Spanish context because despite clear legislation and policies, there are still clear inequalities between men and women and the positions they tend to hold in the workplace.	The programme provided academic training and coached companies to foster support for women seeking management or senior positions, as well as fostered a network that would enable women to support each other thereafter	dimension No dpp.
ES04-0048 – Access Program Romi (Acceder Romi. Una apuesta por la empleabilidad de las mujeres gitanas)	The project focused on attracting Roma women to the labour market (enabling employment to be a real option), as well as promoting employability, social inclusion, and GE.	In Spain, Roma women suffer multiple forms of discrimination on the basis of gender, ethnicity, and social origin. Supporting their inclusion in the labour market not only aims to counter discrimination, but also to help improve often- precarious economic conditions.	The project identified gaps in the labour force and worked with Roma women to support their ability to fill existing gaps. It was effective because it addressed micro- level conditions where it was implemented rather than simply providing support or vocational training to beneficiaries. In addition, the project worked specifically to promote social inclusion to further facilitate engagement in the labour force.	No dpp.
S04-0005 – Equality Plans in Schools Project, a practical tool for education based on equality (Plurales) (Predefined	This project aimed to change gender inequality paradigms by introducing new processes of socialisation into	The socialisation of young people is a leading factor in the development of stereotypes, bias, and discrimination. This project aims to	The project served to develop new pedagogical tools to address gender inequality and socialisation around gender roles. It was	No dpp.
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project) ES04-0004 – Entrepreneur women in selected economic sectors (Predefined	the school environment. The project aimed to promote equal opportunities from a business perspective,	address some of the most ingrained cultural biases by addressing them early. The project targeted rural areas specifically because of gender discrimination's prevalence there. Cultural bias that discourages entrepreneurial women has often cut short their	designed to test curricula that can later be replicated. In this way, it has been effective, as the experience should lead to the development of material that can be more widely used. The project was effective, as it supported women entrepreneurs from a variety of angles. This	There was no official dpp, although there have been meetings with
project)	strengthening the entrepreneurial potential of women throughout the country, particularly women from disadvantaged groups.	efforts. This project aimed to counter this bias by specifically promoting women's efforts.	included supporting women to enter emerging sectors and high-potential new market opportunities, promoting the consolidation of existing entrepreneurs in emerging sectors, and creating companies led by women in these sectors. They also included developing training, supporting programmes to promote compliance with the above objectives, and facilitating the access of women entrepreneurs in these sectors to funding for the creation and development of their companies. This multifaceted approach has generated positive outcomes.	potential Norwegian partners. Locally in Spain, the project was partnered with multiple local entities that aimed to facilitate access to the entrepreneurial sector.
ES04-0018 – Action Equal Pay	The project aimed to understand the factors that contribute to wage gaps and develop and disseminate strategies, mechanisms, and union trade tools to detect and combat the gender wage	The law determines that the pay gap should not exist, but working to ensure it disappears has proven more elusive. Therefore, working directly with unions is a key way by which the	Engaging unions as key actors in wage negotiations is an important way to streamline the pay gap issue and ensure that gender is not a defining factor in salary decisions. The project sought first to understand what	The dpp was the Norwegian Confederation of Trade Unions. This has enabled sharing of experiences and ideas as to how the issue can be best addressed.

	gap.	issue can be streamlined.	leads to pay gaps and then developed a set of tools to address it systematically. The effort has been effective because it started by trying to understand the challenges.	
ES04-0019 – Tools for tackling the gender pay gap	The project aimed to generate research on the causes for pay gaps and make information on pay gaps readily available to facilitate trade union negotiations.	As above.	The project generated informational tools that facilitate the identification of gender pay gaps. Better identification of the factors influencing these gaps, and the gaps themselves, allows for collective bargaining and policies to address them more adequately. This proved to be an effective way of ensuring that pay gaps are reduced and creating greater awareness on the issue.	No dpp.
ES04-0017 – Women, rural tourism, and the gender pay gap: A research proposal, actions for increasing and strengthening female entrepreneurship, socio-labour insertion, and how to overcome the gender pay gap	This project aimed to address the pay gap challenge in rural areas specifically.	Rural areas are often last in adopting new social norms. The pay gap is no exception. Therefore, targeting rural areas in Spain on pay gap issues is important.	The project addressed the issue by focusing attention on research to explain the gender pay gap in rural areas and responding to the findings with specific proposals to achieve salary GE in this sector. It presented innovative approaches and new dynamics for economic activities in rural areas (for example, introducing sustainable tourism) in which women are key actors for local change.	No dpp, but multiple potential options may exist.

6.7.4 Effectiveness

Clearly, the challenges facing Spain are numerous, and the programme made some headway. According to the programme's final report, the number of direct beneficiaries exceeded 15,000.

The programme is recognised as having:

- Promoted employment and entrepreneurship for women. These efforts were supported through more than 600 conferences, workshops, and seminars.
- Improved the self-empowerment, self-esteem, and motivation amongst women beneficiaries.
- Served as an agent for cultural transformation by encouraging the abandonment of gender stereotypes, supporting certain groups of women to become entrepreneurs and innovators, and increasing awareness of key issues such as the gender pay gap.
- Generated substantial knowledge on gender issues related to the labour market and workplace, and also identified and refined good practices to achieve true GE.

Social integration through labour market access: Working with the Roma

The Access Romi Project aimed to attract Roma women into the labour market and thereby create opportunities for income-generating work. The project promoted their employability through vocational training, taking into consideration their preferences and the local labour market and improving the perception of the Roma in the general population. The intervention model was based on personalised labour-introduction plans adapted to the needs of Roma women, focusing on integrating guidance, training, and competence identification. In addition, the project tried to raise awareness on the importance of training and employment as a pathway to social inclusion and equal opportunities. As a result of the integrated process, individual empowerment was often identified as the most significant outcome. Empowerment was a result not only of the vocational training, but also of supporting the development of life skills related to appearance, communication skills, and other factors. Additionally, project success must also be partially attributed to its comprehensive approach, which included the families as well.

7 Approach and Methodology

This section describes the approach and methodology used for this assignment. This reflects the discussions with the representatives from the EEA and Norway Grants in Brussels on June 9, 2016, and comments made to the inception note approved June 30, 2016.

7.1 Underlying concepts

This assignment aimed to specifically address each of the seven countries included in the review, but also facilitate a broader comparison in terms of experiences and recommendations. To this end, the approach and methodology aimed to identify overarching issues, as well as country-specific concerns and realities. The team ensured this through its method for data collection, analysis, and presentation (in this report and other deliverables).

This report's findings explore both the overall set of interventions across all countries (chapters 3, 4, 5, and 6), as well as a set of summaries that highlight the most relevant findings specific to each country (chapter 7).

While the assessment team recognises that each country has its own individual characteristics, it feels that the approach, tools, and team composition enabled us to identify, understand, and analyse each intervention with adequate country-specific nuance and specificity, as well as identify crosscutting lessons learned.

To adequately meet the demands of this rapid assessment, the team used an overarching approach that considered:

- How the client is engaged.
- How the evaluation is understood.
- How the evaluated are engaged.

In short, the assessment team used an approach inspired by utilisation-focused evaluation and the Organisation for Economic Co-operation and Development's Development Assistance Committee (OECD DAC) definition of key criteria. The team also used a gender- and human rights-centred approach that took the specific needs of human subjects into account. These aspects of the assignment are detailed below.

7.1.1 Utilisation-focused evaluation

A **utilisation-focused evaluation approach** aims to maximise the use of the assessment findings by key stakeholders^{58,59} In this case, this has translated into the utility of the findings for the donor countries of the EEA and Norway Grants and their secretariat, the Financial Mechanism Office (FMO), in relation to the countries' support for gender-focused programmes. In addition, the funding recipients will also be informed of the results of the document, and hence their needs have also been considered during the implementation of the assignment. The application of utilisation-focused evaluation included identifying, organising, and engaging intended users, conducting a situational analysis, and ensuring that the methods used to generate findings adequately supported the generation of useful recommendations. In addition, preliminary findings and emerging lines of inquiry were discussed with experts in all countries visited by the team leader: Slovakia, Romania, and Poland.⁶⁰ This too has supported a contextually relevant analysis of the information collected. The findings, how they have been reached, and how they can be used will be discussed directly with the FMO of the EEA and Norway Grants as part of the delivery of this report.

7.1.2 Evaluation criteria

This rapid assessment focused on three specific criteria: **effectiveness, relevance,** and the **bilateral dimension**. The OECD DAC defines the former two.⁶¹ The latter is understood as the nature and quality of cooperation

⁵⁸ Patton, M. Q. (2008). *Utilization-focused evaluation* (4th ed.). Thousand Oaks, CA: Sage Publications; BetterEvaluation. (n.d.). Utilization-focused evaluation. Retrieved from http://betterevaluation.org/plan/approach/utilization focused evaluation.

⁵⁹ Patton, M. Q. (2012). *Essentials of utilization-focused evaluation*. Thousand Oaks, CA: Sage Publications.

⁶⁰ Ibid.

⁶¹ Organisation for Economic Co-operation and Development. (n.d.). DAC criteria for evaluating development assistance. Retrieved from http://www.oecd.org/dac/evaluation/daccriteriaforevaluatingdevelopmentassistance.htm.

between DPPs and dpps – including the CoE – and programme operators and project promoters, respectively. This engagement has taken place at the programme or project level; in some cases, the DDP or dpp (including the CoE) has engaged at both levels within a single country. The assessment team collected general and country-specific information. For the bilateral element of the rapid assessment, the team's focus was on exchanging knowledge and experiences, leading to capacity building, learning, and sustainability. Through its data collection, the team found that the dynamics of engagement were important and required special attention; thus, they were also explored.

Achievements within each criterion were assessed in line with the guidelines noted in the terms of reference. Table 2 presents the data sources and lines of inquiry used.

Criteria	Data source/type	Main line of inquiry
Relevance	Project and programme documentation, as well as relevant country and European priorities, policies, and guidelines.	To what degree does the effort meet (keeps with) national-level and Europe-wide priorities, policies, and guidelines?
Effectiveness	Documentation of outcome- level results based on desk and field study work.	What are the demonstrated tangible and notable improvements in GE and the reduction/ prevention of domestic and gender-based violence? What dynamics between interventions, and relative to context, may determine success or failure?
Bilateral dimensions	Programme and project documents and partnership documentation and interpretation/case materials through interviews and online questionnaire.	What is the relationship between the donor programme and project partners and the respective programme operators and project promoters? (This includes characteristics, added value, capacity building and learning, how the relationship contributes to sustainability, etc.)

Table 12: Assessment criteria

7.1.3 Addressing gender and equity in evaluation

OECD DAC's human rights- and gender-related norms and standards⁶² were applied in this rapid assessment. This meant that when the team explored issues of gender inequality, discrimination, and violence, it paid special attention to the needs, manners, and customs of all stakeholders and beneficiaries (including women, men, girls, and boys) and acted with honesty and integrity. It also meant that in the assessment design, the team explored inequalities in resource allocation and strategic approaches to supporting women, men, girls, and boys and how these affected the general objectives of the projects and programmes.⁶³ Hence specific attention was paid to exploring if, when, and how different groups were targeted. This meant that the lines of inquiry did not simply focus on what was achieved, but rather what was achieved for whom specifically. This meant that the assessment team looked beyond whether and to what degree equity for women was achieved, investigating which women had been the benefactors.

The same was done with questions on DV and GBV. This perspective proved important because while a project or programme may have been successful, the picture is incomplete without knowing its targeting limitations. This means, for example, that not all victims of DV have the same characteristics or experience the same dynamics leading to the violence. Thus, although the result – the violence – might be the same, the causal factors can be

⁶² Organisation for Economic Co-operation and Development. (1999). *DAC guidelines for gender equality and women's empowerment in development cooperation*. Retrieved from http://www.oecd.org/dac/gender-development/28313843.pdf.

⁶³ It is important to underscore that little information was available on how funding was distributed between women, men, girls and boys. Indeed it appears that by and large the funds targeted women specifically in efforts such as shelters, or the general population at large in efforts of information dissemination. Also notable is that in most cases there is no specific mention of how individual groups were targeted and provided with support. This in itself shows that in some cases the problem itself, be it GE or GBV/DV, are not seen from multiple perspectives, but rather as efforts where women should be at the centre of the intervention.

quite different and individuals may have different needs in terms of support and protection.⁶⁴

7.1.4 Working with human subjects

The assessment team used the *Guidance Note for Researchers and Evaluators in Social Science*, which was drafted with European Union-funded projects in mind.⁶⁵ In addition, when relevant, the team adhered to the Social Research Association's *Ethical Guidelines*.⁶⁶ In some cases, this meant that it was not possible to safely and responsibly engage with end beneficiaries. In such cases, the team found alternative approaches to collect information that could speak to outputs, outcomes, and potential impact. This included targeting staff working directly with beneficiaries, as well as interviewing external subject matter experts.

7.2 Methodology

This assignment included two distinct lines of inquiry in each country: desk review and case study. The former relied on a review of literature complemented by the use of online questionnaires. The latter employed additional data-collection tools, including case history interviews, key informant interviews, and focus group discussions. These tools are briefly described below, and <u>annex 4</u> includes protocols for the methods used.

7.2.1 Document review

The document review included project, programme, and grant documents, as well as all relevant policies and strategies at the European and national levels. The team used this information to explore what had been done, what has been achieved, and how activities aligned with relevant guidelines and positions. The document review also provided contextual information.

7.2.2 Case history interviews

A case history interview is guided by broad questions – for example, 'Could you run through the history and implementation of the programme or project?' This allows the respondent to detail the programme or project from her or his perspective, highlighting not only what the investigators are interested in, but also potentially elements not focused on in the semi-structured interviews. As part of this rapid assessment, case history interviews were used to establish a broader frame of reference than the information requested by the terms of reference. Case history interviews were conducted with individuals who were then involved, or had been involved, at the programme or project level in each country; these interviews were also conducted with subject matter experts.

7.2.3 Key respondent semi-structured interviews

Questions in the semi-structured interviews were tied more closely to the key questions established by the terms of reference. Thus, the team used this type of interview to respond to specific questions regarding the assessment criteria. This type of interview was used both independently and as a complement to case history interviews.

The assessment team conducted semi-structured interview with experts with knowledge relevant to the projects and programmes included in this rapid assessment, as well as those with expertise on policies or strategies at the national or European level related to DV, GBV, or GE.

7.2.4 Focus group discussions

A focus group discussion, as opposed to an interview, allows for discussion among individuals from similar groups or backgrounds, and can hence add richness to the findings by enabling a more nuanced, contextualised understanding.

This tool was used to collect information from groups that shared common or similar experiences; these joint discussions helped generate more nuanced findings and facilitated learning by creating a feedback loop. The team used this tool with direct and indirect beneficiaries, as well as with staff conducting similar activities. Some groups were mixed-gender, while others were single-gender. The team made determinations on the composition of each

⁶⁴ See Forss & M. Marra (Eds.), Speaking justice to power: Ethical and methodological challenges for evaluators: Comparative Policy Evaluation, Volume 21. London: Transaction Publishers.

⁶⁵ European Commission. (2010). *Guidance note for researchers and evaluators of social sciences and humanities research*. Retrieved from http://ec.europa.eu/research/participants/data/ref/fp7/89867/social-sciences-humanities_en.pdf.

⁶⁶ Social Research Association. (2003). Ethical guidelines. Retrieved from <u>http://the-sra.org.uk/wp-content/uploads/ethics03.pdf</u>.

focus group discussion on a case-by-case basis, looking at the goals of the discussions. Determination on focus group composition meant the richest data, different perspectives, and an environment in which participants would feel free to speak. For a full list of focus group discussions conducted and their composition, see annex 2.

7.2.5 Online questionnaires

The assessment team used online questionnaires targeting each of the project promoters for all eight projects assessed in each country, as well as programme operators, DPPs, and dpps. The questionnaires helped generate comparable data across interventions within and between countries, even though in some cases the response rates were low.⁶⁷

7.3 Sampling

The EEA and Norway Grants fund numerous projects under the two portfolios under review for this assignment. Eight projects per country were selected for review. In each country, the assessment team visited and conducted case studies for three; five were assessed using only literature and the online questionnaire. The projects selected in each country were identified using the following criteria:

For the in-depth case studies:

- Two of the largest projects (in terms of funding).
- At least one predefined project.
- One project with the least amount of funding (the smallest or amongst the smallest).
- One project selected through an open call.
- One project conducted outside the capital city of the country.

For the desk review cases:

- Projects not selected for in-depth case study.
- The five largest projects (in terms of funding), after the selection of the case study cases.
- At least one project conducted outside of the country's capital city.

Additional criteria that only applied to some countries:

- At least one Roma-focused project in the total sample for Bulgaria, Romania, and Slovakia.
- At least one shelter project in the total sample for each country with a DV/GBV project.

The above criteria allowed the team to cover a range of activities and hence permitted a relatively large level of representation of different experiences. After the sample was selected, the team made changes in Estonia, Slovakia, and Bulgaria – in the first two countries to remove perceived conflicts of interest with the consultant, and in Bulgaria because the project selected for an in-depth study was unresponsive and hence switched with a case originally selected for a desk study. A full list of the selected cases is in <u>annex 3</u>.

7.4 Data collection

National consultants (subject matter experts) collected all data except for two projects, one in Estonia and one in Slovakia. In these two cases, a perceived conflict of interest led to the decision to have the data collected directly by the team leader. The online questionnaires were fielded using the Survey Monkey online platform and managed centrally by the team leader; the national consultant translated them as needed. The team leader visited three countries – Poland, Slovakia, and Romania – once preliminary analysis had been conducted, but before drafting the final report. The visits focused on having discussions with the programme operators, project implementers, and subject matter experts to verify and discuss preliminary findings in an effort to further contextualise findings and further inform the deliverables, particularly deliverables focusing on the countries visited. The selection of countries to be visited was determined by the consultant and the FMO.

There were some clear challenges with data collection. For example, key interviewees were unresponsive during the holiday season; this led to changes in sampling to ensure that eight cases were reviewed and three projects

⁶⁷ The low response rate experienced in some cases can be attributed to the summer holiday. Multiple reminders were issued, the questionnaire response option was kept open until mid-August, and all respondents were notified ahead of time that they would receive a questionnaire. Still, some respondents still did not open the invitation email.

visited in each country. Still some of the data could not be collected until late in the study period because respondents were away on holiday for most of the summer. Similarly, there were delays and low levels of response to the online questionnaire.⁶⁸

Still, although data collection was delayed, the assessment team is confident that the collected data adequately speaks to project and programme experiences. The only major shortcoming concerns the disaggregation of questionnaire data. Some disaggregation is not possible because response rates in individual countries and among respondent types vary, meaning that in some cases they are too low to be representative. Hence, while collectively the data is robust, it is not similarly robust if disaggregated.

7.5 Data processing and analysis

The assessment team processed and analysed data using the robust qualitative data analysis online tool Deedose (<u>www.deedose.com</u>), as well as QCA. Deedose enabled systematic data analysis and facilitated the identification of findings at the project, country, and global (whole EEA and Norway Grants) level.

QCA is a case-oriented comparative approach that allows for the examination of in-depth case study data, transforming it into quantitative data and thus allowing for the identification of patterns.⁶⁹ Using the QCA method enabled the assessment team to systematically compare cases while simultaneously looking at the wide array of factors affecting each case and examining the configuration of each case. This method, unlike other more judgement-based approaches, has the advantage of providing robust evidence-based explanations for causal patterns. The approach also allows for full transparency since the methodology requires that all data be clearly documented in data tables known as truth tables (i.e., an analysis matrix). The truth tables used in this evaluation were developed in consultation with the EEA and Norway Grants and refined by virtue of the quality of the data available. See <u>annex 5</u> for both the truth tables and the raw analysis.

7.6 Quality assurance

The assessment team's approach to quality assurance built on the definition of evaluation quality in the Joint Committee on Standards' Programme Evaluation Standards.^{70,71} According to these standards, a high-quality evaluation is characterised by utility, feasibility, propriety, and reliability. The structures and processes used by the assessment team were designed to help achieve those attributes for all of the deliverables submitted to the client. The evaluation's quality-assurance component focused on three objectives:

- Ensuring that the findings and conclusions would be **useful**.
- Helping **avoid bias** in the assessment process.
- Bringing innovative and creative thinking into the process.

The team operationalised the quality-assurance process by using tools developed by Forss et al.⁷² Indicators captured utility, feasibility, propriety, and reliability, thus going somewhat further than the OECD DAC standards. Each indicator was rated on a scale from one to six, in which three represented a satisfactory approach.

⁶⁸ The response rate for the different questionnaires was: programme promoters questionnaire about the programme (8); programme promoters questionnaire on bilateral experience (5); project operators on project (38); project operators on donor project partner (dpp) experience (34) donor programme partners (DPPs) (2) – given the low rate of response and the fact that a number of DPPs were interviewed, the survey data was joined with dpp responses; and dpps (23).

⁶⁹ Regin, C. C. (n.d.). What is qualitative comparative analysis (QCA)? Retrieved from <u>http://eprints.ncrm.ac.uk/250/1/What is QCA.pdf</u>. ⁷⁰ Befani, B. (2016). Pathways to change: Evaluating development interventions with qualitative comparative analysis. Stockholm: EBA. Retrieved

from http://eba.se/en/pathways-to-change-evaluating-development-interventions-with-qualitative-comparative-analysis-gca/.

⁷¹ The Joint Committee on Standards first established the standards, which were first published by Sage (1994) and updated in 2010. Under the four main categories identified, there are a number of specific standards. The standards have inspired many other organisations such as the American Evaluation Association, the African Evaluation Association, the European Commission, and the OECD DAC guidelines.

⁷² This was done as part of a consultancy assignment to review the quality of Sida's evaluation reports. The format for quality assessment has since been slightly developed so that aspects of utility are further elaborated and some of the descriptive elements are removed. It is thus a shorter and more focused format used for quality control on this evaluation assignment. See Forss, K., Vedung, E., Kruse, S. E., Mwaiselage, A., & Nilsdotter, A. (2008). *Are Sida evaluations good enough?* Sida Studies in Evaluation: Swedish International Development Cooperation Agency.

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Social Research Association. (2003). *Ethical guidelines*. Retrieved from <u>http://the-sra.org.uk/wp-content/uploads/ethics03.pdf</u>.

B Literature used in the Bulgarian case

NORMATIVE/STRATEGIC DOCUMENTS

Europe

• The Global Gender Gap Index 2015, World Economic Forum

• Gender Equality in the EU: The Way Forward after 2015. Taking Stock of 20 Years of Implementation of the Beijing Platform for Action, Conclusions of the Council of the European Union

- Commission Strategy for Equality between Women and Men 2010-2015
- Strategic Engagement for Gender Equality 2016-2019.
- Strategy for Gender Equality 2014-2017 Council of Europe

Bulgaria

- Domestic Violence Protection Act
- Antidiscrimination Act
- Gender Equality Act

• Monitoring Report on Sexual and Gender-based Violence in the Context of International Protection in the Republic of Bulgaria in 2014, UNHCR

• National Strategy for promotion of Gender Equality (2009-2015) and Annual Action Plans for Promotion of Gender Equality in fulfilment of the Strategy

• National Roma Integration Strategy of the Republic of Bulgaria (2012 - 2020)

• Action Plan to implement the final recommendations to the Republic of Bulgaria made by the UN Committee on the Elimination of Discrimination against Women (CEDAW)

- National Report on Equality Between Women and Men in Bulgaria, 2015
- Programme for Stable Development of Bulgaria, 2014-2018, Council of Ministers

• Development of Gender Relations in the context of Social Transformation. The case of Bulgaria, Velislava Chakarova

• The contextual database of the generations and gender program in Bulgaria: conceptual framework and an overview of the Bulgarian context concerning the central database topics, Ministry for labour and social policy

PROGRAM DOCUMENTS

ES04: Gender equality and work-life balance

- BG12 Norwegian FM Program Agreement
- Program Overview
- Confronting Domestic Violence In Norway (ppt)
- 29 PA Domestic and Gender-Based Violence
- Memorandum of Understanding on the Implementation of the Norwegian Financial Mechanism 2009-2014
 - Strategic reports (2013, 2014, 2015)
 - Report summary (ppt)
 - Public calls for all measures
 - http://www.eeagrants.bg/en/2009-2014/calls-for-proposals/

• http://eeagrants.org/What-we-do/Programme-areas/Human-and-social-

development/Mainstreaming-gender-equality-and-promoting-work-life-balance

PROJECT DOCUMENTS

In-depth study

- PROJECT 1: BG12-0015 Crisis centre in the territory of Ruse Municipality for victims of domestic and gender-based violence and the provision of services. Project Promoter: *Municipality of Ruse*
 - o Project Contract 812108-59/18.08.2015
 - o Approved application form
 - Initial project presentation (ppt)
 - O Partner annual report

• PROJECT 2: BG12-0013 - Life without violence – information campaigns for the reduction of domestic violence through increasing the awareness and the knowledge among Roma population and other vulnerable

communities. Project Promoter: Association Centre for education, culture and ecology 21

- 0 Project contract 812108-78/25.08.2015
- O Approved application form
- O Project presentations (ppt)
- o Informational materials (posters, leaflet, brochure)
- o Educational materials
- O Media press clipping (TV, radio materials, articles)
- 0 Project Final Report
- o http://www.centar21.com/#!/catid=1

• PROJECT 3: BG12-0020 - Break the silence – campaign for awareness, prevention and protection against domestic violence and violence based on gender. Project promoter: *National association of municipal clerks in Bulgaria*.

- O Project contract 812108-78/25.08.2015
- Approved application form
- O Project presentations (ppt)
- o Informational materials (posters, leaflet, brochure)
- o Educational materials
- O Media press clipping (TV, radio materials, articles)
- o http://www.namcb-org.bg/breakthesilence/http://www.namcb-

org.bg/breakthesilence/

о <u>http://www.namcb-org.bg/breakthesilence/новини/метериали</u>

Desk study

- PROJECT 4: BG12-0022 Support for life with equal rights Project Promoter: *Municipality Aksakovo*
 - o Project contract 812108-90/10.09.2015
 - o Approved application form
 - 0 Project brochure
 - o Project leaflet
 - o Good practices
 - o http://www.dvcenter.eu/

• PROJECT 5: BG12-0004 - National study on domestic and gender based violence (DGBV) and elaboration of victims support model (VSM). Project Promoter: *Partners Bulgaria Foundation*

- 0 Project contract 812108-42/22.06.2015
- O Annexes to project contract (I-VI)
- 0 Approved application form
- O Agreement of collaboration
- o Memoria explicative del Proyecto (Explicative Memory of the Project)

o National Study on Domestic and Gender-Based Violence (DGBV) and Elaboration of a Victims Support Model (VSM). Legal, institutional analysis and analysis policies

- O Interim reports 2,3
- O Special letter to the independent expert No. 143/12.8.2016
- o http://partnersbg.org/ver2/wp-
- content/uploads/2016/05/Regionalni_sreshti_042016.pdf
- PROJECT 6: BG12-0016 United against violence. Project promoter: Bulgarian gender research foundation
 - O Project contract 812108-74/28.05.2015
 - O Partnership agreement
 - O Project brochure, poster, leaflet
 - O Final Technical Report

• PROJECT 7: BG12-0005 - Counseling center for prevention and rehabilitation of victims of domestic violence, children at risk and their integration into family and community. Project promoter: *Knowledge, success, change Association*

- O Project contract 812108-64/20.08.2015
- O Approved application form
- o Project brochure
- o Technical Report
- o www.kscassoc.com

- PROJECT 8: BG12-0018 There are many ways to deal with violence. Project promoter: Alliance for protection against gender-based violence
 - O Project contract 812108-80/26.08.2015
 - O Approved application form
 - 0 Project brochure

O Feedback analysis on the feedback of the seminars in Pernik, Haskovo, Silistra, Pleven,

Ruse, Varna

- O Presentations for the seminars
- o A study of public attitudes to domestic violence and GBV among Roma community
- 0 Media monitoring report (list of online, printed and recorded press materials)

C Literature used in the Estonian case

NORMATIVE/STRATEGIC DOCUMENTS

Europe and other international (reviewed or briefly mentioned)

Protocol to Prevent, Suppress and Punish Trafficking in persons to the UN Convention against Transnational Organized Crime,

UN Convention on Elimination of all forms of Discrimination against women

UN Declaration on the Elimination of Violence against Women 1993

UN Convention on the Rights of the Child and the Optional Protocol to the Convention on the sale of children, child prostitution and child pornography

Beijing Declaration and Platform for Action

Council of Europe Convention on Action against Trafficking in Human Beings,

Council of Europe Convention on preventing and combating violence against women and domestic violence

Council of Europe Convention on the Protection of Children against Sexual Exploitation and Sexual Abuse,

Council of Europe Convention on Action against Trafficking in Human Beings,

Council of Europe Convention on Compensation of Victims of Violent Crime

Recommendation Rec(2007)17 of the Committee of Ministers to member states on gender equality standards and mechanisms

Recommendation Rec(2007)13 of the Committee of Ministers to member states on gender mainstreaming in education

Commission Strategy for equality between women and men 2010-2015

Strategic engagement for gender equality 2016-2019

European Union Charter of Fundamental Rights

Directive 2012/29/EU of the European Parliament and of the Council establishing minimum standards on the rights, support and protection of victims of crime, and replacing Council Framework Decision 2001/220/JHA

Council Directive 2004/80/EC relating to compensation to crime victims

Council Framework Decision 2001/220/JHA on the standing of victims in criminal proceedings

Council Framework Decision 2002/629/JHA on combating trafficking in human beings

European Parliament

Council Directive 2011/36/EU on preventing and combating trafficking in human beings and protecting its victims,

European Parliament resolution of 23 September 2008 on improving the quality of teacher education

Council of the European Union Conclusions on Combating Violence Against Women and the Provision of Support Services for Victims of Domestic Violence

Estonia (reviewed or briefly mentioned)

- Strategy of Children and Families 2012-2020
- Government Action Plan for Reducing the Pay Gap
- Action Plan 2011-2015 for "Estonia 2020" Strategy
- Governmental Programme for Action 2011-2015
- Governmental Action Plan 2015-2019
- Development Plan for Reducing Violence for the years 2010-2014 and its Implementation Plan
- Strategy for Preventing Violence for 2015-2020
- Guidelines for Development of Criminal Policy until 2018
- Strategy for Wellbeing 2016–2023 (Heaolu arengukava) and its Implementation Plan
- National Health Plan 2009-2020
- Estonian Strategy for Teacher Education 2009-2013
- Estonian Lifelong Learning Strategy 2020
- Gender Equality Act
- Equal Treatment Act
- Basic Schools and Upper Secondary Schools Act

PROGRAM DOCUMENTS

EE09: Mainstreaming Gender Equality and Promoting work-family Balance

- O Program Agreement (2013, February 25)
- 0 Program Overview (2016, July 10).
- O Annual Programme Reports 2013 (2014a), 2014 (2015a), and 2015 (2016a).

O Programm Soolise võrdõiguslikkuse edendamine 2011–2013 (Decree no 207 of 30 Dcember 2010 of the Minister of Social Affairs) (2010)

o Guidelines for applicants (2013a, 2014b, and 2015b)

O Kaju, G., Vaadumäe, Ü., & Põld, E. (2016, November 2). *EMP ja Norra toetuste 2009-2014 vahehindamine* Interim Evaluation of the EMP and Norway Grants 2009-2014. Summary of the interview.

O Kaju, G. (2016a, July 13). *FW: Norra tähelepanekud ja ettepanekud* FW: Remarks and recommendations on Norway (e-mail correspondence).

OMinistry of Finance of the Republic of Estonia. (2015, July 23). Perioodi 2014–2020struktuuritoetuse meetmete nimekiri List of Measures of the Structural Assistance for the Period2014–2020.Retrievedfrom

http://www.struktuurifondid.ee/public/2015_07_16_meetmete_nimekiri.xlsx

O Ministry of Social Affairs of the Republic of Estonia. (n.d.). *Hasartmängumaksu toetused* Gambling Tax Grants [home page]. Retrieved from http://www.sm.ee/et/hasartmangumaksu-toetused

O Roosalu, T. (Ed.). (2014). Soolise võrdõiguslikkuse monitooring 2013 [Gender Equality Monitoring 2013] (Vol. 3/2014). Tallinn: Estonian Ministry of Social Affairs. Retrieved from https://www.sm.ee/sites/default/files/content-

editors/Ministeerium_kontaktid/Uuringu_ja_analuusid/Sotsiaalvaldkond/sooline_vo_monitooring_ 2013_veeb.pdf

EE11: Domestic and Gender-based Violence

- O Program Agreement (2013, February 25)
- O Program Overview (2016, July 10).
- O Annual Programme Reports 2013 (2014c), 2014 (2015c), and 2015 (2016d).
- O Guidelines for applicants (2013b, and 2014d)

O Ministry of Social Affairs of the Republic of Estonia. (n.d.). *Hasartmängumaksu toetused* Gambling Tax Grants [home page]. Retrieved from http://www.sm.ee/et/hasartmangumaksu-toetused

o TNS Emor. (2016). *Eesti elanikkonna teadlikkuse uuring soopõhise vägivalla ja inimkaubanduse valdkonnas 2016* Survey on the awareness of the Estonian population on genderbased violence and human trafficking 2016 (Survey report) . Retrieved from http://www.sm.ee/sites/default/files/content-

editors/eesmargid_ja_tegevused/Norra_toetused/Koduse_ja_soopohise_vagivalla_vahendamise_p rogramm/soopohise_vagivalla_uuring_2016_aruanne_emor_loplik.pdf

PROJECT DOCUMENTS

In-depth study

• PROJECT 1: EE11-0001 - Developing services for victims of domestic violence, strengthening co-operation between different institutions and raising awareness among victims and the general public. Project Promoter: *Estonian Women's Shelters Union*

O Project Contract no 6.3-18/5762 (19.06.2013)

O Amendments to the Project Contract no 1 (16.10.2015) and no 2 (01.04.2016), Applications to amend the contract (2015, January 10) and (2016a, March 31)

O Pre-defined project proposal (2013b).

O Interim Reports no 1 (2013b), no 2 (2014a), no 3 (2014b), no 4 (2014c), no 5 (2015a), no 6 (2015b), no 7 (2015c), no 8 (2016a), no 9 (2016b)

o Final Report (2016c)

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O Soo, K. (2016). Eesti inimeste kokkupuude vägivallaohvritega ning teadlikkus naiste tugikeskustest ja tugitelefonist 1492 (Survey report) (p. 28). Tartu: Ühiskonnateaduste instituut, Tartu Ülikool. Retrieved from

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- PROJECT 2: EE09-0018 TegeLASTE tuba Children's Room. Project Promoter (PP): AS TREV2-Grupp.
 - 0 Project Contract no 2/2.1&7174 (10.12.2015)
 - O Amendments to the Project Contract no 1 (01.04.2016)
 - O Project application (07.09.2015).
 - O Final Report (07.06.2016)

• PROJECT 3: EE09-0001 - Promoting Gender Equality through Empowerment and Mainstreaming. Project promoter: The Gender Equality and Equal Treatment Commissioner.

- o Project Contract no 6.3-17.3/5636 (04.2013)
- O Amendments to the Project Contract no 1 (2014), no 2 (06.2015), and no 3 (2016)
- O Pre-defined project proposal (12.04.2013).

o Interim Reports no 1 (2013b), no 2 (2013c), no 3 (2014a), no 4 (2014b), no 5 (2014c), no 6 (2015a), no 7 (2015b), no 8 (2015c), no 9 (2016a)

- O Final Report (2016b)
- O State Budget Act for Year 2015 (2014).
- O State Budget Act for Year 2016 (2015).

Desk study

• PROJECT 4: EE11-0005 - Building a Uniform System for the Prevention of Intimate Partner Violence. Project Promoter: *Estonian Institute for Open Society Research*

O Project application (2013a).

o Interim Reports no 1 (2014a), no 2 (2014b), no 3 (2015a), no 4 (2015b), no 5 (2015c), no 6 (2016a), no 7 (2016b)

o Pettai, I. (2015). *Perevägivald Eestis juristi pilgu läbi. Lühikokkuvõte ekspertküsitluste tulemustest* Domestic violence through the eyes of a lawyer. Summary Report of the results of expert questionnaire (Survey report). Tallinn: Eesti Avatud Ühiskonna Instituut. Retrieved from http://www.sm.ee/sites/default/files/content-

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o Pettai, I., & Proos, I. (2014). *Perevägivald Eestis sotsiaaltöötaja pilgu läbi. Üle-eestilise ekspertküsitluse tulemused* Domestic violence through the eyes of a social worker. Report of the results of expert questionnaire (Survey report). Tallinn: Eesti Avatud Ühiskonna Instituut. Retrieved from

http://media.voog.com/0000/0035/2397/files/7_Sotsiaalt%C3%B6%C3%B6tajate%20k%C3%BCsitlu s.pdf

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o Public Law Institute of the University of Tartu. (n.d.). *Õppeaine üldandmed* General Information of the Course Retrieved from https://www.is.ut.ee/rwservlet?oa aine info.rdf+1226318+HTML+0+text/html

• PROJECT 5: EE11-0006 - Creating and enhancing a multisectoral network to help the victims of sexual violence. Project Promoter: *Estonian Sexual Health Association*.

- O Project application (2014a).
- 0 Interim Reports no 1 (2014d), no 2 (2015a), no 3 (2015b), no 4 (2015c), no 5 (2016a)
- O Final Report (2016c)

O Socio uuringukeskus. (2016). *Seksuaalvägivalla alased hoiakud ning teadlikkus. Veebruar 2016* Attitude towards and awareness of sexual violence. February 2016 (Survey report). Retrieved from http://www.estl.ee/admin/upload/Dokumendid/20160428_ESTL_raport.pdf

• PROJECT 6: EE11-0002 - Supporting victims of trafficking for sexual exploitation through improving the services provided by the rehabilitation centre Atoll and shelter Vega. Project promoter: *NGO Eluliin*

- 0 Project Contract no 6.3-18/5757 (12.06.2013)
- O Pre-defined project proposal (2013).

o Interim Reports no 1 (2014a), no 2 (2014b), no 3 (2015a), no 4 (2015b), no 5 (2015c), no 6 (2015d), no 7 (2015e)

O Poopuu, K. (2015, June 26). *Paikvaatluse kontrollakt nr 1* (MTÜ Eluliin) Report of the onthe-spot visit of inspection no 1. Ministry of Finance.

• PROJECT 7: EE09-0005 - GOAL - Integrating Gender into Teacher Education and Training. Project promoter: *Estonian Women's Associations Roundtable*

- O Project Contract no 6.3-18/5762 (19.06.2013)
- o Amendments to the Project Contract no 1 (13.01.2016) and no 2 (20.04.2016)
- o Project application (2013).
- O Interim Reports no 1 (2014a), no 2 (2014b), no 3 (2015a), no 4 (2015c), no 5 (2015d), no 6 (2016a), no 7 (2016b)
 - (20100), (107(20100))
 - O Final Report (2016c)

• PROJECT 8: EE09-0002 - Increased availability of gender pay gap statistics. Project promoter: *Statistics Estonia*

- O Project Contract no 6.3-17.3/5664 (31.05.2013)
- O Amendments to the Project Contract no 1 (2015)
- O Pre-defined project proposal (2013a).

0 Interim Reports no 1 (2013b), no 2 (2013c), no 3 (2014a), no 4 (2014b), no 5 (2014c), no

- 6 (2015a), no 7 (2015b), no 8 (2016a), no 9 (2016b)
 - o Final Report (2016c)

D Literature used in the Polish case

NORMATIVE/STRATEGIC DOCUMENTS

Europe

- Summary report EU Projects on Violence Against women Learning for Meaningful Change http://ec.europa.eu/justice/gender-equality/gender-violence/index en.htm
- Factsheet summarising key concrete actions aimed at eliminating all forms of violence against women and girls in the EU, published March 2016
- <u>http://ec.europa.eu/justice/gender-equality/gender-violence/protecting-victims-of-gender-violence/index_en.htm</u>
- <u>http://ec.europa.eu/justice/gender-equality/gender-violence/index_en.htm</u>

Poland

- Ustawa z dnia 29 lipca 2005 r. o przeciwdziałaniu przemocy w rodzinie (Dz.U. z dnia 20 września 2005 r., Nr 180, poz. 1493) (Act on counteracting violence in family)
- Krajowy Program Przeciwdziałania Przemocy w Rodzinie (National Programme on Counteracting Violence in the Family, 2014)
- Sprawozdanie z Realizacji Krajowego Programu Przeciwdziałania Przemocy w Rodzinie za 2014 r. (Report from the realisation of the National Programme on Counteracting Violence in the Family, 2014)

Other funding in Poland

- http://www.pozytek.gov.pl/undefined/Dokumenty,do,pobrania,3631.html
- Human Capital Operational Programme Programmne Complement

Press information about the political context

- <u>http://wiadomosci.gazeta.pl/wiadomosci/56,114944,20094224,rzad-nie-sfinansuje-tez-centrow-praw-kobiet,,8.html</u>
- <u>http://www.lex.pl/czytaj/-/artykul/ms-centra-praw-kobiet-nie-dostana-dotacji-z-powodu-niescislosci-w-rozliczeniach</u>
- <u>http://episkopat.pl/list-pasterski-na-niedziele-swietej-rodziny-2013-rokuhttp://episkopat.pl/list-pasterski-na-niedziele-swietej-rodziny-2013-roku</u>
- <u>http://www.spoleczenstwoobywatelskie.gov.pl/aktualnosci/posiedzenie-komisji-sejmowych-w-sprawie-konwencji-antyprzemocowej</u>]

Contextual research used to assess if the programme addressed needs

• Bedyńska S. et. al. Ewaluacja lokalnego systemu przeciwdziałania przemocy w rodzinie - doświadczenia dotyczące sposobów pomagania i nasilenia stresu pourazowego (PTSD) z perspektywy osób otkniętych przemocą w rodzinie, swps, 2013 (Evaluation of a local programme of counteracting violence in the family, PTSD experience of victims)

PROGRAM DOCUMENTS

PL14: Domestic and Gender-based Violence

- 0 Program Agreement
- 0 Program Overview
- O Final Report 2015
- O Program website http://przeciwprzemocy.mpips.gov.pl/
- O EEA

website

http://eeagrants.org/programme/view/PL14/PA29http://eeagrants.org/programme/view/PL 14/PA29

PROJECT DOCUMENTS

In-depth study

- **PROJECT 1**: PL14-0001 Polish family free from violence (Predefined project). **Project Promoter:** Ministry of Family, Labour and Social Policy
 - 0 Project description in the programme agreement
 - o Project website http://przeciwprzemocy.mpips.gov.pl/polska-rodzina-wolna-od-

przemocy/

O Partnership Agreement between the CoE and the Ministry of Labour and Social Policy

O Ramowy program szkolenia dla członków zespołów interdyscyplinarnych w zakresie przeciwdziałania przemocy w rodzinie i przemocy ze względu na płeć. (The programme of training for interdisciplinary teams)

O Raport końcowy (podsumowanie realizacji projektu) z realizacji szkoleń o tematyce przeciwdziałania przemocy w rodzinie i przemocy ze względu na płeć dla członków Zespołów Interdyscyplinarnych, realizowanych w ramach projektu predefiniowanego "Rodzina polska – wolna od przemocy" Okres sprawozdawczy: 05.10.2015 roku - 18.03.2016 roku (Report from the training for interdisciplinary teams)

o Andrea Krizsan, Eniko Pap: WDRAŻANIE KOMPLEKSOWEJ I SKOORDYNOWANEJ POLITYKI. Ocena działań Polski w obszarze zapobiegania i zwalczania przemocy ze względu na płeć. 2016 (The CoE comparative report on policies counteracting gender based violence)

Contextual research to assess if project meets needs:

O Diagnoza dotycząca realizacji zadań wynikających z ustawy o przeciwdziałaniu przemocy w rodzinie wykonywanych przez zespoły interdyscyplinarne/ grupy robocze, a także realizacji procedury "Niebieskie Karty" w oparciu o rozporządzenie w sprawie procedury "Niebieskie Karty" oraz wzorów formularzy "Niebieska Karta". RAPORT Z BADAŃ ZREALIZOWANYCH NA ZAMÓWIENIE MINISTERSTWA PRACY I POLITYKI SPOŁECZNEJ PRZEZ INSTYTUT BADAWCZY MILLWARD BROWN SMG/KRC, Warszawa, 2012 (Diagnosis of the performance of the Blue Card procedure)

o Bednarczyk I. et al.: Badanie postaw członków zespołów interdyscyplinarnych ds. przeciwdziałania przemocy w rodzinie w województwie mazowieckim. Raport za badań. Warszawa, 2013 (Diagnosis of attitudes of members of interdisciplinary teams in the Mazowieckie region).

• **PROJECT 2:** PL14-0002 Strengthening measures to support victims of domestic violence (Predefined project). **Project Promoter**: Ministry of Justice

- o Project contract
- Project proposal PP2_MS
- 0 Project Final Report
- O Project website <u>https://www.pomocofiarom.ms.gov.pl/pl/</u>
- O Wzmocnienie działań na rzecz ofiar przemocy w rodzinie (Information leaflet)
- **PROJECT 3:** PL14-0007 IMPLEMENTING PREVENTIVE MEASURES TO REDUCE GENDER-BASED VIOLENCE **Project promoter:** City of Mińsk Mazowiecki
 - 0 Project contract

O Angelika Walasek-Stefanowicz: Sprawozdanie z prowadzenia grupy psychoedukacyjnej dla kobiet dotkniętych przemocą z problemem alkoholowym (Report from the psychoeducational group for women)

O Anna Gruba: Opis działań psychologa w ramach projektu "Podejmowanie działań profilaktycznych w zakresie zmniejszania zjawiska przemocy ze względu na płeć" (Description of the psychologist's activities in the project)

O Milena Pyrzanowska: Raport z realizacji zadań wykonywanych na stanowisku psychologa w ramach projektu "Podejmowanie działań profilaktycznych w zakresie zmniejszania zjawiska przemocy ze względu na płeć" (Report from the psychologist's activities in the project)

o Marta Majek: Raport z realizacji programu poradnictwa pedagogicznego (Report from pedagogical couselling)

o Dorota Piątkowska Kancelaria Adwokacka: Raport z przebiegu realizacji zadania (Report from legal counselling)

O Marek Prejzner: Raport z realizacji superwizji w miejskim ośrodku pomocy społecznej w Mińsku Mazowieckim (Report from supervision)

PHOTOGRAPH FROM TRAINING FOR PROFESSIONALS WORKING WITH VICTIMS

https://pomocofiarom.ms.gov.pl/pl/aktualnosci/news,6634,szkolenia-dla-osob-pracujacych-z-pokrzywdzonymi.html#prettyPhoto[pp_gal]/0/

Desk study

- **PROJECT 4**: PL14-0003 Stop violence second chance (Predefined project). **Project Promoter:** Central Board of Prison Service
 - o Project proposal
 - 0 Project final report

O Project website <u>http://sw.gov.pl/pl/o-sluzbie-wieziennej/fundusze-unijne/nmf-2009-</u>2014/stop-przemocy--druga-szansa/pl/

O Project presentation - promotional materials

O Program dla osób stosujących przemoc w rodzinie STOP PRZEMOCY, Niebieska Linia (Programme for petretrators of violence in the family, Blue Line Association)

o Protocols of reception of the trainings, including evaluations survey results

O Sebasian Lizińczyk: Praca ze sprawcami przemocy domowej, Stop przemocy - druga szansa; Forum penitencjarne (Sebasian Lizińczyk: Wotrking with perpetrators of violence in the family. Stop violence – second chance, [in] Penitentiary forum

- **PROJECT 5:** PL14-0012 Power to help **Project Promoter:** Szydłowiec County
 - 0 Project final report

Project

0

website

http://pcpr.szydlowiecpowiat.pl/index.php?option=com_content&view=article&id=257:moc-w-pomocy&catid=18:moc-w-pomocy&Itemid=27

Photographs from trainings – under the above link.

• **PROJECT 6:** PL14-0015 My home without violence - programme of prevention and education measures for victims of domestic violence residing in monar shelters for mothers and children **Project Promoter:** MONAR Association

- 0 Project final report
- O Project website http://www.dombezprzemocy.monar.org/

o Teresa Sierawska: MÓJ DOM BEZ PRZEMOCY (My home without violence), presentation of the project assumptions

o Teresa Sierawska: MÓJ DOM BEZ PRZEMOCY (My home without violence), final presentation of the project summary

o Mariola Racław: Problem pozornie jawny - samotne macierzyństwo w polityce społeczne (Seemingly explicit problem of lone motherhood in social policy); conference presentation

O Zasady współpracy Domów dla Samotnych Matek z Dziećmi - Markot z Ośrodkami Pomocy Społecznej w celu skutecznego wspomagania podopiecznych tych placówek w wyjściu z trudności życiowych. (The rules of cooperation between MARKOT Houses for Lone Mothers with Children and Centres of Social Assistance in order to effectively suport the clients (proteges) of these houses in getting out of life's difficulties)

Pictures:

Expert meeting workshop <u>http://www.dombezprzemocy.monar.org/wp-content/gallery/ogolnopolskie-spotkanie-eksperckie/ogolnopolskie-spotkanie-eksperckie 28-09-2015-2.jpg</u>

http://www.dombezprzemocy.monar.org/wp-content/uploads/2015/11/Og%C3%B3Inopolskie-spotkanieeksperckie-28.09.20151-190x130.jpg

Assessment of drawings submitted to the art contest "My home of dreams" <u>http://www.dombezprzemocy.monar.org/?p=37</u>

- PROJECT 7: PL14-0019 LOVED ONES LOVE NOT HURT Project Promoter: Bartoszyce Municipality
 - 0 Project final report
 - O Project website http://www.mopsbartoszyce.pl/index.php?strona=Bliscy

Pictures from trainings, the final seminar and pictures from the shelter are available under the above link.

- **PROJECT 8:** PL14-0004 "RICH AND BEAUTIFUL" CENTRE **Project Promoter:** Women's Rights Centre
 - 0 Project final report
 - O Project website <u>http://www.cpk.org.pl/398,centrum-piekna-i-majetna.html</u>

E Literature used in the Portuguese case

NORMATIVE/STRATEGIC DOCUMENTS

Europe

- Strategic Engagement for Gender Equality, 2016 2019
- Strategy for Equality between Women and Men 2010 2015

Portugal

- V National Plan for Gender Equality, Citizenship and Non Discrimination 2014-2017
- V National Plan to Prevent and Combat Domestic and Gender-based Violence 2014-2017
- Legislacao Lei 7 2009 Codigo Trabalho

PROGRAM DOCUMENTS

ES04: Gender equality and work-life balance

o Inception Report – Rapid Assessment of EEA and Norway Grants Support to Gender Programmes, June 30st, 2016

o Programme Overview – 15 Programme Overview – EEA and Norway Grants 2009-2014 – PT07: Mainstreaming Gender Equality and Promoting Work Life Balance

Signed Programme Agreement – EEA Financial Mechanism 2009 – 2014, November 18th,
2016

O Programme Annual Report PT07 Mainstreaming Gender Equality and Promoting Work Life Balance 2015

Enquadramento e ponto de situação a 1 de Agosto de 2016

PROJECT DOCUMENTS

In-depth study

• PROJECT 1: PT07-0006- Equality Balance

Project promoter: Associação de Famílias

- 0 3º Relatório de Execução Equality Balance Abril, 2016
- o 2º Relatório de Execução Third Execution Report of E.Balance, Janeiro, 2016
- o Relatório de Execução Associação Familias Setembro de 2015
- O AF Form EEA Grants Candidatura
- O Descrição do Projecto Equality Balance
- O Presentation E.Balance
- O Apresentation Projeto Equality Balance
- 0 Instrument Diretor Equality Balance Project
- PROJECT 2: PT07_007 National survey on time use by men and women (*Predefined project*)

Project promoter: CESIS- Centre for Studies for Social Intervention

- 0 INUT Interim Report Fev 12, 2015
- 0 INUT Q1 Interim Report April 13, 2015
- 0 INUT Q1 Interim Report April, 2016
- 0 INUT Q2 Interim Report July, 2015
- 0 INUT Q3 Interim Report October, 2015
- 0 INUT Q4 Interim Report January 12, 2016
- 0 CIG- CESIS Inquerito Nacional Usos do Tempo Contrato de Projecto
- 0 Policy_Brief_final OS usos do tempo de Homens e de Mulheres em Portugal
- PROJECT 3: PT07-0001 Moral and Sexual and Moral Harassment in the Workplace (Predefined project)

Project Promoter: CITE - Comissão para a Igualdade no Trabalho e no Emprego (Commission for Equality in Labour and Employment)

0 Project Sexual and Moral Harassment in the Work Place- 1st Quarter Report 2015 - Abril

- o Project Sexual and Moral Harassment in the Work Place- 1st Quarter Report June 2014
- o Project Sexual and Moral Harassment in the Work Place- Relatorio Execução Fisica July a Setembro 2015
 - O Project Sexual and Moral Harassment in the Work Place- Annual Report 2014 Dec 2014
 - o Projeto Assedio no local de trabalho relatorio de execução física Out-Dez 2015
 - O Project Sexual and Moral Harassment in the Work Place- 1st Execution Report March,

2016

- O Projeto EEA Grants Assedio relatorio Jan mar 2016
- 0 Nota Imprensa- Seminário Internacional Assédio sexual e moral no local de trabalho
- O Nota Imprensa Complementar Seminário Internacional Project Sexual and Moral Harassment in the Work Place
 - o Seminário Internacional Project Sexual and Moral Harassment in the Work Place
 - O Sinopse Assédio

Desk study

PROJECT 4: PT07-0002 - Men's Roles in a Gender Equality Perspective (Predefined project)

Project Promoter: CITE - Comissão para a Igualdade no Trabalho e no Emprego (Commission for Equality in Labour and Employment)

- 0 Men's Role in Gender Equality Relatório de Execução Fisica Setembro, 2015
- o Men's Role in Gender Equality Relatório de Execução Fisica Julho, 2015
- o Men's Role in Gender Equality Relatório de Execução Fisica December, 2014
- o Men's Role in Gender Equality Relatório de Execução Fisica April, 2015
- O Men's Role in Gender Equality Relatório de Execução Fisica June, 2014
- 0 Men's Role in Gender Equality Relatório de Execução Fisica Dezembro, 2015
- o Projeto EEA Grants O Papel dos Homens Relatorio Jan-Março 2016
 - o Policy Brief Project Men's Roles in a Gender Equality Perspective

• PROJECT 5: PT07_008 - Promotion of Gender Equality in decision-making positions and reduction of the gender gap in the business sector: from the diagnosis to intervention

Project promoter: ISEG- School of Economics and Management- University of Lisbon

- O Relatorio de Atividades Projeto Coord Iseg
- 0 Relatorio de progresso_ 1T2015_final
- 0 Relatorio d Progresso_2T2015
- 0 Relatorio Execução Fisica IGEmpresas_2015 Final
- o Relatorio Execução Fisica IGEmpresas_Jan_Mar-2016
- 0 Relatorio Execução Fisica IGEmpresas Out_Dz 2015
- o ISEG Formulário de Candidatura
- PROJECT 6: PT07-0003 Local Gender Equality.

Project Promoter: CES - Centro de Estudos Sociais (Center for Social Studies, University of Coimbra)

- 0 Local Gender Equality Relatorio Execução Fisica 1
- o Local Gender Equality Relatorio Execução Fisica 2
- O Local Gender Equality Relatorio Execução Fisica 3
- o Form_2OC_EEA Grants
- o LGE Cultura
- o LGE_Educação
- o LGE_Gestão Pessoas
- o LGE Mobilidade e Transportes Digital
- o LGE Saude AcaoSocial
- o LGE Segurança e Prevenção Digital
- o LGE Urbanismo habitaçao ambiente
- o LGE Violencia
- O Programa formação e Inscrição Lagoa
- o Programa Formação e Inscrição Pombal
- O Programa Formação e Inscrição Povoa de Lanhoso

- o Programa Formação e Inscrição Ferreira do Alentejo
- O Programas Oficinas LGE
- PROJECT 7: PT07_010 Working Genderation in work and in life

Project promoter: Faculty of Psychology and Education Sciences- University of Porto

- O Relatorio Execução Fisica 3 trimestre, 2015
- o Working Genderation 1 trimestre, 2015
- 0 Working Genderation 2 trimestre, 2015
- 0 2 FPCEUP Application Form Working Genderation
- PROJECT 8: PT07-0004 Gender and Mobility: inequality in space-time

Project promoter: Institute of Geography and Spatial Planning (IGOT -UL)

- o Form 2OC Application Form Gender and Mobility: inequality in space-time
- O Partner Agreement Amendment
- o New Schedule _ Gen Mob Cronograma
- O Relatório Cientifíco 2º PP (1)
- O Relatório Científico 3ºPP (1)
- o Relatório de Execução Financeira (Junho a Agosto 2015)
- O Relatório de Execução Fisica 1ºPP
- o GenMob Initial Project Notes
- o Relatorio Desenho do Interface GenMob
- o Relatorio Implementação Dashboard GenMob
- 0 GenMob Animation Report 2016

Folheto GenMob

Inquerito GenMob

Termos de Responsabilidade GenMob

- O GenMob Dia do Geografo May 29, 2016
- O Gendering time-space mobilities in the Lisbon Metropolitan Area May, 2016 Presentation – Gender and Mobility – European Economic Area Financial Mechan ism – Sept 10, 2015
- O Presentation Patterns of Gendered Mobilities: Inequality in Space time April, 2016, San Francisco
 - O Presentation Real Time GIS of Gender telegeomonitoring system approach
 - 0 International Conference Gendering Smart Cities July 16, 2016

F Literature used in the Romanian case

NORMATIVE/STRATEGIC DOCUMENTS

Europe

- Convention of the Council of Europe for prevention and combat of the violence against women and domestic violence, Istanbul 2011.
- Strategy for Gender Equality 2014-2017 Council of Europe
- Commission Strategy for equality between women and men 2010-2015
- Strategic Engagement for Gender Equality 2016-2019.
- EU strategy, Europe 2020,
- European Employment Strategy
- Lisbon strategy

Romania

- Law 217/2003 for the prevention and combating of domestic violence , with its revisions and completion, namely the Law 25/9.03.2012 for the modification and completion of Law 217/2003
- Law no 30/2016 for the ratification by Romania of the Convention of the Council of Europe for prevention and combat of the violence against women and domestic violence, Istanbul 2011
- Law 202/2002 regarding equal opportunities and treatment between men and women republished

ammended by Law 115/2013

• The National Strategy for prevention and combat of the domestic violence during the period 2013 - 2017 and The Operational Plan for the Implementation of the National Strategy for preventing and combating the domestic violence for the period 2013 - 2017

PROGRAM DOCUMENTS

Programme RO20 "Domestic and Gender-based Violence" Norwegian Financial Mechanisms 2009-2014

- 0 Program Agreement
- 0 Program Overview
- O Anual Programme Report 2015

O Guideline for applicants for the call for proposals published on 03.02.2014 (<u>http://norwaygrants.just.ro/ro-ro/apeluri/apeluriinchise.aspx</u>)

PROJECT DOCUMENTS

In-depth study

• PROJECT 1: RO20-0007 - JAD - Joint action against domestic violence. Project Promoter: General Inspectorate of the Romanian Police

- O Project Fiche-project proposal
- O Grant Contract + Addendum+Notification for the contract
- 0 Partnership agreements with INM and MP
- O Quarterly Progress Reports no 1(31.12.2014)-7 (16.07.2016)
- O Project's site : http://eeagrants.org/project-portal/project/RO20-0007

• PROJECT 2: RO20-0001 - Best practice model on assistance for victims of trafficking in human beings - Pilot project; Project Promoter (PP): National Agency against Trafficking in Persons

- O Application Form
- o Grant contract

o Quarterly Progress Reports (15.05.2015, 15.01.2015, 15.09.2014, 15.01.2016, 21.09.2015)

o Project's site: http://eeagrants.org/project-portal/project/RO20-0001

• PROJECT 3: RO20-0006 - CONSENS: Awareness raising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South Muntenia; Project promoter: The Association Club Ecotur Dora D'Istria.

- O Application Form
- o Grant contract
- O Progress Reports (10.03.2016, 15.05. 2016)

 σ $\,$ Slides with the presentation of the project and of the results of the research at the final conference

O Project's site : http://eeagrants.org/project-portal/project/RO20-0006

Desk study

PROJECT 4: RO20-0015 - Network of support centres for domestic violence victims- SOS violence. Project Promoter: The Foundation for helping the Elderly

- 0 Application Form
- O Grant contract + Addendum no 1+Addendum no 2
- O Progress Reports 1, 2 and 3
- 0 Project's site: http://eeagrants.org/project-portal/project/RO20-0015

• PROJECT 5: RO20-0002 - Integrated solutions for victims of domestic violence. Project Promoter: Public Service of Social Assistance Baia Mare

- O Application Form
- O Grant contract + Addendum no 1
- O Partnership Agreements
- O Progress Reports 1, 2, 3 and 4 (quarterly and 2 months reports)
- O Final Research Report on Domestic Violence done in the project

o Project's site: http://eeagrants.org/project-portal/project/RO20-0002

• PROJECT 6: RO20-0003 - We help you to be safe - Rehabilitation centre for domestic violence victims Rm. Sărat. Project promoter: General Direction of Social Assistance and Child Protection Buzău

- O Application Form
- o Grant contract
- O Progress Reports 1(15.09.2015), 2 (15.01.2016) and 3(15.05.2016)
- o Project's site: http://eeagrants.org/project-portal/project/RO20-0003

O **PROJECT 7**: **RO20-0008 - NO DOMESTIC VIOLENCE! Project promoter:** General Directorate of Social Assistance and Child Protection Sibiu

- o Application Form
- 0 Grant contract
- O Progress Reports 1, 2, 3 and 4 (2 months reports)
- o Project's site: <u>http://eeagrants.org/project-portal/project/RO20-</u>0008http://eeagrants.org/project-portal/project/RO20-0008

• PROJECT 8: RO20-0010 - Emergency Centre for victims of domestic violence in Olt County. Project promoter: General Directorate for Social Assistance and Child Protection Olt

- o Application Form
- O Grant contract + Addendum 1
- O Progress Reports 1(Sept 2015), 2(January 2016), and 3 (May 2016) quarterly reports+2 months reports
 - 0 On site monitoring Report by externa monitors
 - O Programme Operator monitoring Report
 - o Project's site: http://eeagrants.org/project-portal/project/RO20-0010

G Literature used in the Slovakian case

NORMATIVE/STRATEGIC DOCUMENTS

Europe

- Council of Europe Convention on preventing and combating violence against women and domestic violence (Istanbul Convention)
- Combating violence against women: minimum standards for support services.

Kelly, L., Dubois, L. (2008). Combating violence against women: minimum standards for support services. Strasbourg: Council of Europe.

• Convention on the Elimination of All Forms of Discrimination against Women (CEDAW)

Slovakia

- National Strategy for Gender Equality in the Slovak Republic 2014 2019
- Action Plan on Gender Equality in the Slovak Republic 2014 2019
- National Action Plan for the Prevention and Elimination of Violence against Women 2014 2019

PROGRAM DOCUMENTS

SK09 Domestic and Gender-Based Violence

- O Programme Agreement
- o Summary of the Programme proposal SK09 Domestic and gender-based violence
- O Annual Programme Report (February 2016)
- o Programme Overview
- 0 Project Portfolio
- O Guidelines for strengthened bilateral relations EEA and Norway Grants 2009 2014
- O Project Promoter and Project Partner Guide, version 1.0
- O Project Promoter and Project Partner Guide, version 1.1
- o Call for submission of project application DGBV01
- o Call for submission of project application DGV02
- O Call for submission of project application DGV03

PROJECT DOCUMENTS

In-depth study

- PROJECT 1: SK09-0020: Female on the street. Project Promoter: Civic Association PRIMA
 - 0 Project Application
 - 0 Project Agreement
 - 0 Amendment 1 to the project agreement
 - o Mid-term report 01
 - 0 Mid-term report 02
 - 0 Mid-term report 03
 - o http://www.primaoz.sk/
- PROJECT 2: SK09-0013: Peace Centre improving protection and support services for victims of family violence CPSS. Project Promoter: *Civic Association Briezdenie*
 - o Project Application
 - 0 Project Agreement
 - o Amendment 1 to the project agreement
 - o Mid-term report
 - o http://briezdenie.sk/

• PROJECT 3: SK09-0009: Coordinating methodical Centre for gender-based and domestic violence. (Predefined project). Project promoter: Ministry of Labour, Social Affairs And Family of the Slovak Republic

- 0 Project Application
- 0 Project Agreement
- 0 Amendment 1 to the project agreement
- 0 Mid-term report 01
- 0 Mid-term report 02
- o <u>http://www.gender.gov.sk/zastavmenasilie/http://www.gender.gov.sk/zastavme</u>

nasilie/

Desk study

- PROJECT 4: Sk009-0008 Women's Safe House. Project Promoter: Civic Association DOMOV DUHA
 - 0 Project Application
 - 0 Project Agreement
 - o Amendment 1 to the project agreement
 - o Amendment 2 to the project agreement
 - 0 Mid-term report 01
 - 0 Mid-term report 02
 - o Mid-term report 03
 - o http://www.domovduha.sk/http://www.domovduha.sk/

• PROJECT 5: SK009-0010 – Establishing new Counselling Centres for Women Experiencing Gender-Based Violence and their Children and their Operation. Project Promoter: Alliance of Women – Way Back (Aliancia žien – Cesta späť)

- o Project Application
- 0 Project Agreement
- O Amendment 1 to the project agreement
- 0 Mid-term report 01
- 0 Mid-term report 02
- 0 Mid-term report 03
- o https://alianciazien.wordpress.com/
- o https://alianciazien.wordpress.com/projekty/vytvorenie-novych-poradenskych-

centier/https://alianciazien.wordpress.com/projekty/vytvorenie-novych-poradenskychcentier/

<u>centier/</u>

• PROJECT 6: SK09-0004: Building new services for women endangered by violence and their children in region Liptov. Project promoter: Women Institute Slovakia.

- 0 Project Application
- 0 Project Agreement
- O Amendment 1 to the project agreement

- o Mid-term report 01
- 0 Mid-term report 02
- o http://beznasilia.sk/

• PROJECT 7: SK09-0025: Improving Quality of Counselling for Women Experiencing Gender Based Violence in Intimate Relationships in Kosice Self-governing Region. Project promoter: Kosice Self-governing Region.

- 0 Project Application
- 0 Project Agreement
- O Amendment 1 to the project agreement
- o Mid-term report 01
- 0 Mid-term report 02
- o http://web.vucke.sk/sk/

o <u>http://web.vucke.sk/sk/kompetencie/socialne-veci/projekty/zlepsenie-kvality-poradenstva-zeny-zazivajuce-rodovo-podmienene-nasilie-partnerskych-vztahoch-ksk/http://web.vucke.sk/sk/kompetencie/socialne-veci/projekty/zlepsenie-kvality-</u>

poradenstva-zeny-zazivajuce-rodovo-podmienene-nasilie-partnerskych-vztahoch-ksk/

- PROJECT 8: SK009-0014: Shelter for battered women and children Trencin. Project promoter: LUNA
 - o Project Application
 - 0 Project Agreement
 - 0 Amendment 1 to the project agreement
 - o Mid-term report 01
 - o Mid-term report 02

H Literature used in the Spanish case

NORMATIVE/STRATEGIC DOCUMENTS

Europe

- Commission Strategy for equality between women and men 2010-2015
- Strategic Engagement for Gender Equality 2016-2019.
- EU strategy, Europe 2020,
- European Employment Strategy
- Lisbon strategy
- European Youth Pact
- Strategy for Gender Equality 2014-2017 Council of Europe
- Council Recommendation of 22 April 2013 on establishing a Youth

Spain

- Strategic Plan for Equal Opportunities between women and men 2014-2016,
- National Roma Integration Strategy 2012-2020

PROGRAM DOCUMENTS

ES04: Gender equality and work-life balance

- O Program Agreement
- 0 Program Overview
- O Annual reports (2014, 2015)
- o Final Report
- O Report summary (ppt)
- Program brochure (public call)
- o http://www.eeagrants.es/sitios/eeagrants/es-ES/Paginas/inicio.aspx
- o http://eeagrants.org/What-we-do/Programme-areas/Human-and-social-

development/Mainstreaming-gender-equality-and-promoting-work-life-balance

PROJECT DOCUMENTS

• PROJECT 1: ES04-0002 EQUILIBRIO-BALANCE continuation project, expanding its external side, with a greater involvement of enterprises and trade unions, having them as direct partner. Project Promoter: *Women Institute and for Equal Opportunity*

0 Project Contract ES04-0002 EQUILIBRIO-BALANCE

O Agreement between Women Institute and for Equal Opportunity and Norwegian Association of Local and Regional Authorities (KS)

O Agreement between Women Institute and for Equal Opportunity and the Spanish Municipalities and Provinces Federation (FEMP).

0 General Report

O Proyecto "Equilibrio entre la vida personal, familiar y profesional en España y Noruega", key elements.

O Balance Measures (21st May 2015)

• PROJECT 2: ES04-0007 Raising awareness, training, professional growth, the development of leadership and the promotion of women and of women managers in the business community in order to facilitate their access to decision-making positions within their companies (PROMOCIONA Project). Project Promoter (PP): Spanish Confederation of Business Organisations (Confederación Española de Organizaciones Empresariales, CEOE).

- 0 Project contract between Directorate General For Equal Opportunities and CEOE
- O Project contract Addenda between Directorate General For Equal Opportunities and

CEOE

- O Project Final Report
- o http://www.proyectopromociona.com
- PROJECT 3: ES04-0048 Access Program Romi. Project promoter: Roma Secretariat Foundation (FSG).

o Project contract between Directorate General for Equal Opportunities and Roma Secretariat Foundation (3rd December 2014).

- o Memoria explicative del Proyecto (Explicative Memory of the Project)
- o Memoria técnica acreditativa de la actuación (Project Memory Document)
- O Ficha Informe Final de Ejecución (File of Final Report)
- 0 https://www.gitanos.org

Desk study

• PROJECT 4: ES04-0005 Equality Plans in Schools. Project Promoter: *Women Institute and for Equal Opportunity*

O Project contract between Directorate General for Equal Opportunities and Women Institute and for Equal Opportunity

- 0 Project Memory Document
- o Modelo preliminar de intervención

O Propuesta metodológica sobre coeducación (Methodological proposal about co-education)

0 Good practices

o Compilación de modelos específicos de intervención de los 9 centros educativos participantes en el proyecto Plurales.

o http://www.inmujer.gob.es/areasTematicas/educacion/programas/ProyPlurales.htm<u>ht</u> <u>tp://www.inmujer.gob.es/areasTematicas/educacion/programas/ProyPlurales.htm</u>

• PROJECT 5: ES04-0004 - Entrepreneur women in selected economic sectors (Predefined project). Project Promoter: Institute of Creation and Development of Business (INCYDE).

- 0 Project contract between Directorate General For Equal Opportunities and INCYDE
- O Project contract Addenda between Directorate General For Equal Opportunities and

INCYDE

- O Agreement of collaboration
- o Memoria explicative del Proyecto (Explicative Memory of the Project)
- o Project Summary
- O Final Report
- o Press dossier
- o Annual Final Reports (2013, 2014, 2015)
- o acta de la de la reunión entre la comisión noruega del ODAL NÆRINGSHAGE miembro de

los EEGRANTS (estado del espacio económico europeo) y la fundación instituto cameral para la creación y desarrollo de la empresa (INCYDE), para poner en común los proyectos de ambas partes, y ver la posibilidad de colaboración conjunta

- PROJECT 6: ES04-0018 ACCTIOON EQUAL PAY. Project promoter: CCOO
 - Agreement of collaboration between Directorate General For Equal Opportunities and CCOO.
 - o Initial Memory of the project
 - O The gender pay gap: analysis and union proposals for collective bargaining
 - O Report on gender pay gap: impact, collective bargaining and trade union action
 - O Final Technical Memory and annexes
 - O Ficha Informe Final de Ejecución (File of Final Report)

• PROJECT 7: ES04-0019 - Tools for tackling the gender pay gap. Project promoter: General Workers' Union of Spain UGT-E

o Agreement of collaboration between Directorate General For Equal Opportunities and General Workers' Union of Spain UGT-E

- O Initial Memory of the project
- 0 Technical Report
- o Ficha Informe Final de Ejecución (File of Final Report)
- o http://www.igualretribucion.es/es-es

• PROJECT 8: ES04-0017 - Women, rural tourism and the gender pay gap. A research proposal, actions for increasing and strengthening female entrepreneurship, socio-labour insertion and how to overcome gender pay gap. Project promoter: Universidad de Córdoba

0 Agreement of collaboration between Directorate General For Equal Opportunities and University of Cordoba (10/12/14)

- o Memoria inicial del Proyecto (Project Initial Memory)
- O Final Technical Memory
- o Supporting Technical Report
- o Ficha informe final de ejecución de proyectos (File of Final Report)

Annex 1 Terms of Reference

Background

EEA Grants and Norway Grants

The EEA Grants and Norway Grants represent the contribution of Iceland, Liechtenstein and Norway to reducing economic and social disparities and to strengthening bilateral relations with 16 EU countries in Central and Southern Europe and the Baltics.

The funding is targeted on areas where there are clear needs in the beneficiary countries and that are in line with national priorities and wider European goals.

The EEA Grants and Norway Grants are set up for five to seven-year periods. For the period 2009-2014, €1.798 billion has been set aside under the Grants.

Funding is channelled through 150 programmes in the 16 beneficiary countries. Country allocations are based on population size and GDP per capita, making Poland the largest beneficiary state, followed by Romania, Hungary and the Czech Republic.

Each beneficiary country agrees on a set of programmes with the donor countries, based on national needs and priorities and the scope for cooperation with the donor countries. All programmes must adhere to standards relating to human rights, good governance, sustainable development and gender equality.

Grants are available for non-governmental organisations, research and academic institutions and public and private sector bodies. Projects that are financed under the programmes may be implemented until 2016 or 2017.

Funding for gender equality and tackling gender-based violence

With funding from the EEA and Norway Grants, the donor countries (Norway, Iceland, and Liechtenstein) aim to promote equality between women and men and to combat domestic and gender-based violence, two closely-intertwined objectives. Both the donor countries and the EU recognize gender equality is a fundamental human right and a key enabler of social and economic development.

The previous decades have seen progress towards gender equality as well as a growing body of evidence pointing to the long-term positive effects of women's equal participation in the labour market and decision-making. Nevertheless, gender inequalities persist and are on the increase in some countries, including in the areas of employment, pay, work-life balance and decision-making.⁷³

One of the most serious manifestations of gender inequality is gender-based violence, including domestic violence. Gender-based and domestic violence impose significant and long-lasting burdens not only on the victims and witnesses, but on society as a whole. Despite efforts to counter such violence, recent data from the EU Institute of Fundamental Rights (FRA) show that it remains extensive and under-reported.⁷⁴

Recognizing the need for funding on these issues, the EEA and Norway Grants have provided more than €49 million to promote gender equality and to combat gender-based and domestic violence in 10 out of 16 beneficiary countries in the 2009-2014 Financial Mechanism.

Within programme area⁷⁵ 14 and 28—mainstreaming gender equality and promoting work-life balance—the Grants provide €23 million to programmes in six beneficiary countries. The programmes aim not only to strengthen public gender equality institutions and civil society organizations, but also to promote gender equality

⁷³ http://ec.europa.eu/justice/gender-equality/files/annual reports/150304 annual report 2014 web en.pdf

⁷⁴ http://fra.europa.eu/en/publication/2014/violence-against-women-eu-wide-survey-main-results-report

⁷⁵ http://eeagrants.org/Results-data/Documents/Publications/Brochures/Programme-Areas-2009-2014-brochure

in the private sector. In the upcoming financial mechanism (2014-2021), the focus of this programme area will shift towards work-life balance.

Within programme area 29—domestic and gender-based violence—the Grants provide €27 million to programmes in seven beneficiary countries. The focus of these programmes is largely on victim support services, but also on training of professionals, general awareness raising, and treatment services for perpetrators of gender-based and domestic violence. Gender-based and domestic violence touch upon a range of policy fields, and the Grants aim to support a comprehensive and coordinated approach to tackling both their causes and consequences. The Council of Europe's 2014 Istanbul Convention⁷⁶ serves as a reference and a guideline for the support.

The total allocation of funding to the programmes this assessment will focus on, by programme area:

Programme	PA14/28	PA29
	(gender equality/work-life balance)	(domestic and gender-based violence)
BG12		€2,000,000
EE09	€2,000,000	
EE11		€2,000,000
ESO4	€10,191,250	
RO20		€4,000,000
PL14		€3,624,999
PT07	€2,500,000	
SK09		€8,440,000
Total	€14,691,250	€20,064,999

Objectives

The objectives of this assessment	are to:
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- Document and assess the results of EEA and Norway Grants' support to gender equality; document and assess the results of the support to reduce/prevent domestic and gender-based violence in beneficiary countries;
- Identify lessons learned that can contribute to improving the design, planning, organization and implementation of future interventions to promote work-life balance, and of future interventions to reduce/prevent domestic and gender-based violence.

The findings and lessons learned should be translated into recommendations (policy brief) to the Financial Mechanism Office (FMO) regarding interventions to promote work-life balance and of interventions to reduce/prevent domestic and gender-based violence.⁷⁷

Scope

The assessment will cover gender-related programmes and projects funded under the 2009-2014 Financial Mechanism of the Grants. It shall be carried out as a field and desk study in 2016.

⁷⁶ https://rm.coe.int/CoERMPublicCommonSearchServices/DisplayDCTMContent?documentId=090000168046031c

⁷⁷ As Spain will not be a beneficiary country in the new financial mechanism, no forward-looking recommendations for Spain will be needed.

A sample consisting of eight gender programmes will be included in the assessment, some of them with a focus on gender equality/work-life balance, and some with a focus on domestic and gender-based violence. The reviewed programmes operate in the seven following countries: Bulgaria (BG12), Estonia (EE09/11), Poland (PL14), Portugal (PT07), Romania (RO20), Slovakia (SK09), and Spain (ES04)⁷⁸. Together, these programmes cover 71% of the funding for gender.

In addition to a desk review covering all the eight programmes, the assessment is to include field visits to a minimum of three projects per country (21 project visits in total), and an in-depth desk review of five additional projects per country (35 projects desk-reviewed in total). The sampling method for the projects will be agreed between the FMO and the consultants at the kick-off meeting.

The FMO, Programme Operators, project promoters and donor partners will make the necessary documents and time available to the team.

Assessment criteria

The assessment will evaluate the **effectiveness**, **relevance**, and **bilateral dimensions** of the Grants' support to gender equality and the prevention/reduction of domestic and gender-based violence.

Effectiveness will be assessed by documenting results at outcome level, emphasizing tangible improvements for gender equality and for freedom from domestic and gender-based violence.

Relevance will be assessed by looking into whether the support is aligned with national needs and priorities and whether the support is in line with relevant European policies.

Bilateral dimensions will be assessed by documenting the extent, nature and quality of the cooperation between Donor Programme Partners (DPPs)/donor project partners (dpps) and Programme Operators (POs)/project promoters.

Assessment questions

The questions below are indicative of the key information needs and can be refined during the inception phase of this assessment. The findings and recommendations should be presented separately for gender equality and domestic and gender-based violence.

Questions on effectiveness:

- What are the most significant results on gender equality; what are the most significant results on the prevention/reduction of domestic and gender-based violence?
- What types of interventions for gender equality were most/least effective and why? What types of interventions have the highest degree of replicability?
- What types of interventions for the reduction/prevention of domestic and gender-based violence were most/least effective and why? What types of interventions have the highest degree of replicability?
- Is there a coherence of intervention logic at programme and project level?
- To what extent did the programmes and projects contribute to building capacity to work on gender issues among the Programme Operatorss, including their capacity to work on gender/gender-based violence at policy level?
- Have the Grants contributed to increased political prioritization of gender issues? Have the programmes garnered political support for additional (national) funding on gender issues?
- What is the relationship between the Programme Operators' knowledge of the gender/GBV sectors and the achievement of the results? In cases where the PO is not well-suited to operate gender programmes, what are the alternatives in terms of identifying better-suited POs?

Questions on relevance:

• Are the programmes and projects responding to national and European priorities in the field of gender equality and the eradication of gender-based and domestic violence?

⁷⁸ For more information on these programmes, please visit our programme portal at <u>http://eeagrants.org/What-we-do</u>

- Did the Grants fill a funding gap at the time they were awarded? What was the gap? What funding gaps exist currently/are likely to exist in the upcoming period (especially in relation to EU funding)?
- Are the programmes and projects responding to the needs of the target groups?
- How were relevant stakeholders/target groups involved in the design of the programmes and project? This includes Donor Programme Partners and donor project partners.
- How should the future programmes/projects respond to opposing movements or actors in society?

Questions on bilateral dimensions⁷⁹:

- What is the extent and nature of partnerships between project promoters/POs Operators, DPPs/dpps?⁸⁰
- What has been the value added of DPPs and dpps, including the Council of Europe?
- What, if any, interest is there among partners in continuing cooperation following the completion of the programmes/projects?
- Has bilateral cooperation had wider effects beyond the programme and project partnerships?
- Has the cooperation between POs and DPPs provided the programmes with added value? What value?

Methodology

The team should propose methodological approaches that optimize the possibility of producing a robust, evidence-based assessment.

Deliverables

The deliverables consist of the following:

<u>Kick-off meeting</u> in Brussels in early June 2016 to discuss the work plan, methodology and sign the contract.

<u>Inception Report</u> not exceeding 10 pages to be delivered by 16 June 2016. The draft inception report shall contain a description of assessment methods and plans, and the planned structure of the Final Report.

<u>First Draft of the Report</u> by 24 August 2016. The FMO shall have the opportunity to make comments and corrections to the draft final report.

<u>Flash reports (3)</u> with forward-looking recommendation for the programmes in Polan, Romania, and Slovakia (1-2 pages each) by 1 September 2016.

<u>Second Draft of the Report</u> by 9 September 2016, addressing the feedback. The FMO, Programme/Fund Operators, donor partners and project promoters shall have the opportunity to make comments and correction to the second draft.

<u>The Final Report</u> not exceeding 60 pages, excluding annexes, to be delivered by 23 September 2016. The report shall cover all objectives and questions described under Objectives and Questions.

<u>A policy brief</u> not exceeding 3 pages, to be delivered at the same time as the final report, with main findings and recommendations for the future.

<u>Presentation of the Final Report at a seminar</u> on 25 November 2016 in a city chosen by the FMO (the cost of the seminar itself is to be borne by the FMO).

Budget

The maximum budget for the rapid assessment is € 87 000, excluding VAT.

Team

⁷⁹ For role of partners, please see Bilateral Guidelines <u>http://eeagrants.org/Results-data/Documents/Legal-documents/Guidelines-mandates-and-</u> <u>strategy/Guidelines-for-strengthened-bilateral-relations</u>

⁸⁰ In the programmes to be reviewed, the following donors partners have been involved: Council of Europe, Secretariat of the Shelter Movement (KSS), Norwegian Directorate for Children, Youth and Family Affairs (BUFDIR), Norwegian Directorate of Health (HDIR), Equality and Antidiscrimination Ombud (LDO), and National Police Directorate (POD).

The team shall be composed of one (1) international and seven (7) local consultants, and should include both genders. The following skills and competencies are expected of the team:

- Experience in conducting gender-responsive evaluations
- Extensive knowledge of, and experience in, applying qualitative evaluation methods
- Experience in gender analysis and human-rights based approaches
- A strong record in designing/carrying out/leading (team leader) evaluations
- Data analysis skills
- Ability to communicate with stakeholders
- Process management skills, including facilitation (focus group discussions)
- Excellent written and oral proficiency in English
- Knowledge of local languages in the countries subject to field visits
- Knowledge of EEA and Norway Grants is an advantage

Annex 2 Respondents

Annex 2.1 General interviews and meetings

Date of interview	Name	Position	Organisation	Contact details	Gender
09.06.16 (multiple exchanges thereafter)	Rannveig Gimse	Sector Officer	FMO	Anton.POPIC@efta.int	Female
09.06.16 (multiple exchanges thereafter)	Maria Thorsnes	Senior Bilateral Officer	FMO	Maria.THORSNES@efta.int	Female
09.06.16 (multiple exchanges thereafter)	Anton Popic	RMB Officer	FMO	Rannveig.GIMSE@efta.int	Male
11.08.16	Freja Ulvestad Kärki	Project Manager Specialist in clinical psychology	Department for Mental Health and Substance Abuse	+47 41544616	Female
11.08.16	Ms Pietruchová, Mr Rozborová and Ms Burajová	Representatives from the Coordinating-methodical centre	Coordinating-methodical centre, Bratislava	Kuzmányho 7/A, Bratislava	All Female
12.08.16	Liss Schanke	KS participation in the gender projects in Spain, Portugal and Slovenia 2009- 2014	KS	liss.schanke@gmail.com>	Female
19.08.16	Anna Birgitte Mørck	Research Advisor, Coordinator for research for the EEA and Norway Grants	Council of Europe	<u>a.b.morck@nkvts.no</u> +47 95105041	Female
20.07.16	Liisa-Ly Pakosta	Commissioner	Office of the Gender Equality and Equal Treatment Commissioner, Estonia	Liisa.Pakosta@svv.ee	Female
22.08.16	Taina Riski	Programme Advisor	Department of Equality and Human Dignity Directorate General of Democracy Council of Europe	Tel: 33 (0) 3 9021 4203 Fax: 33 (0) 3 8841 2764	Female
24.08.16	Lillian Hjorth	Director	Menneskerettighetsakademiet, Human Rights Academy		Female
25.08.16	Funmi Johnson	Council of Europe Expert	Want to beautiful	+44 7973 753105	Female
29.08.16	Marta Becerra	Programme Manager, Violence	Council of Europe		Female

against women division			
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Annex 2.2 Bulgaria interviews

Interviews					
Date interview	of Name	Position	Organisation	Contact details	Gender
3 of July 201	6 Spasimir Dimitrov	Project leader	Ruse municipality	s.dimitrov@ruse-bg.eu	Male
3 of July 201	·	Project partner, executive director	Caritas Ruse	office@caritas-ruse.bg	Male
3 of July 201	6 Antonia Naydenova	Project partner, PR expert	Caritas Ruse	office@caritas-ruse.bg	Female
3 of July 201	6 Maria Krumova	Project partner, accountant	Caritas Ruse	office@caritas-ruse.bg	Female
25 of Ju 2016	ly Petya Ivanova	Project leader	Association Centre for education, culture and ecology 21	<u>centar21varna@gmail.com</u>	Female
25 of Ju 2016	ly Dessialva Kraleva	Project coordinator	Association Centre for education, culture and ecology 21	centar21varna@gmail.com	Female
25 of Ju 2016	ly Angel Angelov	Technical secretary	A Primary school, Belgun village	N/A	Male
11 th Augu 2016	st Komnya Indzhova	Head of Monitoring, Verification and Payments Department International Projects Directorate	Ministry of Interior - Bulgaria	kindjova.14@mvr.bg	Female
12 th Augu 2016	st Daniela Kolarova	Executive director, project manager	Partners Bulgaria Foundation	daniela@partnersbg.org	Female
12 th Augu 2016	st Slavyanka Ivanova	Project coordinator, Partner organisation	Center for the Study of Democracy	slavyanka.ivanova@csd.bg	Female
12 th Augu 2016	st Elmira Nesheva	Expert on the Support model development	Partners Bulgaria Foundation	office@partnersbg.org	Female
12 th Augu 2016	st Krisitna Petkova	Administrative assistant	Partners Bulgaria Foundation	office@partnersbg.org	Female

Focus group with: Beneficiaries
Project: BG12-0004 - National study on domestic and gender based violence (DGBV) and elaboration of victims support model (VSM)
Location: Sofia

Name	Position	Organisation	Contact details	Gender
Komnya Indzhova	Head of Monitoring, Verification and Payments	Ministry of Interior - Bulgaria	kindjova.14@mvr.bg	Female
	Department International Projects Directorate			
Penka Stoyanova	National coordinator on the problems of domestic	Chief Directorate "National Police",	00359 898 702 103	Female
	violence	Ministry of Interior		
Ilina Terzieva	Psychologist, Crisis centre "Samaryani"	NGO "Samaryani house ", Stara	00359 878 394 250	Female
		Zagora		

Annex 2.3 Estonia interviews

INTERVIEWS						
Date of interview	Name	Position	Organisation	Project name	Contact details	Gender
8 th July 2016	Rainer Rohtla	Programme coordinator (EE11)	Department of Equality Policies, Ministry of Social Affairs	EE11 – Domestic and Gender- based Violence	rainer.rohtla@sm.ee	Male
22 nd of July 2016	Eha Reitelmann	Member of the Management Board	Non-governmental organisation Estonian Women's Shelters Union	EE11-0001 - Developing services for victims of domestic violence, strengthening co-operation between different institutions and raising awareness among victims and the general public	<u>eha.reitelmann@gmail.com</u>	Female
22 nd of July 2016	Karel Parve	(former) Programme coordinator (EE09)	Department of Equality Policies, Ministry of Social Affairs	EE09 – Mainstreaming Gender Equality and Promoting work- family Balance	(not working in the PO currently)	Male
26 th of July 2016	Virge Suursoo	Project manager	TREV-2 Group	EE09-0018 - Children's Room	virge.suursoo@trev2.ee	Female
28 th of July 2016	Grete Kaju	Programme coordinator (EE09)	Department of Equality Policies, Ministry of Social Affairs	EE09 – Mainstreaming Gender Equality and Promoting work- family Balance	grete.kaju@sm.ee	Female
2 nd of August 2016	Kaari Lind	Chief Specialist	Foreign Assistance Implementing Department, Ministry of Finance	EE09 & EE11	kaari.lind@fin.ee	Female

(group interview	Kelly Poopuu /)	Adviser	Foreign Assistance Implementing Department, Ministry of Finance	EE09 & EE11	kelly.poopuu@fin.ee	Female
	Siiri Saarmäe	Deputy Head of Department	Foreign Assistance Implementing Department, Ministry of Finance	EE09 & EE11	siiri.saarmae@fin.ee	Female
	Natalja Tšikova	Chief Specialist	Foreign Assistance Implementing Department, Ministry of Finance	EE09 & EE11	natalja.tsikova@fin.ee	Female
3 rd August 2016	of Kristel Hook	Deputy Head of Department	Foreign Assistance Department, Ministry of Finance	National Focal Point	kristel.hook@fin.ee	Female

Focus group with: Beneficiaries				
Project: EE11-0001 - Developing and the general public	services for victims of domestic violence, strengt	hening co-operation between different institu	tions and raising aware	eness among victims
Location: Tartu, Estonia				
Date: 5 th of August 2016				
Name	Position	Organisation	Contact details	Gender
Astrid Maasing	Member of the Board	Jõgevamaa Naiste Tugikeskus		Female
Riin Palu	Member of the Board	Järvamaa Naiste Tugikeskus		Female
Leili Mutso	Member of the Board	Läänemaa Naiste Tugikeskus		Female
Kairi Jakustand	Member of the Board	Valgamaa Naiste Tugikeskus		Female
Marju Tuoppi	Member of the Board	Viljandimaa Naiste Tugikeskus		Female
Külli Piirisild	Director	Võrumaa Naiste Tugikeskus		Female
Margit Hiiekivi		Tartu Naiste Varjupaik		Female
Pille Tsopp	Member of the Board	Tartu Naiste Varjupaik		Female

ocus group with: Beneficiaries				
roject: EE09-0018 - Children's Room				
ocation: Tallinn, Estonia				
Name	Position	Organisation	Contact details	Gender
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Virge Suursoo	Project manager and beneficiary	Trev-2 Group		Female
Enar Viljamaa	Beneficiary	Trev-2 Group (Põlva office)		Male
Aimar Saarna	Beneficiary	Trev-2 Group (Põlva office)		Male
Raido Ring	Beneficiary	Trev-2 Group (Rapla office)		Male
Tony Kikkas	Beneficiary	Trev-2 Group (Rapla office)		Male
Kairi Reemi	Beneficiary	Trev-2 Group		Female
Piret Reinik	Beneficiary	Trev-2 Group		Female
Anžela Wallinger	Beneficiary	Trev-2 Group		Female
Kristel Pehk	Beneficiary	Trev-2 Group (Põlva office)		Female

Annex 2.4 Poland interviews

Interviews					
Date of	Name	Position	Organisation	Contact details	Gender
interview					
12 July 2016,	Magdalena Falkowska	Programme coordinator	Ministry of Family, Labour and	Magdalena.Falkowska@mrpips.gov.pl	Female
triad	Elżbieta Przybyszewska-	Project employee,	Social Policy, Department of	elzbieta.przybyszewska-	Female
	Szczęsny	responsible for social	Social Assistance	<pre>szczesny@mrpips.gov.pl</pre>	
		campaign			
	Krzysztof Gasparski	Contact person at the	Ministry of Development,	Krzysztof.Gasparski@mr.gov.pl	Male
		national contact point	Department of Assistance		
			Programmes (National contact		
			point)		
18 July 2016,	Anna Wiecha	Key expert and court clerk,	Ministry of Justice, Department	Wiecha@ms.gov.pl	Female
diad		project coordinator	of Family and Juvenile Matters		
	Magdalena Bochińska	Senior expert		Magdalena.Bochinska@ms.gov.pl	Female
27 July 2016,	Joanna Łęczycka	Project coordinator,	Centre of social assistance in the	+48 25 756 32 39	Female

diad		administrative	city of Mińsk Mazowiecki		
	Milena Pyrzanowska	Psychologist		+48 664 159 875	Female
				psycholog@mopsmm.pl	
27 July 2016,	Bożena Zagórska	Manager of community	Centre of social assistance in the	kierownik_dps@mopsmm.pl	Female
		assistance	city of Mińsk Mazowiecki	+48 25 758 22 24 int. 22	
28 July 2016	Marzena Bartosiewicz	Deputy director	Ministry of Family, Labour and	+48 22 661-12-77	Female
			Social Policy, Department of		
			Social Assistance		

Focus group with:

Diad with members of the interdisciplinary team in Warsaw Ursynów

Out of all the representatives of various interdisciplinary teams from the Mazowieckie region (the region around Warsaw) to whom I have got contacts from the project promoter, only two people from one team agreed to come to the meeting. Three other participants whom we were able to contact were interested in talking but refused to come due to the inconveniences of travelling to Warsaw and agreed for individual telephone calls

During this interview it turned out, that also other Warsaw teams (at least 2) were represented, which shows that the project promoter hasn't sent me all the contact details from Mazowieckie region.

This interview was with two people from the Warsaw district Ursynów w team, it was organised at their location to spare them travelling

Project: Polish family - free from violence

Location: Warsaw, location of the interdisciplinary team

Date: 22 July 2016

Name	Position	Organisation	Contact details	Gender
Ewa Korycka	Unit manager	Centre of social assistance Warsaw Ursynów	ewa.korycka@ops-ursynow.pl	Female
Anna Wiechcińska-Szymańska	Treasurer	Association for counteracting domestic violence "Blue line" (Niebieska linia)	a.weichcinska@niebieskalinia.org +48 502 17 93 90	Female

Focus group with:

Telephonic diad with 2 employees of OPOPP's and telephonic IDI with 1

Project: Strengthening measures to support victims of domestic violence

Location: Telephone. Training participants came from the whole country, because there are around 1 OPOPP per region, so it was impossible to have them travel to Warsaw. Only 3 people agreed to take part in a teleconference. In practice two called at the said hour and one was late, so was interviewed separately later. The diad with the first two (Ilona Motyka and Dorota Synak) worked more like 2 intertwining IDIs, because respondents expected me to ask them one by one (to tell who should speak now), only at they added to what another said. The 3rd person was interviewed separately and the flow of IDI was much better than that of the diad, where one of the respondents wasn't happy to spend her time on the interview. It seems that if telephone calls must be used, people prefer to talk individually rather than in an

unknown group.				
Date: 22 July 2016	6			
Name	Position	Organisation	Contact details	Gender
Ilona Motyka	Vice president of the association	"Baba" association for women in the Lubuskie region.	baba@baba.org.pl tel. 604 234 884	Female
Dorota Synak	Psychologist	"Interios" association, the Pomorskie region therapeutic and legal centre,	dorotasynak@gmail.com	Female
Magdalena Ozygała	1 st contact person	Currently in the Bona Fides association of the Sielce diocese centre of assistane. Druging the training employed in "Nowy Horyzont" association for supporting human resources in Rzeszów.	-	Female

Focus group with: Membe	rs of working groups of the interdisciplinary team			
Project: Implementing pre	ventive measures to reduce gender-based violence			
Location: Mińsk Mazowied	ki			
Date: 27 July 2016				
Name	Position	Organisation	Contact details	Gender
Joanna Łęczycka	Project promoter	Centre of social assistance in the city of Mińsk Mazowiecki	+48 25 756 32 39	Female
Zofia Zawadzka	Social worker	Centre of social assistance in the city of Mińsk Mazowiecki	+48 25 7580046	Female
Luiza Chudzik	Family assistant	Centre of social assistance in the city of Mińsk Mazowiecki	+48 25 7580046	Female
Kamila Wawrzyszuk	Family assistant	Centre of social assistance in the city of Mińsk Mazowiecki	+48 25 756 32 39	Female
Janusz Chmielewski	Probation officer in Mińsk, chief of police in a neighbour town	Police	+48 788 669 654	Male

Focus group with: Women, participants of the project (with additional participation of 3 employees of the centre)

Project: Implementing preventive measures to reduce gender-based violence

Date: 27 July 2016					
Name Position Organisation Contact details					
7 participant women, names not disclosed for privacy protection				Female	
Joanna Łęczycka	Project promoter	Centre of social assistance in the city of Mińsk Mazowiecki	+48 25 756 32 39	Female	
Zofia Zawadzka	Social worker	Centre of social assistance in the city of Mińsk Mazowiecki		Female	
Bożena Zagórska	Manager of community assistance	Centre of social assistance in the city of Mińsk Mazowiecki	kierownik_dps@mopsmm.pl 25 758 22 24 int. 22	Female	

Interviews o	n policy				
Date of interview	Name	Position	Organisation	Contact details	Gender
12 august	Marzena Bartosiewicz	Deputy director	Ministry of Family, Labour and Social Policy, Department of Social Assistance	+48 22 661-12-77 Marzena.bartosiewicz@mpips.gov.pl	Female
12 august	Małgorzata Zalewska	Deputy director	Ministry of Development, Department of Assistance Programmes (National contact point)	+48 273 78 00 malgorzata.zalewska@mr.gov.pl	Female
12 august	Mikołaj Pawlak Anna Wiecha	Director Key expert and court clerk, project coordinator	Ministry of Justice, Department of Family and Juvenile Matters	Wiecha@ms.gov.pl	Male Female
12 august	Urszula Nowakowska	Director	Women's Rights Centre	urszula.nowakowska@cpk.org.pl	Female
13 august	Anna Wiechcińska- Szymańska	Treasurer	"Blue Line" Association for Counteracting Violence in the Family	a.wiechcinska@niebieskalinia.org +48502179390	Female

Annex 2.5 Portugal interviews

	Interviews						
Date of	Name	Position	Organisation	Project name	Contact details	Gender	
interview							

1 of August 2016	Anita Sares		Commission for Equality in Labour and Employment	Pt07-0001 - Moral And Sexual Harrassment In The Workplace	anita.sares@cite.pt	female
1 of August 2016	Ana Curado		Commission for Equality in Labour and Employment	Pt07-0001 - Moral And Sexual Harrassment In The Workplace	ana.curado@cite.pt	female
3 of August 2016	Benedita Aguiar	Psicóloga	Associação Famílias	PT07-0006 - Equality Balance	966408291 Benedita.aguiar@gmail.com	female
3 of August 2016	Ana Fátima Marques	Secretária	Associação Famílias	PT07-0006 - Equality Balance	253611609 Associacao.familias@gmail.com	female
12 of August	Joana Marteleira	Technical Officer	CIG – Commission for Gender Equality	PT07 – Mainstreaming Gender Equality and Promoting Work-Life Balance	joana.marteleira@cig.gov.pt	female
16 of August	Heloísa Perista	Professor	CESIS – Centro de Estudos para Intervenção Social	PT07 – 0007 - National survey on time use by men and women	heloisa.perista@cesis.org	female

Focus group with: Associação Fan	nílias			
Project: PT07-0006 - Equality Bala	ince			
Location: Braga				
Date: 3 of August 2016				
Name	Position	Organisation	Contact details	Gender
Herculano Andrade Teixeira	Psicologo/ Adjunto da Presidente	Associação de refomados e Pensionistas do Valdeste	914312281 h-teixeira@hotmail.com	male
Carla Sofia Pereira Machado	Técnica pedagógica	Instituto Renascer	912224796 Carlamachado.c@gmail.com	female

Annex 2.6 Romania interviews

		Meeting with the Programme Operator-in the Ministry of Justice- 29.07.2016, 10.00 am-at their office in the Ministry of Justice, Street Apolodor no 17, sector 5, Bucharest					
		Interviews					
Date interview	of	Name	Position	Organisation	Project name	Contact details	Gender Male/Female

29.07.2016	Alexandru	Head of Unit PO	Ministry of Justice	Programme		Male
	OLARU			Operator RO 20 -	alexandru.olaru@just.ro;	
				Domestic and	0372041153	
				Gender-based		
				Violence		
29.07.2016	Andreea	Counsellor for	Ministry of Justice	Programme	andreea.gurguta@just.ro;	
	Eugenia	European Affaires		Operator RO 20 -	0372041164	
	GURGUTA			Domestic and		Female
				Gender-based		
				Violence		

	Meeting with Bucharest	Meeting with the National Focal Point (PNC), Ministry of European Funds - 29.07.2016, 1.30 pm-at their office, Bd. Ion Mihalache no 15-17, sector 1, Bucharest								
	Interviews									
Date of interview	Name	Position	Organisation	Project name	Contact details	Gender Male/Female				
29.07.2016	Florentina VARTOSU	Public Manager	PNC	RO20 - Domestic and Gender- based Violence	florentina.vartosu@fonduri-ue.ro	Female				
29.07.2016	Mihaela TERCHILA	General Director	PNC	RO20 - Domestic and Gender- based Violence	mihaela.terchila@fonduri-ue.ro	Female				
29.07.2016	Diana DUMA	Deputy General Director	PNC	RO20 - Domestic and Gender- based Violence	diana.duma@fonduri-ue.ro	Female				
29.07.2016	Bogdana SINCA	Programme Manager	PNC	RO20 - Domestic and Gender- based Violence	bogdana.sinca@fonduri-ue.ro	Female				

		Meeting with	the General Inspectorate	of Police in Romania (IGPR) -	27.07.2016, 8.30 am-at	their office, Street Mihai Voda no 4-6	, sector 5, Bucharest
		Interviews					
Date interview	of	Name	Position	Organisation	Project name	Contact details	Gender Male/Female
27.07.2016		Dana OBAE	Monitoring Expert	IGPR	RO20-0007 - JAD - Joint action against domestic violence	dana.baciu@politiaromana.ro; 0746268579	Female
27.07.2016		Zoe Doina Nita	Implementation Expert/psychologist	IGPR	RO20-0007 - JAD - Joint action against	doina.nita@politiaromana.ro; 0724254797	

			domestic violence		Female
Meeting with	Association Ecotour D	ora D'Istria- 28.07.2016, 9.00	am-at their office street	Mihai Eminescu 20, Bucharest	
Interviews					
Name	Position	Organisation	Project name	Contact details	Gender Male/Female
Anca MARIN GONT	Project Manager	Association Ecotour	RO20-0006 - CONSENS: Awareness raising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South Muntenia	<u>contact@asociatiaecotur.ro;</u> 0721257675	Female
Roxana COZEA	Coordinator on behalf of the Project's Partner	European Women Association for Social and Economic Development/AFEDES- Project Partner	RO20-0006 - CONSENS: Awareness raising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South Muntenia	afdes@gmail.com 0726712344	Female
Nicoleta SAMOILA	Communication Expert	European Women Association for Social and Economic Development/AFEDES- Project Partner	RO20-0006 - CONSENS: Awareness raising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South Muntenia	Nicoleta.samoila@gmail.com; 0726160254	Female
	Interviews Name Anca MARIN GONT Roxana COZEA	InterviewsPositionNamePositionAnca MARIN GONTProject ManagerGONTProject ManagerRoxana COZEACoordinator on behalf of the Project's PartnerNicoletaCommunication	InterviewsPositionOrganisationAnca MARIN GONTProject ManagerAssociation EcotourGONTProject ManagerAssociation EcotourRoxana COZEACoordinator on behalf of the Project's PartnerEuropean Women Association for Social and Economic Development/AFEDES- Project PartnerNicoleta SAMOILACommunication ExpertEuropean Women Association for Social and Economic Development/AFEDES- Project Partner	Meeting with Association Ecotour Dora D'Istria- 28.07.2016, 9.00 am-at their office street InterviewsNamePositionOrganisationProject nameAnca MARIN GONTProject Manager Association EcotourAssociation EcotourR020-0006 - CONSENS: Awareness raising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South MunteniaRoxana COZEACoordinator on behalf of the Project's PartnerEuropean Project PartnerR020-0006 - CONSENS: Awareness raising Campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South MunteniaNicoleta SAMOILACommunication ExpertEuropean Project PartnerR020-0006 - CONSENS: Awareness raising Campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South MunteniaNicoleta SAMOILACommunication ExpertEuropean Project PartnerR020-0006 - CONSENS: Awareness raising Campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South Muntenia	Meeting with Association Ecotour Dora D'Istria- 28.07.2016, 9.00 am-at their office street Mihai Eminescu 20, BucharestInterviewsPositionOrganisationProject nameContact detailsAnca MARIN GONTProject Manager ONTAssociation EcotourR020-0006 CONENS: Awareness raising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South MunteniaContact detailsRoxana COZEACoordinator on behalf of the Project's PartnerEuropean Women Project PartnerR020-0006 CONSENS: Awareness raising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South Munteniaafdes@gmail.com 0726712344Nicoleta SAMOILACommunication ExpertEuropean Women Association for Social and Economic Development/AFEDES- Project PartnerR020-0006 CONSENS: Awareness raising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South MunteniaNicoleta samola@gmail.com; 0726160254Nicoleta SAMOILACommunication ExpertEuropean Women Association for Social and Economic Development/AFEDES- Project PartnerR020-0006 CONSENS; Awareness raising campaign on the negative effects of domestic violence in the regions Bucharest-Ilfov and South MunteniaNicoleta samola@gmail.com; 0726160254

		Interviews				
Date of interview	Name	Position	Organisation	Project name	Contact details	Gender Male/Female
27.07.2016	Dan CRISTEA	Project Manager	ANITP	RO20-0001 - Best practice model on assistance for victims of trafficking in human beings - Pilot project	dan cristea.anitp@ma.gov.ro	Male
27.07.2016	Cristina DRAGOTA	Member in the project's team	ANITP	RO20-0001 - Best practice model on assistance for victims of trafficking in human beings - Pilot project	cristina.dragota.anitp@mai.gov.ro; 0723892287	Female
27.07.2016	Gheorghe UNGUR	Member SMEC (Service for monitoring, evaluation and coordination of the victims) in ANITP	ANITP	RO20-0001 - Best practice model on assistance for victims of trafficking in human beings - Pilot project	anitp.smec@ma.gov.ro	Male

		Meeting with 15.00 hrs Interviews							
Date interview	of	Name	Position	Organisation	Project name	Contact details	Gender Male/Female		
8.08.2016		Marina Brucher	Senior Adviser	Commission for European Affaires, Chamber of Deputies, Bucharest, Romania	RO 20- gender and domestic violence	brucherm@gmail.com	Female		

	Meeting with Mrs. Mariana Armean, Programme Director, Estuar Foundation, Bucharest, Romania, 09.08.2016, 9.00-11.00 hrs												
	Interviews												
Date	of	Name											
interview							Male/Female						
9.08.2016		Mariana	Programme Director	Estuar Foundation	RO 20- gender								

Armean		and	domestic	mariana.armean@estuar.org	
		violence	2		

Focus group with:				
Representatives of Roma +Psycho	ologist AFEDES			
RO20-0006 - CONSENS: Awarene	ss raising campaign on the negative	effects of domestic violen	ce in the regions Bucharest-Ilfov and Sou	ith Muntenia
Location: Pitesti town, Arges Cou	nty			
Date: 28.07.2016; 3.00-5.00 pm				
Name	Position	Organisation	Contact details	Gender (Male/Female)
Cristina DELCUESCU	Psychologist for working with Roma victims	AFEDES	0741557792 cristina_delcuescu@yahoo.com	Female
Daniela DRAGUT	Sanitary Mediator for Roma community	Commune Hall Calinesti	danadragut89@yahoo.com	Female
Daniela DRAGUT	Deneficiary Dome women	Association "Partida	denialaflaranting 50 Quahaa aamu	Famala
Daniela Gheorghe	Beneficiary-Roma woman	Romilor PRO Europe"(Roma people Organisation)	danielaflorentina58@yahoo.com; 0746059931	Female
Focus group with:		, ,		
It was realised by email				
Project: RO20-0001 - Best practice model	on assistance for victims of trafficki	ng in human beings - Pilot	project	
Location:				
By email				
Date: 28-29 iulie 2016				
Name	Position	Organisation	Contact details	Gender (Male/Female)
Farcane Lola Cristina	Social Assistant - beneficiary of the training	General Direction of Social Assistance and Child Protection	dgaspctrafic@yahoo.com	Female

		/DGASPC Cluj, Center for Social Rehabilitation and Emergency Support for the Victims of human beings trafficking		
Simona Ilioni-Loga	Psychologist- participant at the seminars	AIDRom Timisoara	simonaloga@yahoo.com; 0756 810 944	Female
Teodora Baba	Psychologist- participant at the seminars	Center for Prevention and Fight against Domestic Violence Mures	IEESR tbaba@eeirh.org teodorabozdog@yahoo.com	Female

Annex 2.7 Slovakia interviews

Interviews						
Date of interview	Name	Position	Organisation	Contact details	Gender	
25 July 2016	Barbora Kuchárová	Executive Director	Civic Association PRIMA	barbora.kucharova@gmail.com T: +421 903 429 385	Female	http://www.primaoz.sk
25 July 2016	Martin Páleník	Project Coordinator	Civic Association PRIMA		Male	http://www.primaoz.sk
25 July 2016	Eva Dzurindová	Executive Director	Linka Detskej Istoty (Child Safety Nonstop Line)	<u>Idi@ldi.sk</u> T: +421 2 5292 7518, T: +421 2 5292 7518	Female	http://www.ldi.sk/
25 July 2016	Gabriela Krupčíková	Manager Guarrantee	Linka Detskej Istoty (Child Safety Nonstop Line)	<u>Idi@Idi.sk</u> T: +421 2 5292 7518, T: +421 2 5292 7518	Female	http://www.ldi.sk/
26 July 2016	Magdaléna Fillová	Executive Director	Civic Association Brieždenie	fillova.magdalena@gmail.com T: +421 915 894 941	Female	http://briezdenie.sk/
27 July 2016	Barbora Kuchárová	Executive Director	Civic Association PRIMA	barbora.kucharova@gmail.com +421 903 429 385	Female	http://www.primaoz.sk
04 of August 2016	Jana Dacková	Manager	Government Office of the Slovak Republic, Department of EEA and	jana.dackova@vlada.gov.sk T: +421 2 2092 5555 F: 1421 2 5443 0056	Female	

			Norway Grants			
04 August 2016	Petra Kropacsek	Manager	Government Office of the Slovak Republic, Department of EEA and Norway Grants	petra.kropacsek@vlada.gov.sk T: +421 2 20925536 F: +421 2 5443 0056	Female	
05 August 2016	Zuzana	Psychologist	Civic Association Brieždenie	fillova.magdalena@gmail.com T: +421 915 894 941	Female	http://briezdenie.sk/
05 August 2016	Miriam	Psychologist	Civic Association Brieždenie	fillova.magdalena@gmail.com T: +421 915 894 941	Female	http://briezdenie.sk/
05 August 2016	Lenka	Psychologist	Civic Association Brieždenie	fillova.magdalena@gmail.com T: +421 915 894 941	Female	http://briezdenie.sk/
10 August	Jana Dacková	Manager	Government Office of the Slovak Republic, Department of EEA and Norway Grants	jana.dackova@vlada.gov.sk T: +421 2 2092 5555 F: 1421 2 5443 0056	Female	
10 August 2016	Petra Kropacsek	Manager	Government Office of the Slovak Republic, Department of EEA and Norway Grants	petra.kropacsek@vlada.gov.sk T: +421 2 20925536 F: +421 2 5443 0056	Female	
10 August 2016	Daniela Gáliková	Manager	Civic Association Brána do života	T: +421 915 492 134	Female	http://branadozivota.sk/
11 August 2016	Oľga Pietruchová	Manager	Department of Gender Equality and Equal Opportunity of the Ministry of Labour, Social Affairs and Family of the Slovak Republic			

Annex 2.8 Spain interviews

INTERVIEWS								
Date of	Name	Position	Organisation	Project name	Contact details	Gender		
interview								
19 th July	Carmen Pinedo	Project manager	Roma Secretariat	ES04-0048 - Access	carmen.pinedo@gitanos.org	Female		
2016		(Sestao)	Foundation	Program Romi				
20 th of July	Miriam Fernández	Project manager	Roma Secretariat	ES04-0048 - Access	miriam.fernandezibanez@gitanos.org	Female		
2016			Foundation	Program Romi				
21 st July 2016	Natalia Martínez	Project Technician	CEOE	ES04-0007 - Raising	nmartinez@ceoeformacion.es	Female		

				awareness		
21 st July 2016	Mª Ángeles	Project Technician	Women Institute and	ES04-0002 - Equilibrio-	msanchezp@inmujer.es	Female
-	Sánchez	-	for Equal	Balance		
			Opportunities			
21 st July 2016	Rosa Urbón	General Director,	Women Institute and	National Gender Focal	dgralmujer@inmujer.es	Female
		Women Institute and	for Equal	Point		
		for Equal	Opportunities			
		Opportunities				
22 nd July	Begoña Suárez	Programme manager,	Women Institute and	ESO4- Program on gender	bsuarezs@msssi.es	Female
2016	Suárez	Deputy Director	for Equal	equality and work-life		
		General for	Opportunities.	balance		
		Entrepreneurship and				
		Women's				
		Professional				
		Promotion				
2 nd August	Pilar Soler	Executive Director of	Ministry of Finances	National Focal Point	PSoler@sepg.minhap.es	Female
2016		EEA and Norway	and Public			
		Grants	Administrations			

Focus group with: Beneficiaries				
Project: ES04-0048 - Access Prog	gram Romi			
Location: Sestao (Vizcaya)				
Date: 19 th July 2016				
Name	Position	Organisation	Contact details	Gender
Isabel Pérez Berrio	Beneficiary		+34 695646381	Female
Begoña Jiménez Barrul	Beneficiary		+34 680799379	Female
Cristina Jiménez Gabarri	Beneficiary		+34 634875925	Female
Zoriache Jiménez	Beneficiary		+34 670479405	Female
Sandra García	Beneficiary		+34 662493703	Female
Carmen Pinedo Alonso	Project manager in Sestao	FSG	+34 656955836 carmen.pinedo@gitanos.org	Female

Focus group with: CEOE
Project: ES04-0007 - Raising awareness, training, professional growth, the development of leadership and the promotion of women and of women managers in the

Location: Madrid				
Date: 21 st July 2016				
Name	Position	Organisation	Contact details	Gender
Carla S. Inagaki	Director	ESADE	Carla.inagaki.@esade.edu	Female
Rosa Allegue	CFO	Skechers	rosallegue@hotmal.com	Female
Mar Santana Rollán	Director Center of Companies	CaixaBank	marsantanarollan@hotmail.com	Female
Marta Margarit	General Director	SEDIGAS	mmargarit@sedigas.es	Female
Marta Lamas	Employee Engagement, Diversity and Inclusion Lead EMEA & Latam	ВТ	lamasmarta@yahoo.es	Female
Natalia Martínez	Project Technician	CEOE	nmartinez@ceoformacion.es	Female

Focus group with: Madrid City Council Project: ES04-0002 - Equilibrio-Balance continuation project, expanding its external side, with a greater involvement of enterprises and trade unions, having them as direct partners Location: Madrid Date: 22nd July 2016 Position Organisation Contact details Gender Name Rosa Gómez Rivera Head of Equality Department (Equilibrio-Madrid City Council gomezrrm@madrid.es Female Balance manager) Project Technician (Equilibrio Balance) Madrid City Council mirallestb@madrid.es Beatriz Miralles Tortosa Female

Annex 3 The Sampling Cases

This annex presents the narrative selected sample based on the criteria, which is presented in the inception note, section 2.3. The sample projects can be found in the annex entitled "Annex country selection". The criteria followed were discussed with the client.

The tables are marked using the following codes:

- Red small or smallest project (in-depth study)
- Green –large project (in-depth study)
- Yellow desk study
- Star (*) project outside the capital

Bulgaria

Bulgaria only has one programme and therefore all projects selected come from the single programme.

One of the in-depth study projects (BG12-022) was moved to the desk review list in order to ensure that there were projects outside the capital on both lists.

It is important to note that no conflict of interest with any of the selected projects was found between the consultant and the selected tasks. The consultant confirmed this.

Additionally, in Bulgaria due to unresponsiveness of a project promoter due to be part of an in-depth study, two projects were switched. This ensured that desk studies were conducted on all 8 projects and that 3 projects were visited.

Estonia

Estonia has two programmes, therefore four projects have been selected from one and four from the other. All the rules mentioned above were applied in the selection process. Following the selecting process, the two lists were combined.

Of the cases selected, one of those selected for in-depth study has implementation sites around the country, hence it meets the demands of the selection process.

Additionally, the smallest project had to be switched for a slightly larger one because the national subject area expert had a conflict of interest with the smallest assignment previously selected.

Poland

Poland only has one program, hence all projects have been selected from the same programme.

In Poland the smallest project is also outside the capital of the country.

Portugal

In Portugal, there are is only one programme. Hence, all the projects were selected from the one.

Based on additional information from the client, PT07-0006 was selected as a project carried out outside Lisbon.

Romania

In Romania, there are is only one programme; hence, all the projects were selected from the one. The smallest project (red) is outside the capital. Hence, this requirement is met. Most, of the desk review cases are also outside the capital. Since most of the projects are implemented outside the capital, this selection is deemed appropriate.

Slovakia

In Slovakia, there are is only one programme; hence, all the projects were selected from the one.

A project meeting selection criteria (SK09-005) had to be replaced with another one close in value because the consultant had been involved with an organization that provided support to the project promoter for the mentioned project. Conflict of interest issues arose also for the next eligible project (SK09-006). For these reasons, SK09-014 was chosen to replace the two problematic projects.

Spain

In Spain there is only one programme hence all the projects were selected from the one.

The Women's institute for equal opportunity is a national institution and as such it has offices in multiple places around the country. Therefore a location can be selected in order to ensure coverage that goes beyond the capital of the country.

Annex 4 Data Collection Protocols

This annex is presented in Excel format until the report is accepted and prepared for completion.

Annex 5 QCA Truth Tables and Data Analysis Results

Annex 5.1 WLB truth table

		Context conditions	Intervention conditions	Intervention conditions					
	Case	Former communist country	developing gender curriculum in schools or universities (partial coded as yes)	capacity building of companies on gender equality	Conducting research	Awareness raising campaigns for general public	increase in policies promoting equal work situation (maybe has been coded as yes)		
	Condition								
Case code	Code	СОМ	CUR	CAP	RES	CAM	POL		
PT07-0006	1	0	1	1	1	0	1		
ES04-0002	2	0	0	1	0	1	1		
ES04-0007	3	0	1	1	0	0	0		
ES04-0048	4	0	1	0	0	0	0		
ES04-0005	5	0	1	0	0	0	0		
ES04-0018	6	0	1	0	0	0	0		
ES04-0019	7	0	1	0	0	0	0		
ES04-0017	8	0	0	0	1	0	1		
EE09-0001	9	1	0	1	1	1	1		
EE09-0002	10	1	0	0	1	0	1		
EE09-0005	11	1	1	0	1	0	1		
EE09-0018	12	1	0	1	0	0	1		

ES: Spain; EE: Estonia; PT: Portugal

Annex 5.2 DV/GBV: QCA truth table 1

	Case	Government is conservative currently	Divorce law is pro equity	GBV related legislation is pro women (partial has been coded as Yes)	Research has been conducted	Awareness raising campaigns for general public (extended project coded as no, not yet done coded as no)	Capacity building of law enforcement on GBV/DV, no evidence coded as no	new policies on protection (no evidence coded as No, maybe has been coded as yes)	Increased capacity of police/ judiciary on GBV/DV (maybe has been coded as yes; no evidence has been coded as no)
	Condition								
Case code	Code	GOVCON		GBVLAW	RES	CAM	САР	NEWPOL	PJCAP
RO20-001	8	0	1	0	1	1	0	1	1
RO20-006	9	0	1	0	0	1	0	0	0
RO 20-007	10	0	1	0	0	0	1	0	1
RO20-0015	11	0	1	0	0	1	1	0	1
RO 20-002	12	0	1	0	0	1	0	0	1
RO 20-003	13	0	1	0	0	0	0	0	0
R0 20-010	14	0	1	0	0	1	0	0	0
BG12-0013	15	0	1	1	1	1	1	1	1
BG12-0022	16	0	1	1	0	0	1	0	1
BG12-0020	17	0	1	1	1	1	1	0	1
BG12-0016	18	0	1	1	0	1	1	0	1
BG12-0005	19	0	1	1	0	0	1	0	1
BG12-0018	20	0	1	1	1	1	1	0	1

SK09-0020	21	1	0	0	0	1	1	0	0
SK09-0013	22	1	0	0	0	1	1	0	0
SK09-0009	23	1	0	0	1	1	1	1	1
SK09-0008	24	1	0	0	0	1	1	0	0
SK09-0010	25	1	0	0	0	1	1	0	0
SK09-0004	26	1	0	0	0	1	1	0	0
SK09-0025	27	1	0	0	0	1	1	0	1
SK09-0014	28	1	0	0	0	1	1	0	0
EE11-0005	29	0	1	1	1	1	1	1	1
EE11-0006	30	0	1	1	1	1	1	1	1
EE11-0002	31	0	1	1	1	0	0	1	0
EE11-0001	32	0	1	1	1	1	1	1	1

Ro: Romania; BG: Bulgaria; SK: Slovakia; EE: Estonia

Annex 5.3 DV/GBV: QCA truth table 2 (reduced conditions)

	Case	Current conservative (to be defined) government	Divorce is pro equity	GBV related legislation is pro women (partially has been coded as Yes)	Conducting research on (xx)	Awareness raising campaigns for general public (to be done has been coded as no)	Capacity building of law enforcement on GBV/DV (partial coded as yes)	decreased acceptance of GBV/DV (expected has been coded as yes; maybe has been coded as yes))\	increase in reporting of GBV/DV to police
	Condition								
Case code	Code	GOVCON		GBVLAW	RES	CAM	САР	ACC	REP
PL14-									
0001	33	1	0	1	1	0	1	1	0
PL14- 0007	34	1	0	1	0	0	0	0	1
PL14-	54	1	0	1	0	0	0	0	1
0003	35	1	0	1	0	0	1	1	0
BG12- 0013	36	0	1	1	1	1	1	1	1
BG12- 0022	37	0	1	1	0	0	1	0	1
BG12- 0016	38	0	1	1	0	1	1	1	1
BG12- 0005	39	0	1	1	0	0	1	1	1
SK09- 0020	40	1	0	0	0	1	1	1	0
SK09- 0013	41	1	0	0	0	1	1	1	0
SK09- 0009	42	1	0	0	1	1	1	1	1
SK09-									
0008	43	1	0	0	0	1	1	1	0
SK09-	44	1	0	0	0	1	1	1	0

0010									
SK09-									
0004	45	1	0	0	0	1	1	1	0
SK09-									
0025	46	1	0	0	0	1	1	1	1
SK09-									
0014	47	1	0	0	0	1	1	1	0
EE11-									
0005	48	0	1	1	1	1	1	0	1
EE11-									
0006	49	0	1	1	1	1	1	0	1
EE11-									
0002	50	0	1	1	1	0	0	0	1
EE11-									
0001	51	0	1	1	1	1	1	0	1

Annex 5.4 Raw findings from QCA analysis

In the following pages you can find the raw QCA analysis that was derived from the data presented earlier in this annex (sections 1,2,3).

Annex 5.4.1 WLB dataset: Analysis of outcome POL

(you said you were particularly interested in COM, CAP, RES, CAM)

COM, cur and **RES** are subset-sufficient for POL (4/4) as single conditions; CUR is sufficient for cam.

com, CUR, res, cam are necessary for pol (5/5); cap is almost necessary for pol (4/5).

The analysis of the model COM + CUR + CAP + RES + CAM = POL returns the following findings:

• For the positive outcome, there are 6 consistent combinations covering 100% of cases altogether (see green areas below). Four of them cover one case (14%) only and are 5-condition. The remaining two 4-condition combinations cover 2 cases (29%):

- o cur*cap*RES*cam and
- o COM*cap*RES*cam.

• For the negative outcome, there is one consistent 4-condition combination covering 100% of cases: **com***CUR***res*cam**.

00000						10000	
	00010 ↓ _{4RES} • ES040017	• EE090002	10010				
00001 → 5 <i>CAM</i>	00011		10011		10001		
00101 • ES040002	00111	• EE090001	10111	10101			
00100	00110		10110	10100 • EE090018			_ _
• ES040007	• PT070006		11110	11100			¹³ CUR
$\rightarrow 5CAM \xrightarrow{\rightarrow 3CAP} 01101$	01111		11111	11101			
01001	01011	•	11011		11001		
	01010	• EE090005	11010				
• ES040048,ES040005,ES0400		1				11000	
0 1 R //C/		<u>1</u> , СОМ					

--- COMPLEX SOLUTION ---

raw unique

----- ----- ------

coverage coverage consistency

~cur*~cap*res*~cam	0.285714	0.142857	1.000000
com*~cap*res*~cam	0.285714	0.142857	1.000000

com*~cur*cap*~res*~cam0.1428570.1428571.00000~com*~cur*cap*~res*cam0.1428570.1428571.000000~com*cur*cap*res*cam0.1428570.1428571.000000com*~cur*cap*res*cam0.1428570.1428571.000000solution coverage:1.0000005050

--- COMPLEX SOLUTION --- NEG

raw unique coverage coverage consistency

~com*cur*~res*~cam 1.000000 1.000000 1.000000 solution coverage: 1.000000 solution consistency: 1.000000

----- -----

Annex 5.4.2 DV dataset: Analysis of outcome NEWPOL

RES is necessary for NEWPOL, but not quite sufficient (9/11)

GOVCON and DIVEQ are always the opposite if each other in this dataset: this means they provide the same information. I removed DIVEQ and kept CON.

The analysis of the model GOVCON + GBVLAW + RES + CAM + CAP = NEWPOL returns the following findings:

• For the positive outcome, there are 4 consistent combinations covering 55% of cases altogether. They are quite different and correspond to the 4 green rectangles below. Each combination is made of 5 conditions (maximum complexity given the model)

O Decreasing the consistency cutoff to 0.67, another 5-condition combination is added covering about 44% of cases in itself (the striped rectangle): govcon*GBVLAW***RES*CAM***CAP

• For the negative outcome, there are 4 sufficient combinations, which are simpler than the above: two 3- condition and two 4-condition combinations (pink areas). Each combination has relatively high coverage, covering between 20% and 35% of negative cases (between 13% and 30% uniquely) (see below for details)



1.00

--- COMPLEX SOLUTION --- NEWPOL

raw unique

coverage coverage consistency

~govcon*gbvlaw*res*~cam*~cap 0.111111 0.111111 1.000000

~govcon*~gbvlaw*res*cam*~cap0.1111110.1111111.000000govcon*gbvlaw*res*~cam*cap0.2222220.2222221.000000govcon*~gbvlaw*res*cam*cap0.1111110.1111111.000000solution coverage:0.555556solution consistency:1.000000

0.67 --- COMPLEX SOLUTION --- NEWPOL

raw unique coverage coverage consistency

 ~govcon*gbvlaw*res*~cam*~cap
 0.111111
 0.111111
 1.000000

 ~govcon*~gbvlaw*res*cam*~cap
 0.111111
 0.111111
 1.000000

 govcon*gbvlaw*res*cam*cap
 0.222222
 0.222222
 1.000000

 govcon*gbvlaw*res*cam*cap
 0.111111
 0.111111
 1.000000

 govcon*gbvlaw*res*cam*cap
 0.111111
 0.111111
 1.000000

 ~govcon*gbvlaw*res*cam*cap
 0.444444
 0.6666667

 solution coverage: 1.000000
 solution consistency: 0.818182

NEG

--- COMPLEX SOLUTION --- NEWPOL

raw unique coverage coverage consistency

----- ------

~govcon*~gbvlaw*~res 0.260870 0.173913 1.000000 ~govcon*~res*cap 0.217391 0.130435 1.000000 govcon*gbvlaw*~res*~cam 0.217391 0.217391 1.000000 ~gbvlaw*~res*cam*cap 0.347826 0.304348 1.000000 solution coverage: 0.913043 solution consistency: 1.000000

Annex 5.4.3 DV dataset: Analysis of outcome PJCAP

GOVCON and DIVEQ are always the opposite if each other in this dataset: this means they provide the same information. I removed DIVEQ and kept CON.

The analysis of the model GOVCON + GBVLAW + RES + CAM + CAP = PJCAP returns the following findings:

• For the positive outcome, there are 4 consistent combinations covering 76% of cases altogether (see green areas below). Two of these are made of 5 conditions (maximum complexity given the model, the two isolated green areas at the centre);

O another combination is made of 4 conditions and covers 41% of cases (35% uniquely): govcon*GBVLAW*CAM*CAP

o the fourth is a 3-condition combination and covers 29% of cases (24% uniquely): govcon*res*CAP.

• For the negative outcome, there are 3 sufficient combinations, quite complex and covering only 20% of the cases.

0 If the consistency cutoff is lowered to 86%, an important combination is added covering 40% of the cases, including uniquely: GOVCON*gbvlaw*res*CAM*CAP

O If the consistency cutoff is further lowered to 75%, another important combination is added covering 27% of cases: GOVCON*GBVLAW*res*cam

• RO20003									10000	
				↓4CAM 0006,RO20002	,R020010	10010				
	00001 • RO20007 → 5 <i>CAP</i>		00011 • RO2	00015	• SK090020,S	10011 SK09001	3,SK090008,S	10001 5K090010,3	5K090004,SK	(
		00101	00111		• SK090009	10111	10101			
		00100	00110 • RO2	0001		10110	10100			
		• EE110002	01110			11110	11100		MVTABD ±	2
	→ 5 <i>CAP</i>	→ 3 <i>RES</i> 01101	• BG12 01111	20013,BG1200	20,BG120018	8 .EE110 11111	11101	6,2:10016 00	1	111
	• BG1200	22,BG120005	• BG12	20016		11011	• PL140003	11001		
			01010			11010				
01000				• PL140002,PL140007,PL140019,PL140004						
	0 R				GOVCON					

--- COMPLEX SOLUTION --- PJCAP

raw unique

coverage coverage consistency

~govcon*~res*cap 0.294118 0.235294 1.000000 ~govcon*gbvlaw*cam*cap 0.411765 0.352941 1.000000 ~govcon*~gbvlaw*res*cam*~cap 0.058824 0.058824 1.000000

----- -----

govcon*~gbvlaw*res*cam*cap 0.058824 0.058824 1.000000 solution coverage: 0.764706 solution consistency: 1.000000

NEG

--- COMPLEX SOLUTION --- PJCAP

raw unique coverage coverage consistency

~govcon*~gbvlaw*~res*~cam*~cap 0.066667 0.066667 1.000000 ~govcon*gbvlaw*res*~cam*~cap 0.066667 0.066667 1.000000 govcon*gbvlaw*~res*~cam*cap 0.066667 0.066667 1.000000 solution coverage: 0.200000 solution consistency: 1.000000 --- COMPLEX SOLUTION --- 0.86

raw unique

----- ------ ------

coverage coverage consistency

 ~govcon*~gbvlaw*~res*~cam*~cap
 0.066667
 0.066667
 1.000000

 ~govcon*gbvlaw*res*~cam*~cap
 0.066667
 0.066667
 1.000000

 govcon*gbvlaw*~res*~cam*cap
 0.066667
 0.066667
 1.000000

 govcon*~gbvlaw*~res*cam*cap
 0.400000
 0.400000
 0.857143

 solution coverage:
 0.600000
 -- -- COMPLEX SOLUTION -- 0.75

raw unique coverage coverage consistency

----- -----

govcon*gbvlaw*~res*~cam 0.266667 0.266667 0.800000 ~govcon*~gbvlaw*~res*~cam*~cap 0.066667 0.066667 1.000000 ~govcon*gbvlaw*res*~cam*~cap 0.066667 0.066667 1.000000 govcon*~gbvlaw*~res*cam*cap 0.400000 0.400000 0.857143 solution coverage: 0.800000 solution consistency: 0.857143

--- COMPLEX SOLUTION --- 0.67

raw unique coverage coverage consistency

----- -----

~govcon*~gbvlaw*~res*~cap0.200000.200000.750000govcon*gbvlaw*~res*~cam0.2666670.2666670.800000~govcon*gbvlaw*res*~cam*~cap0.0666670.0666671.000000govcon*~gbvlaw*~res*cam*cap0.4000000.4000000.857143solution coverage:0.933333solution consistency:0.823529

Annex 5.4.4 DV reduced dataset: Analysis of outcome ACC

GOVCON and DIVEQ are always the opposite if each other in this dataset: this means they provide the same information. I removed DIVEQ and kept CON.

CAP is necessary for ACC; GBVLAW is necessary for acc; GOVCON almost sufficient for CAP and ACC (10/11); gbvlaw sufficient for CAM, CAP, ACC (8/8); CAP is almost trivial (30/32); **CAM** is sufficient for CAP (13/13).

The analysis of the model GOVCON + GBVLAW + RES + CAM + CAP = ACC returns the following findings:

• For the positive outcome, there are 3 consistent combinations covering 85% of cases altogether (see green areas below). One is maximally complex given the model (the small green rectangle).

O One 4-condition combination covers 62% of cases, including uniquely: GOVCON*gbvlaw***CAM***CAP

- O Another 4-condition combination covers 15% of cases, including uniquely: GOVCON*GBVLAW***cam***CAP.
 - The combination GOVCON*CAP is subset sufficient for ACC.

• For the negative outcome, there are two consistent combinations, both made of 5 conditions, covering 33% of cases (see below for details).

o with a consistency cutoff of 75% one important combination is added, covering an additional 50% of cases: govcon*GBVLAW*RES***CAM***CAP.

00000								10000	1
			00010 ↓4CAM		10010				
			4CAM						
	00001		00011		10011		10001		
	$\rightarrow 5CAP$			• SK090020,S	SK09001	3,SK090008,S	K090010,	K090004,	SK(
	- SCAP	00101	00111		10111	10101			
				• SK090009		10101			
		00100	00110		10110	10100			
		00100	00110			10100			
		• EE110002							12
									S GBVLAW
	///////	01100	01110		11110	11100			Ĩ
	→ 5CAP	→ 3RES	• BG120013,EE1100	05,EE110006	,EE110	001L140001			4₩
		01101	01111		11111	11101			
	• BG120022,BG120005		• BG120016			• PL140003			
	01001		01011		11011		11001		
			01010		11010				
				• PL140007					
01000				FL140007				11000	
	0	1		1,					
				GOVCON					
	R	C							

--- COMPLEX SOLUTION --- ACC

raw unique

coverage coverage consistency

----- -----

govcon*gbvlaw*~cam*cap 0.153846 0.153846 1.000000 govcon*~gbvlaw*cam*cap 0.615385 0.615385 1.000000 ~govcon*gbvlaw*~res*cam*cap 0.076923 0.076923 1.000000 solution coverage: 0.846154 solution consistency: 1.000000 --- COMPLEX SOLUTION --- ACC NEG 0.75

> raw unique coverage coverage consistency

govcon*gbvlaw*~res***~cam***~cap 0.166667 0.166667 1.000000 ~govcon*gbvlaw*res***~cam***~cap 0.166667 0.166667 1.000000 ~govcon*gbvlaw*res***cam***cap 0.500000 0.500000 0.750000 solution coverage: 0.833333 solution consistency: 0.833333

Annex 5.4.5 DV reduced dataset: Analysis of outcome REP

GOVCON and DIVEQ are always the opposite if each other in this dataset: this means they provide the same information. I removed DIVEQ and kept CON.

GOVCON and **CAP** are necessary for rep; **CAP** is almost trivial (30/32); govcon is sufficient for REP (8/8); for LAW; and almost sufficient for CAP (7/8). RES is almost sufficient for REP (6/7); CAM is sufficient for CAP (13/13).

The analysis of the model GOVCON + GBVLAW + RES + CAM + CAP = REP returns the following findings:

• For the positive outcome, there are 5 consistent combinations covering 91% of cases altogether (see green areas below). Three are maximally complex given the model (the isolated green areas), while two 4-condition combinations cover the majority of cases.

O One 4-condition combination covers 45% of cases (36% uniquely): govcon*GBVLAW*CAM***CAP**

O Another 4-condition combination covers 27% of cases (18% uniquely): govcon*GBVLAW*res***CAP**.

• The combination govcon*GBVLAW is subset sufficient for REP.

• For the negative outcome, there is one consistent combination, made of 4 conditions, covering 25% of cases: GOVCON*GBVLAW*cam*CAP.

O The remaining 75% of cases are covered by a 5-condition combination which is 86% sufficient: GOVCON*gbvlaw*res*CAM***CAP**.

O GOVCON*cam*CAP is subset sufficient for a negative outcome.

00000								10000	
			00010 ↓4 <i>CAM</i>		10010				
	00001 $\rightarrow 5CAP$		00011	• SK090020,5	10011 5 K0900 1	3,SK090008,S	10001 5 K090010, 5	K090004,	SK(
	Jem	00101	00111	• SK090009	10111	10101			
		00100	00110		10110	10100			
		• EE110002	01110		11110	11100			S GBVLAW
	→ 5 <i>CAP</i>	→ 3 <i>RES</i> 01101	• BG120013,EE1100	05,EE110006	11111	11101			AW
	01001	22,BG120005	• BG120016		11011	• PL140003	11001		
			01010		11010				
01000				• PL140007				11000	
	0 R	1 ///C//		GOVCON					

--- COMPLEX SOLUTION --- REP

raw unique

----- -----

coverage coverage consistency

~govcon*gbvlaw*~res*cap 0.272727 0.181818 1.000000 ~govcon*gbvlaw*cam*cap 0.454545 0.363636 1.000000 govcon*gbvlaw*~res*~cam*~cap 0.090909 0.090909 1.000000 ~govcon*gbvlaw*res*cam*cap 0.090909 0.090909 1.000000 govcon*~gbvlaw*res*cam*cap 0.090909 0.090909 1.000000 solution coverage: 0.909091 solution consistency: 1.000000 --- COMPLEX SOLUTION --- REP NEG 0.86

raw unique

coverage coverage consistency

----- -----

govcon*gbvlaw*~cam*cap 0.250000 0.250000 1.000000 govcon*~gbvlaw*~res*cam*cap 0.750000 0.750000 0.857143 solution coverage: 1.000000 solution consistency: 0.888889